



Workforce Services Committee Meeting

September 12, 2024
1:30 pm

Mission Career Center
4981 Ayers Street
Mission Training Room
Corpus Christi, TX

Join Zoom Meeting

<https://us02web.zoom.us/j/82538011266?pwd=U0NQUnBmZUWjRHUnBKdHhzZ2dCUT09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 825 3801 1266

Passcode: 122195

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



Workforce Services Committee Meeting

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Corpus Christi, Texas

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Thursday, September 12, 2024 – 1:30 pm

AGENDA

Page

I. Call to Order: *Manny Salazar, Chair*

II. TOMA Rules: *Janet Neely*

III. Roll Call: *Janet Neely*.....3

IV. **Announcement on Disclosure of Conflicts of Interest**
 Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.

V. **Public Comments**

VI. **Discussion and Possible Action on Minutes of the May 9, 2024 Workforce Services Committee Meeting**.....4-6

VII. **Items for Discussion and Possible Action:**

1. Target Occupation List (TOL) – 2024-2025: *Alba Silvas*.....7-10
2. Board Policy # 4.0.111.06 – Customer File Documentation: *Alba Silvas*.....11-12
3. Board Policy # 4.2.100.03 – Service Strategies: *Alba Silvas*.....13-16
4. Board Policy # 4.5.100.10 – Work Search Requirement: *Alba Silvas*.....17-19

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (voice)

VIII. **Information Only:**

1. Services to Workers BCY2024 (Q1 Oct.-Dec.) (Q2 Jan.-March) (Q3 April-June) (Q4 July-Sept.)
 - a. Policy Review Schedule: *Alba Silvas*.....20-22
 - b. Program Updates: *Alba Silvas*.....23-25
2. Services to Business
 - a. Business Solutions Report: *Geri Escobar*.....26-27
3. Local Labor Market Intelligence
 - a. Jobs & Employment Report – Q3: *Allyson Riojas*.....28-33
4. Performance Measure Update
 - a. Board Contract Year 2023-24: *Alba Silvas*.....34-40
5. Facilities Update: *Shileen Lee*.....41

IX. **Adjournment**

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

Texas Open Meetings Act (TOMA). All public meetings are required to follow all parts of the Texas Open Meetings Act. Therefore, we will be holding this meeting both in-person at our **Mission Career Center – Mission Training Room** and on **ZOOM**. With this format, comes some changes to what is required of board members and the public.

- The presiding member (Chair or designee) must be in-person at the meeting location, 4981 Ayers Street, Corpus Christi, Texas.
- Board members must be visible on camera in order to count toward the quorum and in order to vote.
- The public and all presenters will need to be visible while presenting information.

This hybrid meeting format will allow us to meet TOMA rules, while still ensuring the safety of those who must attend.

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**Workforce Services Committee
Roll Call Roster
September 12, 2024
(4 = Quorum)**

_____ Manny Salazar, Chair

_____ Travis Nelson, Vice-Chair

_____ Lance Brown

_____ Randy Giesler

_____ Dr. Leonard Rivera

_____ Randy Seitz

Signed

Printed Name

MINUTES
Workforce Solutions Coastal Bend – Workforce Services Committee
Mission Career Center – 4981 Ayers Street – Mission Training Room
Corpus Christi, Texas

Join Zoom Meeting

<https://us02web.zoom.us/j/85925131273?pwd=RjhJbIA5RWhc3J3WVR5REZDMUdKZz09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 859 2513 1273

Passcode: 247530

May 9, 2024 – 1:30 pm

Committee Members

Present

Manny Salazar, Chair
Randy Giesler
Leonard Rivera
Randy Seitz

Absent

Travis Nelson, Vice Chair
Lance Brown

Others Present

Alba Silvas, Workforce Solutions
Shileen Lee, Workforce Solutions
Janet Neely, Workforce Solutions
Allyson Riojas, Workforce Solutions
Catherine Cole, Workforce Solutions
Zachary James, Workforce Solutions
Milanda Ballesteros, Workforce Solutions
Ricardo Munoz, Workforce Solutions
Denise Woodson, Workforce Solutions
Xena Mercado, Workforce Solutions
Esther Velazquez, Workforce Solutions
Morgan Lovely, Workforce Solutions
Vicki Stonum, Workforce Solutions
Samantha Smolik, Workforce Solutions
Lorraine Munoz, Workforce Solutions
Angela Thomas, Workforce Solutions
Chakib Chehadi, C2GPS, LLC
Ramsey Olivarez, C2GPS, LLC
Geri Escobar, C2GPS, LLC
Linda Stewart, C2GPS, LLC
Robert Reyna, C2GPS, LLC
Deborah Varner, C2GPS, LLC
Robert Gonzales, C2GPS, LLC

Other Board Members Present

Sandra Bowen

I. Call to Order

Mr. Salazar called the meeting to order at 1:30 pm.

II. TOMA Rules

Ms. Neely provided information on the Texas Open Meetings Act (TOMA) Rules.

III. Roll Call

The roll was called and a quorum was present. Also in attendance was Ms. Bowen.

IV. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest and disclosures were requested by the chair at this time. None were made.

V. Public Comments

Due to the new TOMA rules we do have a laptop setup at 4981 Ayers Street and it is listed on the zoom call as Public. The laptop is available and open to the public.

VI. Discussion and Possible Action on Minutes of the February 15, 2024 Workforce Services Committee Meeting

Mr. Seitz moved to approve the minutes of the February 15, 2024 Workforce Services Committee meeting. The motion was seconded by Mr. Giesler and passed.

VII. Items for Discussion and Possible Action

1. Board Policy # 4.0.100.07- Incentives/Stipends
2. Board Policy # 4.0.101.14- Support Services
3. Board Policy # 4.0.115.09- Program Non-Compliance
4. Board Policy # 4.0.120.05- Limited English Proficiency
5. Board Policy # 4.0.122.03- Outreach
6. Board Policy # 4.0.124.01- Documentation and Verification of Participation Activities Choices/SNAP E&T
7. Board Policy # 4.1.104.08- Individual Training Accounts (ITAs)

Ms. Silvas presented information on recommended updates to Board policies (included on pages 8-51 of the May 9 agenda packet).

Mr. Seitz moved to recommend to the Board of Directors approval of Board Policies # 4.0.100.07- Incentives/Stipends; # 4.0.115.09- Program Non-Compliance; # 4.0.122.03- Outreach; and # 4.0.124.01- Documentation and Verification of Participation Activities Choices/SNAP E&T as presented. The motion was seconded by Dr. Rivera and passed.

Mr. Seitz moved to recommend to the Board of Directors approval of Board Policy # 4.0.101.14- Support Services as presented. The motion was seconded by Dr. Rivera and passed.

Mr. Salazar moved to recommend to the Board of Directors approval of Board Policies # 4.0.120.05- Limited English Proficiency; and # 4.1.104.08- Individual Training Accounts (ITAs) as presented. The motion was seconded by Mr. Seitz and passed.

VIII. Information Only:

1. *Services to Workers*

a. Policy Review Schedule

Ms. Silvas presented the Policy Review Schedule (included on pages 52-54 of the May 9 agenda packet).

b. Program Updates & Veterans Services

Ms. Silvas provided information on program updates and Veterans Services (included on pages 55-56 of the May 9 agenda packet).

Ms. Silvas recognized Ms. Riojas, Ms. Escobar and her team on their great work.

Mr. Salazar recognized Ms. Riojas for her prompt response on the items requested.

Ms. Escobar provided an update on the Operations of Career Centers and the Mobile Career Center (included on page 56 of the May 9 agenda packet).

Mr. Reyna provided an update on Outreach and Services Delivery Strategies; Community and Industry Partnerships; Career Center Customer Traffic; Services to Workforce Career Center Customers and Unemployment Insurance (UI) Assistance (included on page 56 of the May 9 agenda packet).

Ms. Silvas provided an update on Veterans Services (included on page 56 of the May 9 agenda packet).

2. *Services to Business*

a. Business Solutions Report

Ms. Stewart presented the Business Solutions Report (included on pages 57-58 of the May 9 agenda packet).

3. *Local Labor Market Intelligence*

a. Jobs and Employment Report – Q2

Ms. Riojas presented the Jobs and Employment Report – Q2 (included on pages 59-63 of the May 9 agenda packet).

4. *Performance Measure Update*

a. Board Contract Year 2023-24

Ms. Silvas presented a performance measure update for the Board Contract Year 2023-24 (included on pages 64-70 of the May 9 agenda packet).

5. *Facilities Update*

Ms. Lee provided a facilities update (included on page 71 of the May 9 agenda packet).

IX. Adjournment

The meeting adjourned at 2:35 pm.

DISCUSSION AND POSSIBLE ACTION

VII – 1-4. Items for Discussion and Possible Action:

BACKGROUND INFORMATION

1. Target Occupation List (TOL) 2024-2025:

Revisions have been made to update the TOL for 2024-2025. Information on how the data is collected and analyzed will be presented. Proposed TOL will include 66 occupations.

2. Board Policy 4.0.111.06- Customer File Documentation:

Revisions include the update to remove TWIST as the database utilized for capturing all case management information. WorkInTexas (WIT) is now the case management system to be utilized.

3. Board Policy 4.2.100.03- Service Strategies:

Revisions include the removal of Career Ready Workforce Certification (CRWC) from definition section. Updated Section V. Related Policy Information to reflect Chapter 811 TWC Choices Guide, March 2024.

4. Board Policy 4.5.100.10- Work Search Requirements:

Presenting Policy on an annual basis- recommending to keep work search requirements as listed in policy brought forward in September 2023.

RECOMMENDATION

The Workforce Services Committee consider approval of Board Policies as presented and recommendation to Board Of Directors' approval.



Targeted Occupations List 2024-2025

The Targeted Occupations List is developed by Workforce Solutions Coastal Bend (WFSCB) to identify the most effective use of local workforce development resources. Sources of information for the target list are local area employers, economic development entities, chambers of commerce, community partners, Texas Workforce Commission labor market information specific to the Coastal Bend region, and knowledge gained from continuous contact with the above sources.

Significant occupational factors include current and projected employment in the occupation, a self-sufficiency wage, and specific vocational preparation time for the occupation, usually less than two years. Employment demand for the occupation offers reasonable expectation of employment following vocational preparation. The list does not include other higher paying jobs for which longer vocational preparation is required.

The range in the listed training period is only an estimate and, in some cases, may represent classroom training, on-the-job training or a combination of both. The typical limit of vocational training funded by WFSCB is less than two years. Occasionally WFSCB may fund the last year or two of a longer program with the understanding that the trainee is job ready at the end of the funded training.

WFSCB uses this list for approved training provided to workforce program-eligible participants. Job seekers must visit WFSCB Career Centers to determine eligibility for training through Workforce Solutions Coastal Bend. Eligibility is not an entitlement to funding. Training providers must apply to the State's Eligible Training Provider System (ETPS) to provide training services funded by WFSCB for the listed occupations.

When funds are available for incumbent worker or on-the job training, employers may apply to WFSCB for such training. Although incumbent worker and on-the-job training do not require the occupation to be listed on the targeted occupations list, priority will be given to employer applications for training in the listed occupations. Funded on-the-job training wage reimbursement is limited to one to three months due to the expense of the training. Incumbent worker training does not include employee wages and may be longer than three months.

Certain occupations listed may show an entry level wage less than \$12.00 per hour, but are in high demand in the region. Training for these positions should be provided only as part of a career ladder. Training for elementary school teachers does not include child care workers. Child Development Associate training may be available through WFSCB Child Care Program funding.

Emerging Technology occupations related to wind energy, environmental technology, alternative fuels, alternative product uses, and reuses has been included on the list. This category of occupations is designated in anticipation of new and evolving commercial technologies. Occupations must require more than simple demonstration training and pay at least \$12/hour to be eligible for workforce training funds.

For more information about Targeted Occupations, Eligible Training Provider Applications, and Workforce Programs contact info@workforcesolutionscb.org or call 361.882.7491.

COASTAL BEND CAREER CENTERS

ALICE	BEEVILLE	FALFURRIAS	KINGSVILLE	SINTON	STAPLES	Rockport
704 Coyote Trail Alice, TX 78332 Coastal Bend College Phone: 361.668.0167 Fax: 888.974.3356	3800 Charco Road Beeville, TX 78102 Coastal Bend College Phone: 361.358.8941 Fax: 888.974.3367	221 S. Calixto Mora Avenue Falfurrias, TX 78355 Tax Office Building Phone: 361.325.9095 Fax: 888.672.7783	1814 South Brahma Blvd. Kingsville, TX 78363 Coastal Bend College Phone: 361.592.1006 Fax: 888.974.3358	1113 E. Sinton St.# D Sinton, TX 78387 Phone: 361.364.3284 Fax: 888.974.3364	520 N. Staples St. Corpus Christi, TX 78401 Phone: 361.882.7491 Fax: 888.977.2510	Job Connections Center @ Goodwill 1326 Highway 35N Rockport, TX 78382 Phone: 361.450.8980

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Texas: 1.800.735.2989 (TDD) and 1.800.735.2988 or 7-1-1 (Voice).

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Business

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
13-2011	Accountants and Auditors	1,397	\$21.41	\$40.44	\$34.85	\$45.88
17-3011	Architectural and Civil Drafters	811	\$27.71	\$34.06	\$34.96	\$36.85
43-3031	Bookkeeping, Accounting, and Auditing Clerks	2,509	\$13.47	\$20.73	\$20.56	\$24.22
15-1211	Computer Systems Analysts	328	\$26.11	\$46.69	\$41.05	\$56.25
15-1232	Computer User Support Specialists	732	\$15.49	\$25.31	\$23.52	\$29.19
43-6011	Executive Secretaries and Executive Administrative Assistants	527	\$19.52	\$29.48	\$27.76	\$34.38
11-1021	General Operations Managers	7,157	\$16.84	\$50.76	\$38.76	\$62.30
15-1212	Information Security Analysts	121	\$30.82	\$50.21	\$49.05	\$60.30
15-1244	Network and Computer Systems Administrators	373	\$27.34	\$41.00	\$38.86	\$46.78
23-2011	Paralegals and Legal Assistants	632	\$18.97	\$27.26	\$22.96	\$30.51
21-1093	Social and Human Service Assistants	554	\$13.01	\$18.31	\$38.86	\$21.12
15-1252	Software Developers	556	\$28.61	\$41.70	\$55.90	\$66.50
15-1253	Software Quality Assurance Analysts and Testers	202	\$28.19	\$37.68	\$59.77	\$77.49

Health Care

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
31-1131	Certified Nursing Assistants	2,021	\$13.72	\$16.10	\$15.99	\$17.26
29-2018	Clinical Laboratory Technologists and Technicians	550	\$15.17	\$26.29	\$24.64	\$31.46
31-9091	Dental Assistants	488	\$13.77	\$18.89	\$18.22	\$21.71
29-2041	Emergency Medical Technicians	424	\$13.72	\$16.73	\$15.25	\$17.91
29-2061	Licensed Practical and Licensed Vocational Nurses	1,621	\$19.04	\$25.43	\$25.54	\$28.10
31-9092	Medical Assistants	1,335	\$13.96	\$17.23	\$17.02	\$18.42
29-2098	Medical Dosimetrists, Medical Records Specialists, and Health Technologists and Technicians, All Other	327	\$17.10	\$23.90	\$18.81	\$24.21
11-9111	Medical and Health Service Managers	958	\$26.80	\$36.04	\$48.01	\$57.19
43-6013	Medical Secretaries and Administrative Assistants	1,332	\$14.55	\$17.74	\$17.23	\$19.49
19-5012	Occupational Health and Safety Technicians	89	\$15.40	\$32.57	\$36.36	\$40.11
29-2043	Paramedics	316	\$17.17	\$23.77	\$22.77	\$26.50
29-2052	Pharmacy Technicians	701	\$16.18	\$20.05	\$19.56	\$22.34
31-9097	Phlebotomists	269	\$14.81	\$18.42	\$17.71	\$20.23
31-2021	Physical Therapist Assistants	253	\$22.92	\$32.48	\$35.32	\$38.22
29-2034	Radiologic Technologists and Technicians	480	\$22.92	\$32.48	\$32.10	\$38.22
29-1141	Registered Nurses	4,936	\$29.17	\$39.64	\$38.29	\$45.38

Public Service

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
49-3031	Bus and Truck Mechanics and Diesel Engine Specialists	589	\$16.74	\$26.06	\$24.60	\$28.28
53-3052	Bus Drivers, Transit and Intercity	270	\$16.75	\$21.73	\$21.46	\$23.38
33-3012	Correctional Officers and Jailers	712	\$14.84	\$20.95	\$20.87	\$23.27
25-2021	Elementary School Teachers, Except Special Education	2,502	\$24.10	\$27.76	\$27.93	\$28.36
33-2011	Firefighters	784	\$20.04	\$29.59	\$29.30	\$34.67
25-2022	Middle School Teachers, Except Special and Career/Technical Education	1,380	\$24.10	\$27.79	\$27.60	\$29.98
33-3051	Police and Sheriff's Patrol Officers	1,551	\$21.93	\$25.60	\$32.10	\$40.86
25-2031	Secondary School Teachers, Except Special and Career/Technical Education	1,922	\$24.07	\$28.96	\$28.82	\$31.33
33-9032	Security Guards (armed)	1,366	\$11.07	\$17.23	\$15.23	\$18.13
25-2050	Special Education Teachers	941	\$23.65	\$26.48	\$28.39	\$30.50

Professional Skills & Trades

SOC	Description	2024 Jobs	Lowest 10% Hourly Earnings	Average Hourly Earnings	Median Hourly Earnings	Highest 10% Hourly Earnings
49-3011	Aircraft Mechanics and Service Technicians	811	\$27.71	\$34.06	\$34.96	\$36.85
49-3021	Automotive Body and Related Repairers	225	\$12.77	\$23.81	\$21.82	\$26.79
49-3023	Automotive Service Technicians and Mechanics	1,715	\$12.36	\$22.70	\$20.60	\$27.21
53-5021	Captains, Mates, and Pilots of Water Vessels	283	\$18.84	\$46.11	\$38.97	\$57.65
47-2031	Carpenters	1,785	\$10.31	\$25.92	\$22.19	\$29.35
35-1011	Chefs and Head Cooks	330	\$12.66	\$23.42	\$20.22	\$29.18
51-8091	Chemical Plant and System Operators	224	\$45.61	\$49.48	\$48.93	\$51.66
47-2061	Construction Laborers	3,777	\$11.91	\$19.44	\$17.32	\$20.84
53-7021	Crane and Tower Operators	254	\$20.31	\$32.61	\$34.07	\$39.59
15-2051	Data Scientists	177	\$18.70	\$29.20	\$37.95	\$58.40
17-3023	Electrical and Electronic Engineering Technologists and Technicians	114	\$27.30	\$38.76	\$37.31	\$45.62
49-9051	Electrical Power-Line Installers and Repairers	212	\$21.66	\$27.48	\$31.60	\$39.64
47-2111	Electricians	2,797	\$17.17	\$27.08	\$27.19	\$31.90
49-9021	Heating, Air Conditioning, and Refrigeration Mechanics and Installers	863	\$16.08	\$25.56	\$22.94	\$29.63
53-3032	Heavy and Tractor-Trailer Truck Drivers	3,748	\$15.17	\$25.75	\$23.16	\$28.91
49-9041	Industrial Machinery Mechanics	977	\$19.33	\$31.75	\$29.30	\$39.60
51-9061	Inspectors, Testers, Sorters, Samplers, and Weighers	802	\$12.81	\$26.36	\$22.77	\$34.22
51-4041	Mechanists	403	\$17.55	\$32.44	\$32.06	\$36.03
49-9044	Millwrights	47	\$18.71	\$29.48	\$26.60	\$35.19
47-2073	Operating Engineers and Other Construction Equipment Operators	1,641	\$17.36	\$24.49	\$22.02	\$27.23
51-8093	Petroleum Pump System Operators, Refinery Operators, and Gaugers	936	\$27.89	\$39.34	\$44.23	\$45.08
47-2152	Plumbers, Pipefitters, and Steamfitters	1,223	\$16.58	\$28.37	\$27.51	\$33.41
47-5012	Rotary Drill Operators, Oil and Gas	167	\$21.64	\$31.37	\$29.98	\$38.41
53-5011	Sailors and Marine Oilers	284	\$16.27	\$23.21	\$20.58	\$27.35
51-4121	Welders, Cutters, Solderers, and Brazers	1,496	\$16.80	\$28.31	\$26.03	\$32.20
49-9081	Wind Turbine Service Technicians	189	\$22.87	\$31.34	\$28.29	\$32.20
99-9999	Emerging Technologies	0	\$0.00	\$0.00	\$0.00	\$0.00

POLICY- draft

CATEGORY: Program Operations ————— — **No: 4.0.111.056**

TITLE: Customer File Documentation

SUPERSEDES: 4.0.111.045 dated June 16, 2017

EFFECTIVE: June 16, 2017-September 26, 2024

BOARD APPROVAL: June 15, 2017-September 25, 2024

LAST REVIEW: - May 7, 2017-September 12, 2024

I. PURPOSE:

To establish criteria for customer file documentation and to ensure that complete and accurate documentation for all Workforce Programs is verified and maintained in the appropriate data management system and the customer's electronic file.

II. DEFINITIONS: N/A

III. POLICY STATEMENT:

Complete and accurate documentation for all Workforce Programs shall be verified and maintained in the appropriate data management system and customer electronic files.

IV. PROCEDURES:

All eligibility documentation will be requested for a specific program when a customer is determined to require additional assistance through specialized services.

Required data entry will be completed in the appropriate data management system and the customer's electronic file within 3 business days of action/service provided.

Eligibility determination documentation will be reviewed and assessed for accuracy, entered in appropriate data fields, documented thoroughly in counselor notes, and placed in the customer's electronic file.

Eligible Workforce Innovation and Opportunity Act (WIOA) customers will have the types of documentation verifying eligibility entered in the WIOA Program Detail, Documentation tab of the ~~Texas Workforce Information System (TWIST)~~ WorkinTexas Case Management System (WITCMS).

For programs that require re-verification of eligibility monthly, a ~~counselor case~~ note will be entered ~~in TWIST~~ in WorkinTexas Case Management System (WITCMS) and documentation will be placed in the customer's electronic file.

~~IV.V.~~ RELATED POLICY INFORMATION:

~~WD Letter 0315-146, Change 1, issued July 12, 2016~~ ~~May 1, 2014~~ and entitled "Workforce Investment Act/Innovation and Opportunity: WIA Income Eligibility Guidelines: Update Income and Guidelines Desk Reference"

Texas Workforce Commission- Workforce Innovation and Opportunity Act: Guidelines for Adults, Dislocated Workers and Youth, issued ~~September 26, 2016~~ October 1, 2021

Texas Workforce Commission Workforce Innovation and Opportunity Act- Eligibility Documentation Log, issued ~~September 6, 2016~~ November 19, 2020.

~~V.VI.~~ RESPONSIBILITIES:

The Contract Manager shall ensure that all relevant Board ~~staff~~ team and contracted service providers are aware of and comply with this policy.

The Board Monitor shall provide oversight and evaluation of information entered in the appropriate data management system and placed in the customer's electronic file.

Contracted service providers shall ensure that appropriate procedures are ~~implemented~~ implemented, and relevant staff receive training regarding the requirements of this policy.

~~VI.VII.~~ FORMS AND INSTRUCTIONS: N/A

~~VII.VIII.~~ DISTRIBUTION:

- Board of Directors Board Staff Contracted Service Provider Staff

~~VIII.IX.~~ SIGNATURES:

Reviewed by EO Officer

Date

President/CEO

Date

POLICY-DRAFT

CATEGORY: _____ **Workforce Programs- Choices** **No: 4.2.100.04~~23~~**
SUBJECT: _____ **Service Strategies**
SUPERSEDES: _____ **Policy # 4.2.100.00~~12~~ dated May 21, 2019**
EFFECTIVE: _____ **May 24, 2019September 26~~5~~, 2024**
BOARD APPROVAL: _____ **May 23,**
2019September 25, 2024
DATE OF LAST REVIEW: **May 21,**
2019September 12~~9~~, 2024

I. PURPOSE:

To establish criteria and provide guidance on the implementation of strategies in providing Choices Eligible services in the Coastal Bend area.

II. DEFINITIONS:

Applicant – an adult or a teen head of household in a family who applies for TANF cash assistance, who previously did not leave TANF in a sanctioned status.

~~Career Ready Workforce Certification (CRWC) – a four day training acquiring 14 “soft skill” competencies and Continuing Education Units (CEUs).~~

Choices Eligible – an individual eligible to receive Choices services including an adult or teen head of household who is an applicant, conditional applicant, recipient, non-recipient parent, former recipient, or sanctioned family.

Concentrated Services – job placement services concentrated on Choices Eligible participants approaching their state or federal time limit such as targeted outreach and targeted job development.

Conditional Applicant – an adult or teen head of household in a sanctioned status, but who is reapplying for TANF cash assistance that must demonstrate cooperation with Choices program requirements for four consecutive weeks.

Extended TANF recipients – a recipient who receives TANF cash assistance past the 60-month federal time limit because of a hardship exemption.

Former TANF Recipient – an adult or teen head of household who no longer receives TANF cash assistance because of employment.

Risk of returning to TANF cash assistance – he or she is a SNAP recipient or receives Commission-funded child care.

TANF – Temporary Assistance for Needy Families

Time limits – the number of months certain individuals can receive TANF benefits. State time limit of 12, 24, or 36 months is based on an individual's education and work history and Federal is a 60-month lifetime limit.

III. POLICY STATEMENT:

Workforce Solutions ~~of the~~ Coastal Bend shall coordinate all career center services to implement a system that promotes self-sufficiency among Choices Eligible participants.

Strategies to provide Choices Eligible services shall demonstrate:

- Concentrated efforts to immediately engage applicants in workforce career center services and informs customers of all available support services, including TANF applicant child care;
- Applicants and conditional applicants make an informed decision of their options to withdraw from TANF, continue with TANF certification, or apply for One Time TANF based on information provided;
- Outreach methods, appointment letters, and facilitation techniques specific to each Choices Eligible in an effort to motivate and engage more customers that want to participate rather than have to participate;
- A standardized Work First design which engages Choices Eligible participants *immediately* with activities that promote employment outcomes such as sharing labor market information, registering in WorkInTexas.com, providing job leads, having employers on site who hire, and a written appointment to start structured job readiness activities;
- Job readiness activities should prepare Choices-eligible participants for job searching and successful employment retention. These activities should include completing job applications, developing essential (soft) skills, resume writing, and interview preparation. Scheduling should be based on participant assessments. Those with limited job search and employment experience should have job readiness activities scheduled alongside job search activities. Assessments are built on strengths instead of barriers and is an ongoing process, not a one-time event;
- Family Employment Plans (FEP) are developed to anchor a commitment from the participant and used as a planning document for *continuous* engagement of work activities with scheduled services that promote the plan and keep the participant productive;
- Promotion of fewer workshops offered more frequently, focused on the participant not the program, and with topics such as WorkInTexas.com, Job Search, Applying for Jobs Online and Interviewing;
- Job clubs provide network opportunities along with job search topics. Choices staff will provide Choices Eligible participants with job referrals in WorkInTexas.com;
- All Career Center staff, to include the Business Service Unit (BSU), support the Choices staff to provide Choices Eligible participants with job referrals, employment opportunities, job development, job fairs and hiring events with targeted occupations specific to the Choices population;
- Incentives are provided to Choices Eligible participants in an effort to improve employment, training, and education outcomes;
- Post-employment services will be monitored the length of time the Choices Eligible participants receive TANF cash assistance to ensure hours of employment required are

reported at least monthly.

- Post-employment services are provided to applicants, conditional applicants, and former recipients who have obtained employment but require additional assistance in retaining employment based on family circumstances and the risk of returning to TANF cash assistance.
- Financial Literacy Training is provided to enhance financial skills.
- Choices Eligible participants with disabilities include reasonable accommodations to allow access and participate in services, where applicable by law.
- Concentrated job placement services will be targeted to Choices Eligible participants approaching their state or federal time limit irrespective of any extension of time due to a hardship exemption for recipients who 1) have six months or less remaining of their state TANF time limit, 2) have twelve months or less remaining of their 60-month federal TANF time limit and 3) are extended TANF recipients.

Contracted service providers may determine an organizational structure for providing services to Choices Eligible participants. Choices services shall be provided by staff that are continuously trained in order to demonstrate competency in required and specialized job functions such as facilitation, outreach, and case management.

IV. PROCEDURES:

The contracted service provider shall develop operating procedures that comply with this policy.

V. RELATED POLICY INFORMATION:

Deficit Reduction Act of 2005 (Public Law 109-71) 45 C.F.R. Parts 261
TWC Choices Rules, 40 TAC, Chapter 811 TWC Choices Guide, ~~June 2013~~ March 2024 TWC WD Letter 08-13, dated 01/06/2013 and entitled Implementation of Amended Chapter 811, Choices Rules
Texas Labor Code, Rule 302.0027, Financial Literacy Training

VI. RESPONSIBILITIES:

The Board Contract Manager must ensure that appropriate staff is apprised of and complies with the requirements in this policy.

The contracted service provider shall ensure that appropriate procedures are implemented, and that relevant staff receive training regarding the requirements of this policy.

VII. FORMS AND INSTRUCTIONS: N/A

VIII. DISTRIBUTION:

Board of Directors Board Staff Service Provider Staff

IX. SIGNATURES:

Reviewed by EOO Officer

Date

Executive Director

Date

WORKFORCESOLUTIONS

of the Coastal Bend

POLICY DRAFT

CATEGORY:	Workforce Programs-Unemployment Insurance _	No: 4.5.100.109
TITLE:	Work Search Requirement	
SUPERSEDES:	4.5.100.089	
EFFECTIVE DATE:	September 26, 2023	
DATE APPROVED:	September 25, 2023 September 7, 2023	
DATE REVIEWED:	<u>September 12, 2024</u>	

I. PURPOSE

To receive Unemployment Insurance (UI) benefits, claimants must have worked for employers who pay UI taxes, must be unemployed through no fault of their own, and must be physically able to work, available for work and actively seeking work. The work test is administered in two ways. Unless exempted by Texas Workforce Commission (TWC) policy, UI claimants must be registered for work, generally through the local career centers or WorkInTexas.com. Claimants must also make a personal work search log and keep a record of work search contacts they have made and work search activities which improve their chance for finding employment.

Workforce Boards are required to review their work search requirement annually. Texas maintains high expectations regarding the percentage of claimants entering employment. The Board, through its service providers, has devoted considerable effort and resources to improving performance on claimant employment rates. Increasing the level of work search participation by UI claimants is expected to more fully engage both claimants and employers in the continuous improvements necessary to maintain and exceed State performance standards.

The intended benefit for claimants will be a higher percent return to work sooner. Claimants will restore their earning power and enjoy the dignity associated with work. The intended benefit for employers will be potential savings on UI taxes, and having a more readily-available, skilled workforce.

II. DEFINITIONS

Work Search Contact/Work Search Activities- A contact by a UI claimant with an employer to ask for work, complete an application, or submit a resume. Examples of work search activities include registering for work, attending career center orientations, job readiness workshops, job search seminars, job club meetings, job fairs, resume preparation workshops, etc.

MSA- Metropolitan Statistical Area- This classification is intended to provide nationally consistent definitions for collecting, tabulating, and publishing Federal statistics for a set of geographic areas. The Corpus Christi MSA consists of Aransas, Nueces, and San Patricio counties.

III. POLICY STATEMENT

TWC requires, at a minimum, combination of three (3) work search contacts or work search activities during each claim week. No Board action is required for this level of UI work search requirement.

The Board of Directors has adopted the following UI policy. The effective date will be as soon as the programming changes can be implemented by TWC.

County	Contacts/Activities Per Week	Explanation
Brooks, Duval, Kenedy, Live Oak, and Refugio.	4	↓ Encourage UI recipients to re-engage in job-search, visit career centers to receive in-person and/or virtual services.
Aransas, Bee, Kleberg, Jim Wells, Nueces and San Patricio.	5	MSA Counties and those where a Workforce Career Center exists.

IV. PROCEDURES

Board staff will continue to review the UI work search requirement on at least an annual basis to see if adjustments in the work search requirement are necessary. Changes, if needed, will be recommended to the Board for approval. Board staff will notify TWC of changes in the local UI work search requirement.

TWC will program its automated claim filing system to give claimants the current UI work search requirement for the Board area. When claimants contact TWC by telephone or internet to file their UI claims, TWC will officially notify each claimant of their specific work search requirement. Field staff will notify TWC of availability issues detected during the work test. All eligibility issues on UI claims will be investigated by TWC. Final determinations on eligibility for UI benefits will be made by TWC.

V. RELATED POLICY INFORMATION

TWC Rule 40 TAC 815.28

[TWC Workforce Development Letter 01-12](#)

VI. RESPONSIBILITIES

The Career Center Service Provider Management shall ensure that all relevant staff and the Workforce Solutions Career Center service providers are informed of and comply with this policy. The Workforce Solutions Career Center service providers shall ensure that appropriate procedures are implemented and that relevant staff receives training regarding the requirements of this policy.

VII. FORMS AND INSTRUCTIONS

N/A

VIII. DISTRIBUTION

Board of Directors

Board Staff

Service Provider Staff

POLICY TITLE: Work Search Requirements
POLICY NUMBER: 4.5.100.09~~10~~

DATE: September 26~~2~~, 202~~4~~~~3~~
REVISED: September 12~~7~~, 20~~4~~~~23~~.

IX. SIGNATURES

Reviewed by EO Officer

09/22/2023_____
Date

President/CEO

09/22/2023_____
Date

INFORMATION ONLY

VIII – 1a. Services to Workers BCY2024 – Policy Review Schedule

BACKGROUND INFORMATION

Board Professionals will be presenting Policy Review Schedule; **Attached.**

Workforce Services Committee 05.09.2024- 7 Policies

Workforce Services Committee 09.12.2024- 3 Policies

In February 2024 the Committee was informed that due to case management system change from TWIST to WIT several board policies would need to be updated.

Policy Review Schedule-2024

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
Board Administration		
	1.0.100.01	Responsibilities of the Local Workforce System
	1.0.101.01	Standards of Conduct and Conflict of Interest
	1.0.102.01	Policy Development
	1.0.103.02	Open Meetings Policy
	1.0.104.02	Public Information Policy
	1.0.105.01	Reporting Conflict of Interest, Fraud and Abuse
	1.0.106.02	New Board Member Orientation and Training
	1.0.107.03	Communication Process
	1.0.108.00	Restrictions on Lobbying Activities and Expenditures
	1.0.109.00	Businesses Employing Undocumented Workers
	1.0.110.03	Equal Employment Opportunity
	1.0.111.00	Fraud, Waste, theft, and Program Abuse
	1.0.112.02	Discrimination Complaint Procedure
	1.0.113.00	Approval Process for Contracts, Contract Renewals, and Contract Amendments
	1.0.114.02	Storage and Use of Disability-Related and Medical Information
	1.0.115.01	Anonymous Complaints and Communications
	1.0.116.01	Approval Process for Micro-Purchases
	1.0.117.00	Firearms and Weapons Restrictions of WFSCB Premises
Workforce Programs		
05.09.2024	4.0.100.07	Incentives/Stipends
05.09.2024	4.0.101.14	Support Services
	4.0.102.02	Basic Skills Deficiencies
	4.0.103.06	Case Management
	4.0.104.02	Workforce Professional Development and Continuous Improvement
	4.0.106.02	Reasonable Distance
	4.0.107.03 (Annual)	Determination of Self-Sufficiency
	4.0.109.02	Credentials
	4.0.110.02	Integrated Complaints, Hearings, and Appeals
09.12.2024	4.0.111.06	Customer File Documentation
	4.0.113.06	OJT, Subsidized Employment, and Customized Training
05.09.2024	4.0.115.09	Program Non-Compliance
	4.0.117.03	Priority of Service and Data Collection
	4.0.118.02	Accessibility
05.09.2024	4.0.120.05	Limited English Proficiency (LEP)
	4.0.121.03	Reasonable Accommodations
05.09.2024	4.0.122.02	Outreach
	4.0.123.00	Common Exit

Policy Review Schedule-2024

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
05.09.2024	4.0.124.01	Documentation and Verification of Work Activities: Choices/SNAP E&T
WIOA		
	4.1.101.02	Follow-Up Services for WIOA Adults & Dislocated Workers
	4.1.103.01	Youth Eligibility Criteria
05.09.2024	4.1.104.08	Individual Training Accounts (ITAs)
	4.1.105.01	Apprenticeship Programs
	4.1.106.00	National Dislocated Worker Grants
Choices		
09.12.2024	4.2.100.03	Service Strategies
Child Care		
	4.3.100.06	Child Care Eligibility
	4.3.102.04	Assessing and Collecting Parent Share of Cost
	4.3.103.00	Attendance Requirements for Child Care Services
	4.3.104.00	Reapplication for Child Care Provider Agreement
	4.3.105.01	Child Care Related Funds Recovery
	4.3.106.01	Termination of Child Care
	4.3.107.00	Children of Military Parents on Deployment
	4.3.108.03	Child Care Provider Reimbursement Rate
	4.3.109.01	Eligible Child Care Providers
	4.3.111.00	American Recovery and Reinvestment Act (ARRA)
Unemployment Insurance		
09.12.2024	4.5.100.10 (Annual)	Work Search Requirement
Quality Assurance & Monitoring		
	5.0.100.02	Oversight and Monitoring
	5.0.101.03	Data Integrity
	5.0.102.03	Equal Opportunity - Accessibility Monitoring
Property & Facilities		
	6.0.100.00	Smoking in Workforce Solutions of the Coastal Bend Facilities
	6.0.101.01	Emergency Management & Business Recovery/Continuity of Operations Plan
	6.0.102.01	Accessibility for Persons with Disabilities
Information Technology & Data Management		
	7.0.100.03	Use of Electronic Media and Services
	7.0.101.02	Computer and Personally Identifiable Information Systems Access and Security
Public Relations		
	8.0.100.02	Strategic Marketing Standards and Guidelines

INFORMATION ONLY

VIII – 1b. Services to Workers BCY2024 – Program Updates & Veterans Services

BACKGROUND INFORMATION

Board Professionals will provide updates on programs/grants, operation of career centers, and Veterans Services.

1. Updates as of Q3 (March-June).

PROGRAM/GRANT	UPDATES
1. CHOICES. 2. WIOA- Adult, Dislocated, Youth 3. SNAP Employment & Training 4. Non-Custodial Parent (NCP) 5. Re-Employment Services (RESEA) 6. Workforce Commission Initiatives (YOU CHOOSE! & Hiring Red, White & You). 7. Summer Earn & Learn (SEAL)	<p>The Program Year (PY) began Oct. 1, 2023. And Q3 just wrapped up June 30,2024 Marking ¾ of the PY with one quarter remaining Q4 July-September. Program meetings take place monthly to review initiatives. Operations meetings with board and C2 Management taking place to discuss service delivery, programs, business services, quality assurance, fiscal. Areas for further discussion include: Youth Services, Business Solutions and Partnerships to enhance outreach and coordination with community partners.</p> <p>On going planning work for: YOU CHOOSE! Sept 18th 2024 and Hiring Red White & YOU! November 7th 2024.</p> <p>Recognition Board, C2GPS, VRS team members for SEAL.</p> <p>Recognition Board, C2GPS, and E2E team members for EDEX.</p> <p>Recognition Board Team members for Wal-Mart- PATHS Grant. Celina Leal. Partnership with Goodwill.</p>
NEW OPPORTUNITIES/PROJECTS	NOTES
1. Educator Externship (EDEX)- TWC	Received Notification of Award \$183K. 9 th Annual- To serve 80 Educators. DONE.
2. Educator Externship- Private	Received Notification of Award \$20K. To serve 20 Educators. DONE
3. Texas Internship Initiative- TWC	Received negotiation notice for 100K. to serve 35 Students . Started
4. PATHS- Walmart- Private	Grant may be extended to August 2024. 450K. 127 Participants served; 299 certifications NRF earned. DONE.
5. Eligible Training Provide (ETPL)	EdVera System- Launch date Spring 2024- PENDING.
6. TWIST-WIT Case Management System	Launch date Spring 2024- Major impact. Board and C2 started practice of data entry, services, assessments Summer 2023: Key input to TWC. DONE.

2. Operation of Career Centers: Update to be provided by C2GPS Management regarding:

- Career Center Operations and Staffing. Vacancy-Deputy Director, Business Solutions.
- Outreach and Service Delivery Strategies.
Reemployment Services and Eligibility Assessment (RESEA). Pilot Project, providing enhanced services to unemployment insurance recipients.
Mobile Career Center. Deployed to Gregory-Portland High School, Ingleside High School, Refugio High School. Coastal Bend College Kingsville, South Texas Vocational Technical Institute, Texas A&M Kingsville. Banquete, Portland, Riviera, Woodsboro.
- High School and Higher Education Engagement. High Schools: A.C. Jones, Falfurrias, Ingleside, Kaifer Early College, Mathis, Mary Carroll, Richard King, Richard Milburn Academy, Sinton, Skidmore-Tynan, Taft. Higher Education Institutions: Coastal Bend College, Del Mar College, South Texas Vocational Technical Institute, Texas A&M Kingsville, Texas A&M TRIO-EOC.
- Community and Industry Partnerships: Baker Ripley Child Care Services, Baptist Child & Family Services (BCFS), Del Mar College, Goodwill Industries of South Texas, Vocational Rehabilitation Services.
- Mobile Career Center. 7 events. Del Mar College 5 students, Robstown Early College 22 students, Flatiron Dragados hiring event 36 job seekers, Church Unlimited 8 customers, South Texas Vocational Technical Institute, Woodsboro 5 customers, Gregory-Portland High School 4 students. Services ranged from resume preparation, job search assistance, WIOA recruitment.
- Career center customer traffic; in-person or virtual Q3 April-June 2024. In parenthesis= Q2 traffic count.
Staples 6,733 (5,723), Alice 880 (816), Beeville 729 (571)
Falfurrias 29 (26), Kingsville 621 (930), Rockport 130 (70), Sinton 751 (689).
- Services to Workforce Career Center Customers Q3 April- June 2024. In parenthesis= Q2 traffic count.
New WIT Registrations: 33,590 increase due to WIT migration. (1,613)
Unique Customers Served: 7,467 (6,598)
Total Job Referrals Made: 7,509 (9,704)
Total Services Received: 41,206 (37,691)
- Unemployment Insurance (UI) Assistance-April-June 2024. In parenthesis= Q2 traffic count.
RESEA Claimants Served- 246 (196)
Individuals Assisted with UI Claim Assistance- 245 (701)
Unique Claimants Assisted with Workforce Services- 1,605 (916)

3. Veterans Services:

- Military Family Support Program (MFSP) remains an on-going partnership.

- Engagement with Texas Veterans Commission, Texas Veteran Leadership Program, Texas Veterans Network.
- Planning for hiring events for 2024. Including Hiring Red, White & You! November 7th, 2024.

Aligns with Strategic Goals: 1) Establish and Strengthen Partnerships, 2) Effectively/Efficiently Target Rural Area Services, 5) Increase Workforce Awareness, and 6) Improve Internal Efficiencies

INFORMATION ONLY

VIII – 2a. Services to Business – Business Solutions Report

BACKGROUND INFORMATION

Board Team Members and C2 Management will provide updates on Business Services for Q3. April-June 2024.

1. Activity Spotlight- Job Fairs and Hiring Events

Employers-85

Job Seekers- 164

- OnPoint.
- Nueces County
- ReconMR
- Federal Bureau of Prisons
- Aramark
- Three Rivers Job Fair

Job Fair- City of Three Rivers 06.18.2024

- 15 Local Employers and Community partners from the immediate/surrounding areas representing all industry sectors with various positions available.
- 34 Contingent Job Offers made

Rapid Response- Southeast Service Corporation Services. Kingsville 07.24.2024

- 5 impacted employees attended informational session.
- Received workforce employment services information.
- Unemployment Insurance services provided by TWC UI Specialist.

Board Strategic Goals: Effectively/efficiently Target Rural Area Service, Increase Workforce Solutions Awareness.

2. Innovation, Growth and Capacity Building

Strategic Goals: Effectively/Efficiently Target Rural Area Service; Increase Workforce Solutions Awareness

- New or Re-Engaged Employer Engagements
 - Public Service - 4
 - Professional Skills and Trades - 4
 - Healthcare - 3
 - Business - 6

3. Annual Projects Work Underway

- 09.08.2024- You Choose! Career Expo.
- 10.02.2024- Maritime Career Expo and Job Fair.
- 11.07.2024- 13th Annual Hiring Red, White and You! (HRWY).
- Educator Externship (EDEX)- Goal 25 employer worksites

INFORMATION ONLY

VIII – 3a. Local Labor Market Intelligence – Jobs & Employment Report

BACKGROUND INFORMATION

Jobs and Employment Report

Month-Over-Month Shifts

In today's release by the [Texas Workforce Commission](#) for July 2024, the unemployment rate for the Coastal Bend region decreased 0.2 percentage points from 5.1% in June 2024 to 4.9%. All eleven counties in the Coastal Bend region experienced a decrease in their unemployment rates during the same period. As of July 2024, the 4.9% unemployment rate represented 12,989 residents seeking employment and have access to 13,830 job openings throughout the region.

Year-Over-Year Shifts

Coastal Bend's unemployment rate increased year-over-year by 0.2 percentage points from 4.7% in July 2023 to 4.9% in July 2024. Within the eleven counties of the Coastal Bend region, three counties witnessed a reduction in their unemployment rates during the same period.

Comparison with State and National Trends

Month-Over-Month

In Texas, the non-seasonally adjusted unemployment rate experienced a decrease of 0.1 percentage point from 4.5% in June 2024 to 4.4% in July 2024.

The national unemployment rate increased 0.2 percentage points from 4.3% in June 2024 to 4.5% in July 2024

Year-Over-Year

Texas' year-over-year rate increased 0.2 percentage points from 4.2% in July 2023 to 4.4%.

The national unemployment rate increased 0.7 percentage points year-over-year from 3.8% to 4.5%.

Sectors Driving Growth

Both the Coastal Bend region and the Corpus Christi Metropolitan Statistical Area (MSA) displayed growth in diverse industries, weekly wages, and year-over-year employment statistics.

The Construction industry experienced a 13.9% increase region wide, followed by the Manufacturing industry which increased to 4.3% compared to July 2023

For the Corpus Christi MSA, the Mining, Logging and Construction industry lead the growth rate with a 3.4% increase in 2023, followed by the Financial Activities with a 2.1% increase year-over-year.

Resources

Job seekers in this region have access to *13,830 job openings spanning various sectors. To explore these job opportunities, individuals can register in [WorkinTexas.com](#) or visit our website at [wfscb.org](#)

**Advertised jobs are spidered daily in real-time. Real-time advertised jobs are collected from employer corporate sites, hospitals, non-profits, local and federal government*

Quartile 3: Labor Market Data Requests

Q1: 2023-2024 Reports

1. Construction Industry and Economy Overview of San Patricio county. (10.03.2023)
2. Economy and Industry Overview Reports (grant applicant) (11.03.2023)
3. Occupational Wages for Liberty county. (11.27.2023)
4. Race/Ethnicity/Socio-Economic Status for the Coastal Bend region. (11.27.2023)
5. Special Education Teachers for projection and data for the ETPL list (11.27.2023)
6. Advanced Manufacturing Industry: Manufacturing, Aerospace, Chemical, Renewable Energy (12.11.2023)
7. Business combined with Engineering Occupations (12.12.2023)
8. New Plastic Pipe and Fittings Project – Wage and Industry information (12.18.2023)
9. Manufacturing Industry/Occupations and Wage Assessment (12.19.2023)

Q2: 2023-2024 Reports

1. Average Hourly Wage for Tech Industry (1.17.2024)
2. Registered Nurses Pre-COVID19 to Present (1.19.2024)
3. Steel Industry Overview, Economy Overview and Salary Assessment for occupations (1.22.2024)
4. NAS Kingsville requesting total number of Veterans in Kenedy and Kleberg county (1.22.2024)
5. Cost of Labor for Steel companies (1.22.2024)
6. Demographics/Institution Completions (1.24.2024)
7. Wage Assessment/Occupation Overview - Software Developers/Engineers (2.01.2024)
8. Workforce Data from 2010-Present - Wages, Housing Affordability for MSA and WDA (2.06.2024)
9. Manufacturing Occupational Wages (2.12.2024)
10. In-demand occupations/short term training/ETPL list/Duration of Training/POC information (2.14.2024)
11. Regional Market need for Master's in HR Management (2.15.2024)
12. Impact Scenario of Celanese entering Kleberg County (2.15.2024)
13. Places of Work vs. Place of Residency - Corpus Christi MSA (2.19.2024)
14. Developers inquiry (2.21.2024)
15. Top 10 Employers and Total number of Employees for Bee County (2.21.2024)
16. Bee County HUD and LMI (low to moderate income) Status (2.21.2024)
17. County Overview Reports (2.28.2024)
18. Wage Assessment for Early Childhood Occupations (2.29.2024)
19. Regional Comparison Report for high wages and COL for Coastal Bend, Dallas, Houston, and San Antonio. (3.06.2024)
20. Scaffolders, Painters, Insulators occupation overview, wages, commuters in San Patricio, Unemployment (3.07.2024)
21. Kleberg County Economy Overview, Community Indicators Report, and Unemployment by Industry (3.11.2024)
22. Sales Occupation wage comparison across Texas (3.12.2024)
23. Welding Occupation Presentation (3.21.2024)
24. Top 10 Occupations in Business, Health Care, Trades, and Public Service with Education Requirements to fulfill a comfortable living wage including COL Index in Coastal Bend. (3.26.2024)
25. Manufacturing Site E&I Occupation Industry overview and wage assessment (3.29.2024)

Q3: 2023-2024 Reports

1. Restaurant Industry (4.3.2024)
2. Aircraft Mechanics (Jobs, Avg. Age, Wages) (4.4.2024)
3. Wage Study Survey (4.05.2024)
4. Business Analytics Occupations: Wage Assessment comparison by other major MSAs in Texas (4.09.2024)
5. Oil & Gas Growth in Coastal Bend (4.23.2024)
6. How many Small businesses are in Corpus Christi and how many they employ (4.25.2024)
7. Welding Occupations/Industry & Wage Assessment (4.26.2024)
8. Kleberg County Population and Small Businesses job count. (4.30.2024)
9. Jobs in Coastal Bend compared to the nation (5.03.2024)
10. Economy, Industry Growth, Unemployment by Industry Sector, Job Postings Analytics (5.15.2024)
11. Aerospace, MROs & Military Industry & Occupational Reports (5.23.2024)
12. Health Care industry, occupations, wage data, and job postings (5.28.2024)
13. Industry Glass Product Manufacturing data. (6.03.2024)
14. Economy Overview for Jim Wells County (6.10.2024)
15. Electricians (6.11.2024)
16. Desalination Plant Project - Inner Harbor (6.13.2024)
17. Jobs and Wages last five years (6.18.2024)

Q4: 2023-2024 Reports

1. Manufacturing Industry Occupations (7.19.2024)
2. Average Household Income - Community Indicators Report for both Coastal Bend and Corpus Christi by zip code (7.24.2024)
3. Food Manufacturing Industry, wage, turnover, demographics (7/30/2024)

Coastal Bend Workforce Area

(Not Seasonally Adjusted Unemployment Rates by WDA, MSA, & County)

Area	Area Type	Latest Monthly Data July 2024						Previous Monthly Data June 2024				Year Ago July 2023			
		Labor Force	Employment	Unemployment	Rate	M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	169,723,000	162,038,000	7,685,000	4.5	0.2	0.7	169,007,000	161,774,000	7,233,000	4.3	168,354,000	161,982,000	6,372,000	3.8
Texas	State	15,454,094	14,776,132	677,962	4.4	-0.1	0.2	15,436,594	14,736,520	700,074	4.5	15,124,871	14,486,077	638,794	4.2
Corpus Christi	MSA	212,215	202,123	10,092	4.8	-0.2	0.2	212,467	201,840	10,627	5.0	209,743	200,126	9,617	4.6
Coastal Bend	WDA	267,292	254,303	12,989	4.9	-0.2	0.2	267,778	254,134	13,644	5.1	263,653	251,206	12,447	4.7
Aransas Pass	County	9,749	9,240	509	5.2	-0.2	0.1	9,754	9,224	530	5.4	9,599	9,113	486	5.1
Bee	County	9,496	8,982	514	5.4	-0.2	-0.1	9,565	9,028	537	5.6	9,381	8,867	514	5.5
Brooks	County	2,295	2,146	149	6.5	-0.7	0.0	2,290	2,126	164	7.2	2,295	2,145	150	6.5
Duval	County	5,103	4,834	269	5.3	-0.2	0.5	5,071	4,793	278	5.5	4,956	4,716	240	4.8
Jim Wells	County	16,353	15,422	931	5.7	-0.2	-0.1	16,362	15,392	970	5.9	15,868	14,950	918	5.8
Kenedy	County	138	129	9	6.5	-0.1	-0.9	136	127	9	6.6	136	126	10	7.4
Kleberg	County	13,160	12,500	660	5.0	0.0	0.0	13,362	12,690	672	5.0	13,021	12,367	654	5.0
Live Oak	County	5,295	5,069	226	4.3	-0.2	0.1	5,290	5,051	239	4.5	5,127	4,913	214	4.2
Nueces	County	171,991	164,059	7,932	4.6	-0.2	0.1	172,146	163,824	8,322	4.8	170,012	162,395	7,617	4.5
Refugio	County	3,237	3,098	139	4.3	-0.3	0.1	3,235	3,087	148	4.6	3,126	2,996	130	4.2
San Patricio	County	30,475	28,824	1,651	5.4	-0.4	0.4	30,567	28,792	1,775	5.8	30,132	28,618	1,514	5.0

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

- Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend Texas	All Occupations- All Occupations-	Average \$17.76/hr.	Entry level \$10.89/hr.	Experienced workers \$29.14/hr.	Top 10% \$33.56/hr.
		Average \$18.76/hr.	Entry level \$11.70/hr.	Experienced workers \$33.25/hr.	Top 10% \$39.64/hr.

- Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

Less than 9th grade	7.0%	12th grade & GED	27%	Associates degree	8.0%	Graduate or Professional	11%
9th thru 11th grade	10%	Some College	24%	Bachelor's degree	13%		

- Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS):

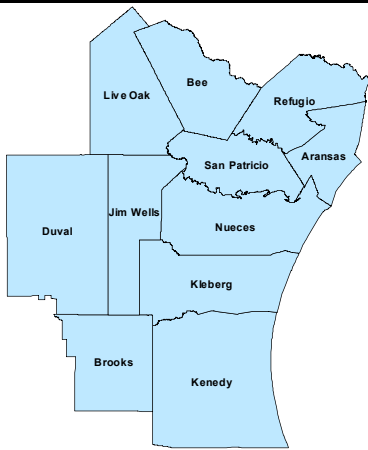
Less than High School &	\$15,437	Some College or Associates Bachelor's	\$28,739	Graduate or Professional	\$56,681
	\$26,818		\$44,078		

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Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. Deaf, hard-of-hearing or speech impaired customers may contact Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988or 7-1-1 (Voice)

Coastal Bend Workforce Development Area

July 2024



WDA Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	267,292	267,657	263,653	3,639
Employed	254,303	254,042	251,206	3,097
Unemployed	12,989	13,615	12,447	542
Unemployment Rate	4.9%	5.1%	4.7%	0.2%

Texas Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	15,454,094	15,438,068	15,124,871	329,223
Employed	14,776,132	14,738,168	14,486,077	290,055
Unemployed	677,962	699,900	638,794	39,168
Unemployment Rate	4.4%	4.5%	4.2%	0.2%

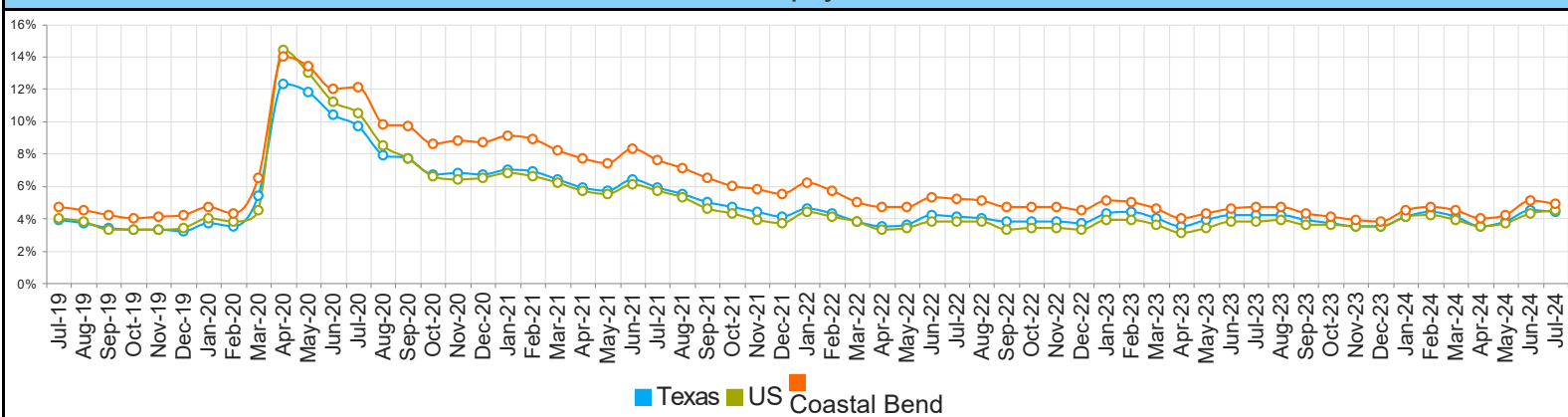
US Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	169,723,000	169,007,000	168,354,000	1,369,000
Employed	162,038,000	161,774,000	161,982,000	56,000
Unemployed	7,685,000	7,233,000	6,372,000	1,313,000
Unemployment Rate	4.5%	4.3%	3.8%	0.7%

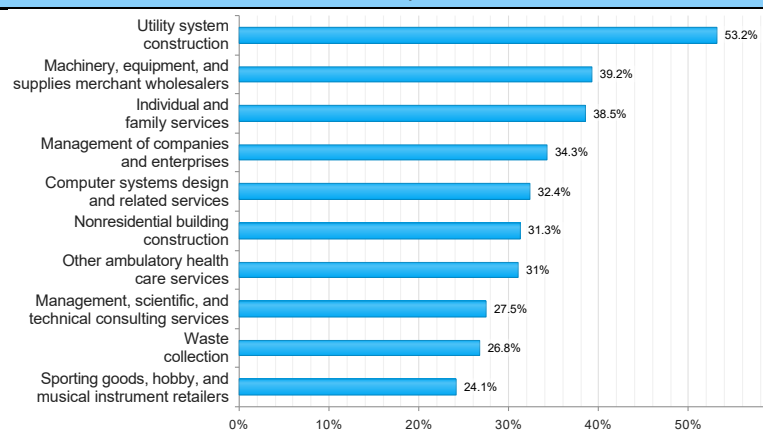
Continued Claims for the Week of the 12th

	Jul-24	Jun-24	Jul-23	Yearly Change
WDA	2,344	2,396	1,995	349
Texas	137,118	130,194	121,520	15,598

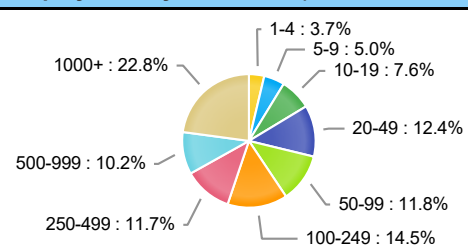
Historical Unemployment Rates



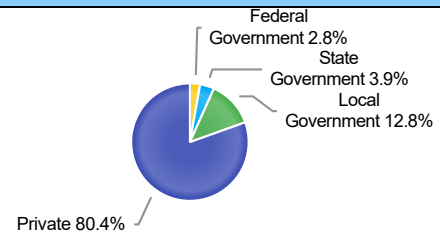
Projected Top Ten Fastest Growing Industries in WDA (% Growth 2022-2032)



Employment by Size Class (1st Quarter 2024)



Employment by Ownership (1st Quarter 2024)



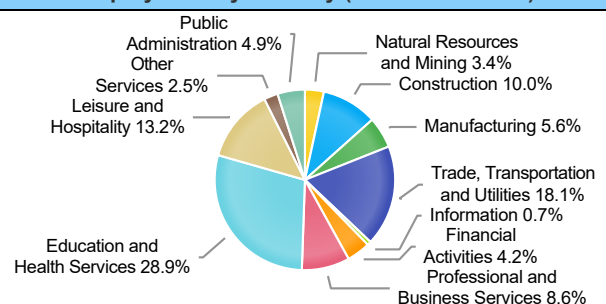
Average Weekly Wage (1st Quarter 2024)

	Q1 2024	Q4 2023	Q1 2023	Quarterly Change	Yearly Change
WDA	\$1,146	\$1,116	\$1,088	\$30	\$58
Texas	\$1,540	\$1,427	\$1,480	\$113	\$60
US	N/A	\$1,435	\$1,465	N/A	N/A

Employment by Industry (1st Quarter 2024, Percent Change)

Industry	Employment	% of Total	% Quarterly Change	% Yearly Change
Natural Resources and Mining	8,056	3.4%	3.2%	-3.6%
Construction	23,609	10.0%	-2.6%	13.9%
Manufacturing	13,184	5.6%	0.3%	4.3%
Trade, Transportation and Utilities	42,773	18.1%	-1.7%	0.9%
Information	1,594	0.7%	-3.2%	-1.4%
Financial Activities	10,057	4.2%	-3.6%	-1.0%
Professional and Business Services	20,465	8.6%	-6.6%	-5.1%
Education and Health Services	68,415	28.9%	-0.3%	1.6%
Leisure and Hospitality	31,171	13.2%	-2.5%	-1.7%
Other Services	5,985	2.5%	2.0%	-0.4%
Public Administration	11,509	4.9%	-0.7%	0.5%

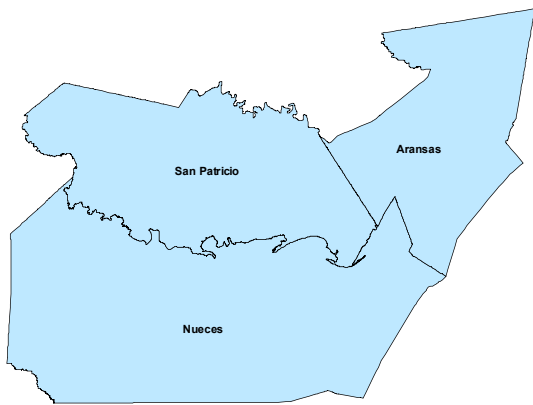
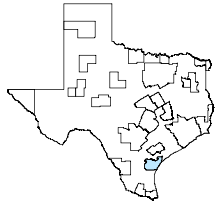
Employment by Industry (1st Quarter 2024)



*The average weekly wage for U.S. for the latest quarter is not available. It will be updated shortly.

Corpus Christi MSA

July 2024



MSA Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	212,215	212,329	209,743	2,472
Employed	202,123	201,724	200,126	1,997
Unemployed	10,092	10,605	9,617	475
Unemployment Rate	4.8%	5.0%	4.6%	0.2%

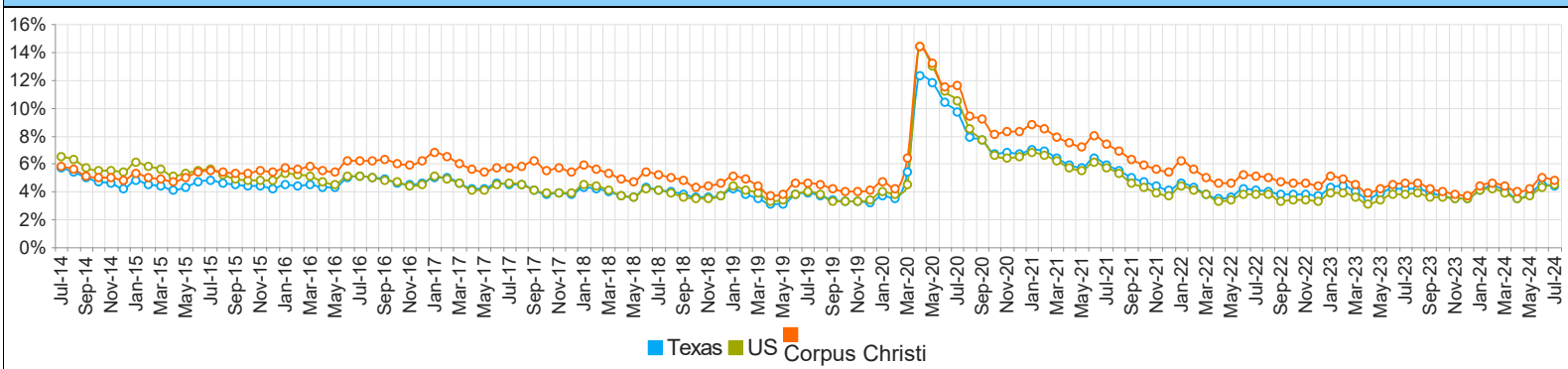
Texas Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	15,454,094	15,438,068	15,124,871	329,223
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Unemployment Rate	4.4%	4.5%	4.2%	0.2%

US Labor Force Statistics

	Jul-24	Jun-24	Jul-23	Yearly Change
Civilian Labor Force	169,723,000	169,007,000	168,354,000	1,369,000
Employed	162,038,000	161,774,000	161,982,000	56,000
Unemployed	7,685,000	7,233,000	6,372,000	1,313,000
Unemployment Rate	4.5%	4.3%	3.8%	0.7%

Historical Unemployment Rates



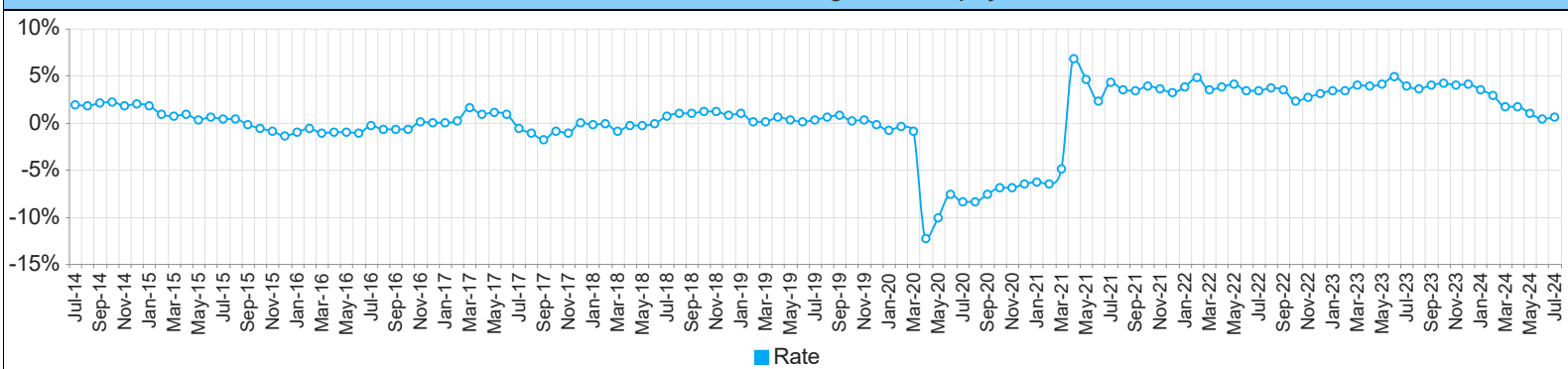
Employment by Size Class (1st Quarter 2024)

Wages by Industry (in millions) (1st Quarter 2024)

Employment by Size data for MSA profiles will be available in the first quarter of 2025.

QCEW data for MSA profiles will be available in the first quarter of 2025. Current QCEW data can be found at <https://texaslmi.com/LMIbyCategory/QCEW>.

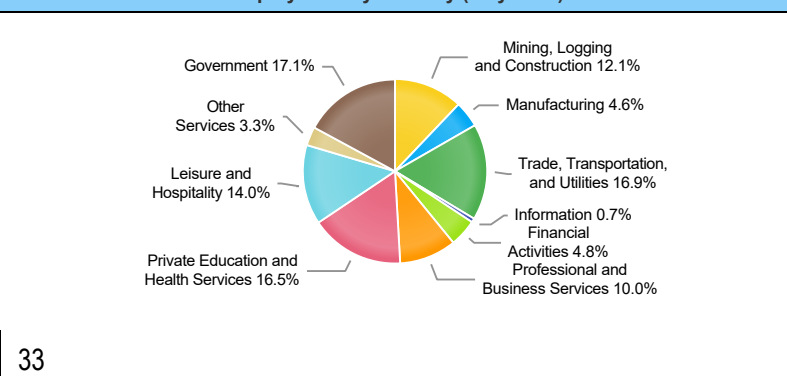
Annual Growth Rate Total Non-agricultural employment



Employment by Industry (July 2024)

Employment by Industry (July 2024)

Industry	Current Month Employment	% Monthly Change	% Yearly Change
Total Nonfarm	199,300	-0.6%	0.6%
Mining, Logging and Construction	24,200	-0.8%	3.4%
Manufacturing	9,100	-1.1%	1.1%
Trade, Transportation, and Utilities	33,700	0.9%	0.0%
Information	1,400	0.0%	-6.7%
Financial Activities	9,600	0.0%	2.1%
Professional and Business Services	20,000	-1.5%	-1.5%
Private Education and Health Services	32,800	0.0%	1.5%
Leisure and Hospitality	27,900	-0.4%	-1.1%
Other Services	6,600	0.0%	0.0%
Government	34,000	-2.6%	0.6%



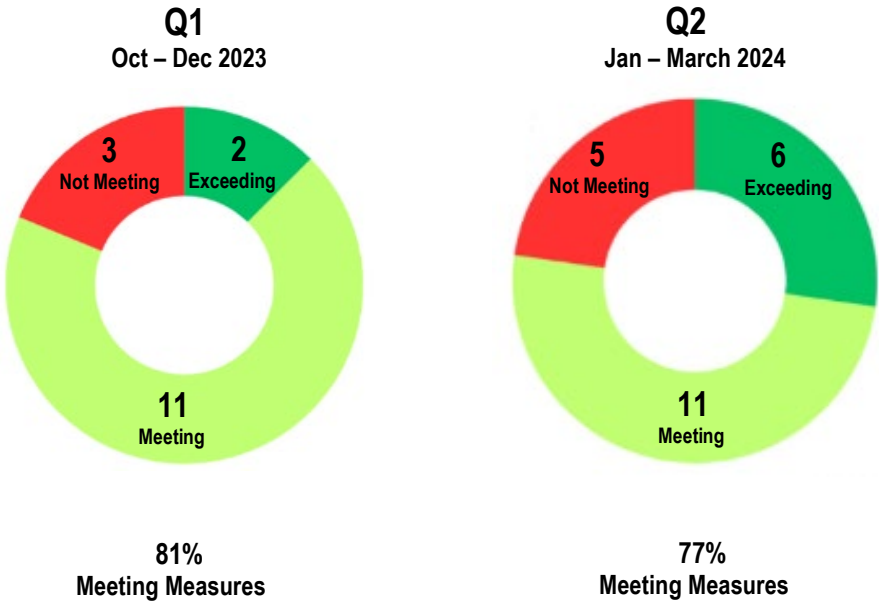
INFORMATION ONLY

VIII – 4a. Performance Measure Update – Board Contract Year 2023 – 24

BACKGROUND INFORMATION

Performance Measure Update (March 2024 Final Release)

Performance Synopsis
Board Contract Year: 2024



Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The Percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P (Exceeding) – Meeting performance – Greater than 105%	+P (Exceeding) – Meeting performance – Greater than 110%
MP – Meeting performance – Greater than 97.5% and Equal to or Less than 105%	MP – Meeting performance – Greater than 95% and Equal to or Less than 110%
MP – Meeting at Risk – Equal to or Greater than 95% and Equal to or Less than 97%	MP – Meeting at Risk – Equal to or Greater than 90% and Equal to or Less than 95%
-P – Not meeting performance – Less than 95%	-P – Not meeting performance – Less than 90%

Explanation of Measures **in Negative Performance** for March 2024

Performance Measure	Current		Current Performance	YTD Current % Target	EOY % Goal
	Numerator	Denominator			
Employed Q2 - Adult	91	126	72.20%	83.60%	86.36%
Measurable Skills Gains - Adult	90	164	54.90%	82.19%	66.80%
Measurable Skills Gains – Dislocated Worker	22	40	55.00%	75.65%	72.70%
Measurable Skills Gains - Youth	50	82	61.00%	81.01%	75.30%
Employed/Enrolled Q2 – C&T All Participants	1,603	2,615	61.30%	92.88%	66.00%

Board Actions: Performance Update

Improvement to the above measures were observed from Q1 to Q3.

C2GPS has introduced tools and strategies aimed at enhancing its overall performance to transition them into meeting status.

BCY24 Performance Measure Changes

For BCY25, TWC proposed two (2) changes (one measure involves a calculation update and the other shifts the measure to better align with TWC's focus on assisting employers with their talent needs).

1. **Claimant Reemployment within 10 Weeks** undergoes minor changes that occurred as TWC reviewed the 20-year-old methodology and made updates in developing our new Enterprise Data Warehouse (EDW)/Tableau report. Examples of Methodology Changes:
 - a. Changing the 10 Week Start Date to the Monday after a claim is complete and determined Monetarily Eligible.
 - b. Updating the code to account for differences in the way new Work In Texas (WIT), old WIT, and TWIST recorded a hire through job development service; and
 - c. Updating the claim analysis that identifies probable return to work.
2. **Employer Workforce Assistance (#EWA)** is changed to Texas Talent Assistance to Employers (#TTA). The change aligns this measure with a new Successful Texas Talent Assistance Rate (STTAR) measure that TWC proposed for BCY25. Texas Talent Assistance is a subset of services that can be provided to employers, but each is specifically associated with helping the employer with their talent needs (primarily through posting, recruiting, referring, and training). This will mean that the Service Measure (output) is coupled with a Service Quality (outcome) measure for employers for the first time.

BCY25 Performance Measure New Measures/Changes

For BCY25, TWC proposed four (4) changes: the replacement of two (2) existing measures and the addition of two (2) new measures bringing the total number of contracted measures from 22 to 24.

1. **Successful Texas Talent Assistance Rate** will be added as a *new measure*. This measure serves as a new Employer Service Outcome measure. The measure looks at the employers who received Texas Talent Assistance in the prior year and who had successful outcomes. Employers who received services associated with hiring are considered to have been successfully served if they make a New Employment Connection of a TWC Active TWC Job Seeker (both defined below under #2) within the next two (2) calendar quarters.
2. **Active Job Seeker New Employment Connection Rate** to be added as a new measure *replacing* Career & Training Employed/Enrolled Q2 Post Exit. The Employed/Enrolled measure is not well aligned with customer need as it doesn't matter how long it takes to get a person a job or into education – as long as they are employed or enrolled in education/training in the 2nd quarter after exit (even if they were unemployed for 4 years doing job search), it is

considered successful. In addition, WIOA-based measures like Employed/Enrolled Q2 Post-Exit only include outcomes of “participants” who people determined eligible for services and then receive at least one staff-assisted service that is not an information-only service (an information-only service is something generic which is unrelated to the specific needs of the individual job seeker) on at least one day.

3. **Employment Connection Rate** to be added as a new measure *replacing* Career & Training Employed/Enrolled Q2-Q4 Post Exit. The Employed/Enrolled Q2-Q4 measure is not as flawed as the Employed/Enrolled Q2 measure but it still only focuses on Participants and does not allow data to measure the impact of the system helping job seekers self-service successfully. This new measure looks at all New Employment Connections made between a TWC-served Active Job Seeker or Training/Education participant and an employer to determine what percentage of those connections last at least two additional quarters.
4. **Job Search Success Rate** to be added as a *new measure*. The measure looks at the percentage of parents who were enrolled in Initial Job Search Child Care and who became employed at a sufficient level to qualify them to extend access to subsidized child care, as evidenced the continuation of CC after the Initial Job search period. This takes a concept that had been run for incentive awards and makes it a contracted measure.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE

As Originally Published 5/23/2024

MARCH 2024 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures														
	Adult					DW					Youth				
	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed Q2 Post-Exit	Employed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credential Rate	Measurable Skills Gains (YTD-Only)
Alamo	84.97%	94.29%	74.42%	61.53%	118.26%	98.96%	93.41%	102.58%	79.29%	93.72%	92.50%	86.02%	111.91%	97.86%	94.38%
Borderplex	110.41%	101.72%	167.19%	104.59%	112.61%	106.10%	75.90%	134.31%	110.19%	75.00%	100.75%	98.92%	96.69%	97.16%	75.79%
Brazos Valley	92.08%	96.46%	91.56%	82.00%	62.68%	97.75%	96.71%	92.61%	86.47%	79.13%	114.09%	80.36%	108.29%	121.72%	69.28%
Cameron	104.67%	104.18%	98.24%	103.53%	90.65%	132.63%	131.41%	67.07%	117.65%	n/a	104.89%	113.75%	78.97%	94.64%	83.07%
Capital Area	88.02%	98.64%	104.27%	82.71%	91.85%	101.72%	99.61%	107.94%	90.71%	93.81%	91.58%	89.02%	102.06%	81.06%	47.29%
Central Texas	94.26%	105.54%	97.63%	91.88%	77.09%	102.07%	95.97%	108.48%	110.12%	88.53%	90.29%	96.58%	104.60%	132.30%	73.33%
Coastal Bend	86.36%	104.22%	93.19%	101.62%	82.19%	105.67%	105.86%	130.43%	100.82%	75.65%	102.37%	99.87%	109.63%	123.87%	81.01%
Concho Valley	105.05%	125.58%	107.10%	105.31%	97.09%	99.51%	89.82%	75.25%	98.00%	117.16%	125.00%	30.12%	88.59%	69.83%	169.49%
Dallas	98.50%	97.55%	112.91%	85.88%	82.59%	97.45%	107.88%	94.93%	66.59%	91.90%	95.38%	94.33%	84.39%	86.99%	73.71%
Deep East	105.75%	89.42%	99.13%	94.52%	75.76%	87.83%	99.88%	91.28%	84.00%	90.88%	95.82%	82.14%	91.71%	119.53%	105.41%
East Texas	98.10%	95.65%	74.32%	81.10%	81.38%	101.92%	99.08%	98.45%	86.51%	113.64%	105.09%	100.00%	87.89%	83.58%	84.75%
Golden Crescent	95.63%	115.54%	139.51%	123.51%	65.98%	109.55%	94.85%	69.17%	102.94%	59.10%	111.88%	137.55%	125.85%	118.91%	75.43%
Gulf Coast	95.92%	99.32%	81.76%	80.71%	97.16%	97.24%	96.87%	120.65%	86.03%	95.64%	95.40%	93.28%	113.66%	60.49%	61.70%
Heart of Texas	96.65%	100.00%	165.65%	104.03%	78.47%	108.15%	89.82%	73.07%	92.59%	120.05%	95.96%	87.01%	78.01%	69.07%	60.03%
Lower Rio	100.72%	89.18%	87.51%	103.65%	98.48%	103.41%	101.68%	90.52%	110.12%	110.52%	92.54%	95.52%	138.31%	110.09%	82.60%
Middle Rio	101.23%	75.15%	56.30%	112.35%	86.24%	101.34%	107.89%	60.59%	102.94%	98.40%	132.08%	114.86%	73.39%	41.29%	66.01%
North Central	87.15%	94.83%	92.65%	88.69%	90.15%	94.32%	95.31%	92.18%	92.03%	91.77%	95.13%	99.74%	91.61%	118.26%	87.12%
North East	100.36%	102.46%	137.49%	93.29%	98.35%	101.01%	105.65%	91.86%	119.05%	118.20%	109.38%	109.52%	85.91%	88.24%	69.33%
North Texas	88.28%	103.13%	101.77%	78.47%	80.85%	91.24%	111.26%	59.01%	95.58%	106.97%	139.47%	60.24%	93.79%	n/a	79.91%
Panhandle	100.24%	109.10%	121.28%	106.35%	78.74%	109.55%	98.68%	98.58%	95.77%	87.06%	126.50%	99.88%	101.59%	94.12%	93.31%
Permian Basin	93.69%	96.84%	86.47%	105.11%	100.15%	96.35%	94.01%	89.54%	80.46%	95.77%	111.93%	80.36%	128.97%	97.40%	85.19%
Rural Capital	107.51%	98.68%	92.89%	63.06%	73.35%	113.66%	92.43%	100.29%	79.65%	103.94%	104.60%	95.06%	105.67%	95.06%	43.44%
South Plains	111.12%	102.15%	99.50%	98.82%	88.24%	103.87%	119.76%	116.27%	98.00%	118.20%	116.18%	99.26%	99.76%	99.50%	86.26%
South Texas	106.69%	116.19%	137.98%	117.65%	87.65%	123.01%	126.15%	95.76%	112.71%	94.56%	112.11%	98.06%	122.66%	109.76%	105.15%
Southeast	91.99%	100.13%	75.45%	89.29%	63.88%	115.52%	101.80%	83.93%	132.28%	87.06%	91.00%	95.98%	137.14%	100.91%	93.99%
Tarrant	98.22%	95.65%	91.20%	101.71%	73.76%	102.38%	93.82%	93.58%	95.64%	99.35%	99.86%	93.36%	77.44%	85.46%	106.61%
Texoma	115.35%	109.00%	136.02%	101.18%	73.39%	53.05%	65.70%	78.84%	132.28%	88.65%	130.13%	60.61%	82.30%	78.47%	72.71%
West Central	104.67%	108.03%	100.78%	107.88%	92.12%	121.65%	119.76%	73.25%	78.47%	71.38%	117.43%	105.56%	161.93%	117.65%	40.86%
+P	3	3	8	3	2	5	5	4	8	6	11	3	8	8	1
MP	20	22	13	15	9	21	19	14	11	12	17	16	11	9	6
-P	5	3	7	10	17	2	4	10	9	9	0	9	9	10	21
% MP & +P	82%	89%	75%	64%	39%	93%	86%	64%	68%	67%	100%	68%	68%	63%	25%
From	7/22	1/22	7/22	1/22	7/23	7/22	1/22	7/22	1/22	7/23	7/22	1/22	7/22	1/22	7/23
To	3/23	9/22	3/23	9/22	3/24	3/23	9/22	3/23	9/22	3/24	3/23	9/22	3/23	9/22	3/24

Percent of Target (Year-to-Date Performance Periods)

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	WIOA Outcome Measures (cont.)			Reemployment and Employer Engagement		Participation		Total Measures			
	C&T Participants			Claimant ReEmployment within 10 Weeks	Employers Rcvg TX Talent Assistance	Choices Full Engagement Rate	Average # Children Served Per Day-Combined	+P	MP	-P	% MP & +P
	Employed/Enrolled Q2 Post-Exit	Employed/Enrolled Q2-Q4 Post-Exit	Credential Rate								
Alamo	95.76%	101.79%	87.32%	90.47%	125.21%	129.66%	95.03%	4	11	7	68%
Borderplex	94.09%	100.71%	117.61%	87.44%	96.50%	96.84%	115.49%	7	10	5	77%
Brazos Valley	98.03%	100.24%	97.75%	97.67%	156.98%	105.48%	113.90%	5	11	6	73%
Cameron	98.33%	98.21%	115.63%	102.01%	136.00%	106.32%	102.55%	7	11	3	86%
Capital Area	100.00%	102.86%	100.56%	81.00%	164.77%	147.68%	101.19%	2	14	6	73%
Central Texas	102.88%	96.43%	123.10%	96.75%	112.97%	120.10%	106.12%	6	13	3	86%
Coastal Bend	92.88%	101.07%	107.04%	103.31%	128.53%	105.90%	110.86%	6	11	5	77%
Concho Valley	103.48%	98.81%	111.69%	101.94%	208.53%	125.00%	101.65%	7	10	5	77%
Dallas	95.30%	97.74%	92.11%	85.45%	108.48%	107.98%	95.79%	3	11	8	64%
Deep East	94.70%	99.29%	107.04%	96.65%	141.36%	123.62%	98.32%	4	12	6	73%
East Texas	100.00%	102.02%	82.54%	106.37%	166.98%	86.32%	100.73%	3	10	9	59%
Golden Crescent	99.55%	101.07%	128.03%	98.50%	142.23%	80.00%	87.84%	9	7	6	73%
Gulf Coast	92.12%	96.67%	77.61%	89.43%	132.10%	115.06%	104.24%	4	10	8	64%
Heart of Texas	99.85%	101.43%	90.42%	98.29%	190.58%	100.34%	97.63%	3	11	8	64%
Lower Rio	100.30%	96.79%	115.21%	108.95%	128.02%	141.80%	98.87%	8	11	3	86%
Middle Rio	104.39%	89.76%	86.20%	87.55%	130.59%	120.20%	94.73%	5	6	11	50%
North Central	92.88%	99.64%	93.94%	82.33%	160.00%	113.80%	99.44%	3	13	6	73%
North East	88.94%	97.26%	117.75%	99.87%	132.25%	97.52%	82.72%	5	12	5	77%
North Texas	98.64%	101.43%	97.46%	98.32%	207.38%	102.86%	90.67%	3	11	7	67%
Panhandle	100.76%	102.26%	113.94%	107.03%	105.76%	147.56%	83.23%	6	13	3	86%
Permian Basin	98.79%	101.90%	98.45%	105.90%	134.71%	78.98%	91.93%	4	11	7	68%
Rural Capital	101.52%	106.19%	94.51%	85.83%	172.89%	91.82%	97.91%	3	12	7	68%
South Plains	96.52%	102.02%	116.76%	113.42%	235.77%	116.96%	103.93%	9	11	2	91%
South Texas	94.09%	97.02%	137.04%	97.38%	101.42%	91.64%	112.87%	10	9	3	86%
Southeast	91.97%	94.52%	94.37%	107.13%	149.77%	99.42%	95.91%	5	9	8	64%
Tarrant	96.82%	97.98%	100.70%	87.04%	124.68%	102.34%	106.82%	2	16	4	82%
Texoma	88.33%	99.76%	118.17%	93.17%	173.41%	101.98%	95.80%	6	5	11	50%
West Central	99.39%	98.81%	123.24%	111.62%	178.44%	84.46%	91.33%	8	8	6	73%
+P	0	1	14	7	26	15	6	147			
MP	19	25	5	11	2	7	15	299			
-P	9	2	9	10	0	6	7	168			
% MP & +P	68%	93%	68%	64%	100%	79%	75%	73%			
From	7/22	1/22	1/22	7/23	10/23	10/23	10/23	From			
To	3/23	9/22	9/22	12/23	3/24	3/24	3/24	To			

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 5/23/2024
MARCH 2024 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		6	11	5	77.27%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

WIOA Outcome Measures

DOL-C 1,2	Employed Q2 Post Exit – Adult (DOL)	-P	86.36%	83.60%	83.60%	72.20%	80.00%	75.10%	91 126		77.10%	75.90%	65.30%		7/22	3/23
DOL-C 1,2	Employed Q4 Post Exit – Adult (DOL)	MP	104.22%	73.50%	73.50%	76.60%	73.50%	66.10%	111 145		72.10%	79.60%	77.10%		1/22	9/22
DOL-C	Median Earnings Q2 Post Exit – Adult (DOL)	MP	93.19%	\$9,200.00	\$9,200.00	\$8,573.10	\$8,467.70	\$7,908.50	n/a 91	\$10,188.00	\$6,557.52	\$8,485.76		7/22	3/23	
DOL-C 1,2	Credential Rate – Adult (DOL)	MP	101.62%	74.20%	74.20%	75.40%	65.90%	60.60%	49 65		80.00%	72.70%	73.90%		1/22	9/22
DOL-C 1,2	Measurable Skills Gains - Adult (DOL)	-P	82.19%	66.80%	66.80%	54.90%	64.70%	54.20%	90 164		-----	-----	-----	-----	7/23	3/24
DOL-C 1,2	Employed Q2 Post Exit – DW (DOL)	MP	105.67%	81.10%	81.10%	85.70%	84.60%	77.40%	30 35		84.60%	100.00%	75.00%		7/22	3/23
DOL-C 1,2	Employed Q4 Post Exit – DW (DOL)	MP	105.86%	78.50%	78.50%	83.10%	78.90%	76.90%	69 83		80.00%	86.70%	84.60%		1/22	9/22
DOL-C	Median Earnings Q2 Post Exit – DW (DOL)	+P	130.43%	\$10,800.00	\$10,800.00	\$14,086.32	\$11,694.25	\$8,704.00	n/a 30	\$15,833.13	\$10,925.88	\$16,193.10		7/22	3/23	
DOL-C 1,2	Credential Rate – DW (DOL)	MP	100.82%	85.00%	85.00%	85.70%	80.30%	71.40%	24 28		86.70%	71.40%	100.00%		1/22	9/22
DOL-C 1,2	Measurable Skills Gains - DW (DOL)	-P	75.65%	72.70%	72.70%	55.00%	69.70%	69.40%	22 40		-----	-----	-----	-----	7/23	3/24
DOL-C 1,2	Employed/Enrolled Q2 Post Exit – Youth (DOL)	MP	102.37%	71.70%	71.70%	73.40%	68.90%	70.40%	69 94		75.60%	61.50%	81.50%		7/22	3/23
DOL-C 1,2	Employed/Enrolled Q4 Post Exit – Youth (DOL)	MP	99.87%	75.90%	75.90%	75.80%	72.00%	65.20%	75 99		93.80%	61.90%	82.90%		1/22	9/22
DOL-C	Median Earnings Q2 Post Exit – Youth (DOL)	MP	109.63%	\$4,400.00	\$4,400.00	\$4,823.93	\$3,893.04	\$3,227.50	n/a 64	\$5,562.51	\$3,183.89	\$5,183.11		7/22	3/23	
DOL-C 1,2	Credential Rate – Youth (DOL)	+P	123.87%	57.40%	57.40%	71.10%	58.30%	42.90%	27 38		50.00%	72.70%	76.20%		1/22	9/22
DOL-C 1,2	Measurable Skills Gains - Youth (DOL)	-P	81.01%	75.30%	75.30%	61.00%	75.30%	73.40%	50 82		-----	-----	-----	-----	7/23	3/24
LBB-NK 1	Employed/Enrolled Q2 Post Exit – C&T Participants Except Other	-P	92.88%	66.00%	66.00%	61.30%	68.90%	60.90%	1,603 2,615		63.30%	60.10%	59.90%		7/22	3/23
LBB-K 1	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants Except Other	MP	101.07%	84.00%	84.00%	84.90%	85.60%	84.10%	1,568 1,848		83.90%	84.20%	86.20%		1/22	9/22
LBB-K	Credential Rate – C&T Participants	+P	107.04%	71.00%	71.00%	76.00%	64.60%	55.70%	98 129		77.50%	71.80%	78.00%		1/22	9/22

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 5/23/2024
MARCH 2024 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes															

WIOA Outcome Measures

1. This measure is now sourced from the TWC EDW and aligns, but not necessarily match depending on timing, with what you see on the Tableau dashboard. There are no known issues with this data, its report, or population into the MPR.
2. WIOA 116 requires states to update WIOA targets at the end of the year using the statistical adjustment model that has been updated with the final local casemix and economic conditions. To minimize the risk of a significant shift in the target at the end of the year when there was no time to make adjustments, TWC agreed that we would update targets at the beginning of the year and during the year as well as at the end of the year. For BCY24 there will be a Beginning of Year Estimate, a Mid-Year Estimate, and an End of Year Final Target Adjustment. For BCY25, targets will be updated on a quarterly basis during the year as the casemix and economic data matures. The BCY24 Mid-Year estimates will be applied after this release.

Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment within 10 Weeks	MP	103.31%	59.86%	59.86%	61.84%	61.71%	62.59%	2,048 3,312	62.47%	61.21%			7/23	12/23
TWC	Employers Receiving Texas Talent Assistance	+P	128.53%	1,241	2,193	1,595	2,548	2,383	----- -----	1,058	813			10/23	3/24

Program Participation Measures

TWC	Choices Full Engagement Rate - All Family Total	+P	105.90%	50.00%	50.00%	52.95%	56.85%	45.03%	28 52	53.68%	52.22%			10/23	3/24
LBB-K	Avg # Children Served Per Day - Combined	+P	110.86%	3,242	3,242	3,594	3,403	2,780	467,160 130	3,494	3,693			10/23	3/24

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

INFORMATION ONLY

VIII – 5. Facilities Updates

BACKGROUND INFORMATION

Board Professionals will provide update on:

- Facilities: Progress of New Career Center in Corpus Christi.
- Leases of Rural Centers Updates
- Mobile Career Center

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Able-bodied Adult Without Dependents	ABAWD	An individual 18 yrs.+ , but under the age of 50, without dependents. SNAP-ABAWD recipients are referred by the Texas Health and Human Services Commission (HHSC).
Board Contract Year	BCY	Board Contract Year (runs from Oct. 1 - Sept. 30)
Career & Education Outreach Program	CEOP	Provides career information to students at public middle and high schools, grades six through twelve, to direct students towards high-growth/high-demand occupations. Students receive in-depth information and directions on career choices as well as access to workforce resources.
Dislocated Worker	DW	An individual who has been terminated or laid off from employment is not eligible for unemployment benefits due to insufficient earnings and is unlikely to return to a previous industry or occupation.
Department of Labor	DOL	United States Department of Labor
Educator Externship	EDEX	Informs teachers of the skill sets needed for in-demand jobs, and allows the teachers to inform and guide students toward employment in industries that match their skill sets.
Employment Services (Wagner-Peyser)	ES	Services for employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Eligible Training Provider	ETP	Training providers certified by the Texas Workforce Commission to provide WIOA-funded training programs.
Eligible Training Program List	ETPL	A comprehensive list of training programs approved for WIOA-funded training using Individual Training Accounts.
Fiscal Year	FY	The fiscal year is the accounting period of the federal government. It begins on October 1 and ends on September 30 of the next calendar year.
Individual Training Accounts	ITA	An account established for eligible WIOA customers for training in an array of state-approved training programs. ITAs may be used only for programs included on the statewide ETPL.
Local Workforce Development Board	LWDB	Local workforce development board established in accordance with WIA Section 117, for the purpose of policy planning for a local area and has the responsibility to ensure that the workforce needs of employers and job seekers in the geographic area governed by the local unit of government are met.
Monthly Performance Report	MPR	Performance accountability indicators used to assess the effectiveness of states and local workforce systems to achieve positive outcomes for individuals served by the six core workforce programs.
Migrant and Seasonal Farmworker Program	MSFW	A nationally directed program created by Congress in response to the chronic seasonal unemployment and underemployment experienced by migrant and seasonal farmworkers (MSFW). Provides funding to help migrant and seasonal farmworkers and their families achieve economic self-sufficiency.
National Dislocated Worker	NDW	A grant awarded to areas affected by major disaster or national catastrophe to assist in disaster relief employment and assist the substantial number of workers who were forced to relocate from an area in which a disaster has been declared.
On-the-Job Training	OJT	One-on-one training located at the job site for participants who already have some job-related skills. By participating in training as an employee, the participant acquires new skills and knowledge and receives the same wages and benefits as current employees in the same or similar position.
Program Year	PY	Program Year (for example, Program Year 2022: PY'22; –period varies for state and federal years)
Reemployment Services and Eligibility Assessment	RESEA	A federal grant program designed to allow states to provide intensive reemployment assistance to individuals who are receiving unemployment benefits and are determined likely to exhaust their benefits before becoming reemployed.
Rapid Response	RR	Provides immediate on-site assistance to workers who have job losses due to businesses closure or worker reduction. Designed to transition workers to their next employment as soon as possible.

WFSCB Glossary of Terms

Program Title	Acronym	Program Description
Summer Earn and Learn	SEAL	A summer program that offers basic work-based learning and training services for students with disabilities such as, pre-employment work readiness training and preparation for the work experience placement; work experience to help gain familiarity with the workplace environment and develop transferable job skills; and paid compensation for time worked on the job.
Student HireAbility Navigator	SHAN	Student HireAbility Navigator's role is to expand and improve access to employment and training services and to increase employment opportunities for students with disabilities by creating strong partnerships between vocational rehabilitation (VR) Workforce Solutions offices, independent school districts (ISDs), community organizations, employers.
Supplemental Nutrition Assistance Program Employment & Training	SNAP E&T	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Adjustment Assistance	TAA	A federally funded program, with no costs to employers, who helps workers who are adversely affected by foreign import or job shifts to a foreign country.
Texas Education Agency	TEA	The branch of government in Texas responsible for public education. TEA is responsible for the oversight of public primary and secondary education in the state of Texas.
Texas Internship Initiative	TII	Provides part-time paid internships in Middle-Skill areas of accounting, business, construction management, engineering, healthcare, and information technology. Participating senior high school students must pass a dual-credit course to be placed in an internship with a local business. This grant is in partnership with Education to Employment (E2E) for the Coastal Bend.
Texas Industry Partnership Program	TIP	Supports collaborations between local workforce development boards and industry partners through the leveraging of matching contributions of cash or qualifying expenditures for occupational job training. Match funds must support certain WIOA (Workforce Innovation and Opportunity Act) activities and focus on eight designated industry clusters.
Texas Veterans Commission	TVC	A state agency that assists veterans, their families, and survivors through services provided by federal, state, local government, and private organizations.
Texas Veterans Leadership Program	TVLP	A non-profit agency that provides services to veterans to help find employment and achieve successful transitions back into civilian life.
The Workforce Information System of Texas	TWIST	TWIST is a centralized point of reporting intake and case management for customers. Intake information is submitted just once for multiple employment and training programs and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems – Employment Services, Unemployment Insurance, SNAP E&T, TANF, Supplemental Security Income, and the Texas Department of Criminal Justice.
Vocational Rehabilitation Services	VRS	A federal program that helps individuals with physical or mental disabilities get and/or keep a job.
Work Experience	WE	A work-based learning opportunity in which program-eligible customers learn both essential and technical skills for long-term employment. Businesses are referred to as “work experience sites.” Intended to be short-term (12 or fewer weeks) and part-time work experience can be a volunteer, internship, or temporary short-term paid-work setting.
Workforce Innovation and Opportunity Act	WIOA	Helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.
Work In Texas	WIT	A comprehensive online job search resource and matching system developed and maintained by TWC. It provides recruiting assistance to Texas employers and job search assistance to any individual seeking work in Texas.
Workforce Opportunity Tax Credit	WOTC	A federal tax credit that the government provides to private-sector businesses for hiring individuals from nine target groups that have historically faced significant barriers to employment.