



QUESTIONS & ANSWERS

RFP 25-02 Management for Direct Child Care Services System

Posted March 10, 2025

Q1. Is there a demand for a data system to streamline eligibility, enrollment and services?

A1. The only system(s) we are required to use are directed by Texas Workforce Commission. Currently that system is TX3C.

Q2. In the WFSCB Request for Proposals (RFP 25-02) on page 7, under Contractor Responsibilities, items F, G, and H speak to implementation of the a. Texas Rising Star Mentor responsibilities & b. Quality Initiatives responsibilities:

From the wording in this section, we understand that the Contractor would be responsible for the Texas Rising Star mentoring program, but not the Quality Initiatives responsibilities. Please confirm this is accurate, or describe the desired contractor responsibility.

A2. Correct Board will still handle quality initiatives.

Q3. In the WFSCB Request for Proposals (RFP 25-02) on page 7, under Contractor Responsibilities, items F, G, and H speak to implementation of the a. Texas Rising Star Mentor responsibilities & b. Quality Initiatives responsibilities:

Based on the desired contractor responsibility, please clarify where in the Application Narrative or the Proposal Narrative these responsibilities should this be discussed.

A3. Just in the narrative of service delivery to providers that you already do; now that TRS is mandatory, this should be standardized.

Q4. If the contractor will be responsible for Texas Rising Star Mentoring, please confirm that the budget of \$636,286.00 for TRS Mentoring may be added as a separate column in the overall operational budget.

A4. Yes, the historical amount was referenced for that purpose, the only requirement on the budget template is to list those costs out separately so the total mentor budget is visible by expenditure.

Q5. Should the need for gap child care services be needed, will the services contractor be expected to provide direct child care services for children in this program utilizing match funding?

A5. Targets are set by TWC; we have local flexibility to adjust target based on amount of funds to be expended.

Q6. Would the awarded contractor inherit management of current childcare providers already working within mission career centers?

A6. This is a decision of the awarded contractor but any changes must be accomplished without interruption of services.

Q7. What is WSCB's expectation regarding the proportion of staffing to take place onsite v remote work?

A7. Based on ability to manage work, availability to customer needs, and any direction from local Board and/or TWC.

Q8. Was this meeting recorded and if so, would WSCB provide interested providers with a copy of the recording?

A8. Yes, the meeting was recorded.