



WORKFORCE SOLUTIONS

C O A S T A L B E N D

Helping You Move Forward with Confidence

As you navigate through these challenging times, we understand that this transition is difficult, and we are committed to supporting you in any way we can.

To assist you in navigating through this period, we can provide the following resources:

- 1. Career Advising:** Access to professional career counseling services to help you explore new job opportunities and career paths.
- 2. Emotional Support:** We can refer you to the best resources for managing stress, financial management, and emotional counseling to help you cope with the changes.
- 3. Labor Market Information:** Up-to-date information on the current labor market to assist you in your job search.
- 4. Unemployment Benefits Information:** Guidance on how to apply for unemployment benefits and what to expect during the process.

Our goal is to provide you with the support and resources you need to move forward with confidence. If you have any questions or need further assistance, please do not hesitate to contact Workforce Solutions Coastal Bend **Lenny Anzaldúa 361-813-3160** or **Luis Bernal 361-813-3124**. TWC Unemployment Specialist **John Riojas 210-355-7931** or john.riojas@twc.texas.gov

Thank you for allowing us to assist you during this transition. We wish you all the best in your future endeavors.

Next Steps:

- Register for work: www.workintexas.com
- File for Unemployment Insurance either online at ui.texasworkforce.org or by phone at 1-800-939-6631.

Additional Resources:

- **Training and Education:** Local training programs, online courses, educational opportunities.
- **Community Resources:** Local community resources such as food banks, housing assistance, and other support services.

COASTAL BEND CAREER CENTERS

ALICE

BEEVILLE

FALFURRIAS

KINGSVILLE

SINTON

CORPUS CHRISTI

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.
Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (Voice).

IMPORTANT NOTICE TO CUSTOMERS

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Este documento contiene información importante sobre los requisitos, los derechos, las determinaciones y las responsabilidades del acceso a los servicios del sistema de la fuerza laboral. Hay disponibles servicios de idioma, incluida la interpretación y la traducción de documentos, sin ningún costo y a solicitud.

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TEXAS WORKFORCE COMMISSION

Unemployment Benefits Claim Help & Resources



Links, Numbers, and QR Codes

Apply for Unemployment Benefits

twc.texas.gov/services/apply-benefits

Unemployment Benefits Services (UBS)

apps.twc.texas.gov/UBS/security/logon.do

Tele-Center

800-939-6631

Tele-Serv

800-558-8321

UI Contact Request

apps.twc.texas.gov/EXTCBK/ecrs/contactInfo

Help Desk

twc.zendesk.com/hc/en-us

Scan the QR codes below to visit the corresponding webpages.

ONLY visit twc.texas.gov webpages and workintexas.com.

Apply for Benefits



Unemployment Benefits Services (UBS)



Appeals



Unemployment Benefits Claim Self-Service

Apply for Unemployment Benefits

Apply for benefits online 24 hours a day and seven days a week at [Unemployment Benefits Services \(UBS\)](#) or call our Tele-Center during regular business hours.

Choose a Payment Method

You can get benefit payments either on a debit card or by direct deposit. Benefit payments default to debit card.

For more information visit: twc.texas.gov/programs/unemployment-benefits/receiving-benefit-payments-debit-card or twc.texas.gov/programs/unemployment-benefits/receiving-benefit-payments-direct-deposit

After Applying

Review your Statement of Potential Benefits to see your weekly benefit amount and maximum benefit amount. Review your Work Search Notification to see your required number of weekly work searches.

For more information visit: twc.texas.gov/programs/unemployment-benefits/work-search-requirements

Request Benefit Payment

Request payment every two weeks, on your filing day, online or by phone. Do not wait for TWC to determine your eligibility.

Benefits are Taxable

Benefits are taxable income and must be reported on your federal income tax return. You can choose to have taxes deducted from your benefit payments when you apply for benefits. You can also change your tax withholding through your [UBS](#) account. For more information visit: twc.texas.gov/programs/unemployment-benefits/federal-income-taxes

Please Be Patient

Although we process claims as quickly as possible, it can take at least four weeks for TWC to determine whether you are eligible for benefits. To find out your claim status, log in to [UBS](#) and select Claim and Payment Status from Quick Links on your My Home page or call Tele-Serv and select Option 2.

Appeals

You can appeal a decision about your benefits you disagree with. Scan the Appeals QR code for more information.

Need Help? Call 2-1-1

If you are experiencing financial hardship or need health assistance, call 2-1-1 or visit 211.org to get the help you need.

Nueces County Community Resources

Agency	Address	Phone
Catholic Charities of Corpus Christi	615 Oliver Ct.	361-884-0651
Coastal Bend Center for Ind. Living (CBCIL)	1537 7 th St	361-883-8461
Coastal Bend Wellness Foundation	2882 Holly Rd.	361-814-2001
Coastal Bend Food Bank	826 Krill St.	361-887-6291
Corpus Christi Hope House	3226 Reid Dr.	361-852-2273
Corpus Christi Nueces Co. Public Health	1702 Horne	361-826-7200
Crossroads Education Services, ESC2	209 N. Water St.	361-561-8488
Deaf and Hard of Hearing Center	5151 McArdle	361-993-1154
Family Outreach of Corpus Christi	4120 Baldwin	361-334-2255
Good Samaritan Rescue Mission	210 S. Alameda	361-883-6195
Housing Authority of Corpus Christi	3701 Ayers	361-889-3300
Metro Ministries	1919 Leopard	361-887-0151
Mission of Mercy	2421 Ayers St.	361-883-5500
Nueces Co. Community Action Agency (NCCAA)	101 SPID 801 E. Main, Robstown, TX	361-882-4193
Nueces County Veteran's Services	602 N. Staples Ste. 180	361-888-0820
Nueces Dept. of Health & Human Services	901 Leopard St., Ste. 302	361-883-0837
La Retama Public Library	805 Comanche St.	361-826-7055
Salvation Army	513 Josephine	361-884-9497
South Texas Lighthouse for the Blind	4421 Agnes	361-883-6553
The Purple Door	4444 Corona Dr, Ste. 239	800-580-HURT
Texas Health & Human Services Commission	(A-L) 4410 Dillon Ste. 28 (M-Z) 5155 Flynn Parkway	361-857-0878 361-855-9924
Texas Rio Grande Legal Aid (TRLA)	3825 Agnes St.	888-988-9996
Texas Veterans Leadership Program		361-290-5924



WORKFORCE SOLUTIONS

C O A S T A L B E N D

EMPLOYMENT • TRAINING • CHILD CARE • YOUTH • BUSINESS SERVICES • VETERANS

SERVICES WE PROVIDE FOR JOB SEEKERS LIKE YOU!

- WorkInTexas.com - Job Matching
- Job Placement Services
- Career Ready Workforce Certification
- Career Coaching
- Workshops (Interviewing, Resume, Job Club)
- Veteran Priority of Service
- Labor Market Information (LMI)
- Hot Jobs (\$12.00+ per Hour)
- Use of Office Equipment (Fax, Phone, Copier, Internet)
- Community Partner Resource Referrals
- Education and Training Resources
- Ticket to Work (Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI) Recipients)
- Assistance Filing Unemployment Insurance Appeals
- Support Services (Child Care, Transportation, Work Related)
- YOU Choose ,Youth Opportunities Unlimited (Youth Services)

COASTAL BEND CAREER CENTERS

ALICE

704 Coyote Trail
Alice, TX 78332
Coastal Bend College
Phone: 361.668.0167
Fax: 888.974.3356

BEEVILLE

3800 Charco Road
Beeville, TX 78102
Coastal Bend College
Phone: 361.358.8941
Fax: 888.974.3367

FALFURRIAS

120 W Rice St.
Falfurrias, TX 78355
Falfurrias Economic
Development Accelerator
Phone: 361.592.1006
Fax: 888.612.7783

KINGSVILLE

1814 South Brahma Blvd.
Kingsville, TX 78363
Coastal Bend College
Phone: 361.592.1006
Fax: 888.974.3358

ROCKPORT

1326 HWY 35 North
Rockport, TX 78482
Goodwill Job Connections Center
Phone: 361.450.8980
Fax: 888.977.2511

SINTON

1113 E. Sinton St.
Sinton, TX 78387
Phone: 361.364.3284
Fax: 888.974.3364

STAPLES

520 N. Staples St.
Corpus Christi, TX 78401
Phone: 361.882.7491
Fax: 888.977.2510

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Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1(Voice).

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Targeted Occupations List 2024-2025

The Targeted Occupations List is developed by Workforce Solutions Coastal Bend (WFSCB) to identify the most effective use of local workforce development resources. Sources of information for the target list are local area employers, economic development entities, chambers of commerce, community partners, Texas Workforce Commission labor market information specific to the Coastal Bend region, and knowledge gained from continuous contact with the above sources.

Significant occupational factors include current and projected employment in the occupation, a self-sufficiency wage, and specific vocational preparation time for the occupation, usually less than two years. Employment demand for the occupation offers reasonable expectation of employment following vocational preparation. The list does not include other higher paying jobs for which longer vocational preparation is required.

The range in the listed training period is only an estimate and, in some cases, may represent classroom training, on-the-job training or a combination of both. The typical limit of vocational training funded by WFSCB is less than two years. Occasionally WFSCB may fund the last year or two of a longer program with the understanding that the trainee is job ready at the end of the funded training.

WFSCB uses this list for approved training provided to workforce program-eligible participants. Job seekers must visit WFSCB Career Centers to determine eligibility for training through Workforce Solutions Coastal Bend. Eligibility is not an entitlement to funding. Training providers must apply to the State's Eligible Training Provider System (ETPS) to provide training services funded by WFSCB for the listed occupations.

When funds are available for incumbent worker or on-the job training, employers may apply to WFSCB for such training. Although incumbent worker and on-the-job training do not require the occupation to be listed on the targeted occupations list, priority will be given to employer applications for training in the listed occupations. Funded on-the-job training wage reimbursement is limited to one to three months due to the expense of the training. Incumbent worker training does not include employee wages and may be longer than three months.

Certain occupations listed may show an entry level wage less than \$12.00 per hour, but are in high demand in the region. Training for these positions should be provided only as part of a career ladder. Training for elementary school teachers does not include child care workers. Child Development Associate training may be available through WFSCB Child Care Program funding.

Emerging Technology occupations related to wind energy, environmental technology, alternative fuels, alternative product uses, and reuses has been included on the list. This category of occupations is designated in anticipation of new and evolving commercial technologies. Occupations must require more than simple demonstration training and pay at least \$12/hour to be eligible for workforce training funds.

For more information about Targeted Occupations, Eligible Training Provider Applications, and Workforce Programs contact info@workforcesolutionscb.org or call 361.882.7491.

COASTAL BEND CAREER CENTERS

ALICE	BEEVILLE	FALFURRIAS	KINGSVILLE	SINTON	STAPLES	Rockport
704 Coyote Trail Alice, TX 78332 Coastal Bend College Phone: 361.668.0167 Fax: 888.974.3356	3800 Charco Road Beeville, TX 78102 Coastal Bend College Phone: 361.358.8941 Fax: 888.974.3367	221 S. Calixto Mora Avenue Falfurrias, TX 78355 Tax Office Building Phone: 361.325.9095 Fax: 888.672.7783	1814 South Brahma Blvd. Kingsville, TX 78363 Coastal Bend College Phone: 361.592.1006 Fax: 888.974.3358	1113 E. Sinton St.# D Sinton, TX 78387 Coastal Bend College Phone: 361.364.3284 Fax: 888.974.3364	520 N. Staples St. Corpus Christi, TX 78401 Phone: 361.882.7491 Fax: 888.977.2510	Job Connections Center @I Goodwill 1326 Highway 35N Rockport, TX 78382 Phone: 361.450.8980

EQUAL OPPORTUNITY EMPLOYER/PROGRAM
Auxiliary y de servicios disponibles para personas con discapacidades.
Relay Texas 1.800.735.1989 TDD o fax 800.735.1988 or 7-11 Voicemail

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IMPOTABLE NOTICIA A LOS CLIENTES
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Business

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
13-2011	Accountants and Auditors	1,397	\$21.41	\$40.44	\$34.85	\$45.88
17-3011	Architectural and Civil Drafters	811	\$27.71	\$34.06	\$34.96	\$36.85
43-3031	Bookkeeping, Accounting, and Auditing Clerks	2,509	\$13.47	\$20.73	\$20.56	\$24.22
15-1211	Computer Systems Analysts	328	\$26.11	\$46.69	\$41.05	\$56.25
15-1232	Computer User Support Specialists	732	\$15.49	\$25.31	\$23.52	\$29.19
43-6011	Executive Secretaries and Executive Administrative Assistants	527	\$19.52	\$29.48	\$27.76	\$34.38
11-1021	General Operations Managers	7,157	\$16.84	\$50.76	\$38.76	\$62.30
15-1212	Information Security Analysts	121	\$30.82	\$50.21	\$49.05	\$60.30
15-1244	Network and Computer Systems Administrators	373	\$27.34	\$41.00	\$38.86	\$46.78
23-2011	Paralegals and Legal Assistants	632	\$18.97	\$27.26	\$22.96	\$30.51
21-1093	Social and Human Service Assistants	554	\$13.01	\$18.31	\$38.86	\$21.12
15-1252	Software Developers	556	\$28.61	\$41.70	\$55.90	\$66.50
15-1253	Software Quality Assurance Analysts and Testers	202	\$28.19	\$37.68	\$59.77	\$77.49

Health Care

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
31-1131	Certified Nursing Assistants	2,021	\$13.72	\$16.10	\$15.99	\$17.26
29-2018	Clinical Laboratory Technologists and Technicians	550	\$15.17	\$26.29	\$24.64	\$31.46
31-9091	Dental Assistants	488	\$13.77	\$18.89	\$18.22	\$21.71
29-2041	Emergency Medical Technicians	424	\$13.72	\$16.73	\$15.25	\$17.91
29-2061	Licensed Practical and Licensed Vocational Nurses	1,621	\$19.04	\$25.43	\$25.54	\$28.10
31-9092	Medical Assistants	1,335	\$13.96	\$17.23	\$17.02	\$18.42
29-2098	Medical Dosimetrists, Medical Records Specialists, and Health Technologists and Technicians, All Other	327	\$17.10	\$23.90	\$18.81	\$24.21
11-9111	Medical and Health Service Managers	958	\$26.80	\$36.04	\$48.01	\$57.19
43-6013	Medical Secretaries and Administrative Assistants	1,332	\$14.55	\$17.74	\$17.23	\$19.49
19-5012	Occupational Health and Safety Technicians	89	\$15.40	\$32.57	\$36.36	\$40.11
29-2043	Paramedics	316	\$17.17	\$23.77	\$22.77	\$26.50
29-2052	Pharmacy Technicians	701	\$16.18	\$20.05	\$19.56	\$22.34
31-9097	Phlebotomists	269	\$14.81	\$18.42	\$17.71	\$20.23
31-2021	Physical Therapist Assistants	253	\$22.92	\$32.48	\$35.32	\$38.22
29-2034	Radiologic Technologists and Technicians	480	\$22.92	\$32.48	\$32.10	\$38.22
29-1141	Registered Nurses	4,936	\$29.17	\$39.64	\$38.29	\$45.38

Public Service

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	589	\$16.74	\$26.06	\$24.60	\$28.28
53-3052	Bus Drivers, Transit and Intercity	270	\$16.75	\$21.73	\$21.46	\$23.38
33-3012	Correctional Officers and Jailers	712	\$14.84	\$20.95	\$20.87	\$23.27
25-2021	Elementary School Teachers, Except Special Education	2,502	\$24.10	\$27.76	\$27.93	\$28.36
33-2011	Firefighters	784	\$20.04	\$29.59	\$29.30	\$34.67
25-2022	Middle School Teachers, Except Special and Career/Technical Education	1,380	\$24.10	\$27.79	\$27.60	\$29.98
33-3051	Police and Sheriff's Patrol Officers	1,551	\$21.93	\$25.60	\$32.10	\$40.86
25-2031	Secondary School Teachers, Except Special and Career/Technical Education	1,922	\$24.07	\$28.96	\$28.82	\$31.33
33-9032	Security Guards (armed)	1,366	\$11.07	\$17.23	\$15.23	\$18.13
25-2050	Special Education Teachers	941	\$23.65	\$26.48	\$28.39	\$30.50

Professional Skills & Trades

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
49-3011	Aircraft Mechanics and Service Technicians	811	\$27.71	\$34.06	\$34.96	\$36.85
49-3021	Automotive Body and Related Repairers	225	\$12.77	\$23.81	\$21.82	\$26.79
49-3023	Automotive Service Technicians and Mechanics	1,715	\$12.36	\$22.70	\$20.60	\$27.21
53-5021	Captains, Mates, and Pilots of Water Vessels	283	\$18.84	\$46.11	\$38.97	\$57.65
47-2031	Carpenters	1,785	\$10.31	\$25.92	\$22.19	\$29.35
35-1011	Chefs and Head Cooks	330	\$12.66	\$23.42	\$20.22	\$29.18
51-8091	Chemical Plant and System Operators	224	\$45.61	\$49.48	\$48.93	\$51.66
47-2061	Construction Laborers	3,777	\$11.91	\$19.44	\$17.32	\$20.84
53-7021	Crane and Tower Operators	254	\$20.31	\$32.61	\$34.07	\$39.59
15-2051	Data Scientists	177	\$18.70	\$29.20	\$37.95	\$58.40
17-3023	Electrical and Electronic Engineering Technologists and Technicians	114	\$27.30	\$38.76	\$37.31	\$45.62
49-9051	Electrical Power-Line Installers and Repairers	212	\$21.66	\$27.48	\$31.60	\$39.64
47-2111	Electricians	2,797	\$17.17	\$27.08	\$27.19	\$31.90
49-9021	Heating, Air Conditioning, and Refrigeration Mechanics and Installers	863	\$16.08	\$25.56	\$22.94	\$29.63
53-3032	Heavy and Tractor-Trailer Truck Drivers	3,748	\$15.17	\$25.75	\$23.16	\$28.91
49-9041	Industrial Machinery Mechanics	977	\$19.33	\$31.75	\$29.30	\$39.60
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	802	\$12.81	\$26.36	\$22.77	\$34.22
51-4041	Mechanists	403	\$17.55	\$32.44	\$32.06	\$36.03
49-9044	Millwrights	47	\$18.71	\$29.48	\$26.60	\$35.19
47-2073	Operating Engineers and Other Construction Equipment Operators	1,641	\$17.36	\$24.49	\$22.02	\$27.23
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	936	\$27.89	\$39.34	\$44.23	\$45.08
47-2152	Plumbers, Pipefitters, and Steamfitters	1,223	\$16.58	\$28.37	\$27.51	\$33.41
47-5012	Rotary Drill Operators, Oil and Gas	167	\$21.64	\$31.37	\$29.98	\$38.41
53-5011	Sailors and Marine Oilers	284	\$16.27	\$23.21	\$20.58	\$27.35
51-4121	Welders, Cutters, Solderers, and Brazers	1,496	\$16.80	\$28.31	\$26.03	\$32.20
49-9081	Wind Turbine Service Technicians	189	\$22.87	\$31.34	\$28.29	\$32.20
99-9999	Emerging Technologies	0	\$0.00	\$0.00	\$0.00	\$0.00