



WORKFORCE SOLUTIONS
of the Coastal Bend

Workforce Services Committee

May 7, 2020
3:00 pm

Join Zoom Meeting

<https://us02web.zoom.us/j/83760325016?pwd=bVBmMnZlZVo1UHl0cmhnV3pjOUJrUT09>

Toll Free Dial-In

888 475 4499 US Toll-free

Meeting ID: 837 6032 5016

Password: 325921

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



WORKFORCE SOLUTIONS of the Coastal Bend

Workforce Services Committee Meeting

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May 7, 2020 – 3:00 pm

AGENDA

Page

I. Call to Order: <i>Ray De Los Santos, Jr., Chair</i>	
II. Roll Call.....	3
III. Announcement on Disclosure of Conflicts of Interest <i>Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting, and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.</i>	
IV. Public Comments	
V. Discussion and Possible Action on Minutes of the February 6, 2020 Workforce Services Committee Meeting.....	4-6
VI. Items for Discussion and Possible Action:.....	7
1. Policy#4.5.100.07 – Work Search Requirements: <i>Alba Silvas</i>	8-10
VII. Information Only:	
1. Workforce Center Services.	
a. Policy Review Schedule: <i>Alba Silvas</i>	11-13
b. Program Updates: COVID- 19: <i>Alba Silvas or Amy Villarreal</i>	14-15
2. Local Labor Market Information	
a. Jobs and Employment Report: <i>Amy Villarreal</i>	16-20
3. Performance Measure Update	
a. Board Contract Year 2020: <i>Andrea Byrd</i>	21-26

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988 or 7-1-1 (voice)

4. Facilities Update: *Amy Villarreal*.....27

VIII. Adjournment

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

**Workforce Services Committee
Roll Call Roster
May 7, 2020**

_____ Ray De Los Santos, Jr., Chair

_____ Gary Allsup, Vice-Chair

_____ Randy Giesler

_____ Travis Nelson

_____ Kari Kelley

_____ Manny Salazar

_____ Sandra Julia Bowen

_____ Susan Temple

_____ Michelle Flower

Signed

Printed Name

MINUTES
Workforce Solutions of the Coastal Bend – Workforce Services Committee
Staples Career Center – 520 N. Staples Street, Conference Room #1
Corpus Christi, Texas
February 6, 2020 – 3:00 pm

Committee Members

Present

Ray De Los Santos, Jr., Chair
Gary Allsup, Vice Chair
Travis Nelson
Kari Kelley
Michelle Flower

Absent

Randy Giesler
Manny Salazar
Sandra Julia Bowen
Susan Temple

Others Present

Ken Trevino, Workforce Solutions
Amy Villarreal, Workforce Solutions
Shileen Lee, Workforce Solutions
Alba Silvas, Workforce Solutions
Andrea Byrd, Workforce Solutions
Catherine Cole, Workforce Solutions
Shelby Simms, Workforce Solutions
Heather Cleverley, Workforce Solutions
Janet Neely, Workforce Solutions
Aaron Smith, C2GPS, LLC
Shelly Key, C2GPS, LLC
Rita Soto, C2GPS, LLC
Ricardo Munoz, C2GPS, LLC
Robert Reyna, Jr., C2GPS, LLC
Joshua R. Sosa, C2GPS, LLC
Hope Rangel, C2GPS, LLC

Other Board Members Present

Gloria Perez
Victor Gonzalez Jr.

I. Call to Order

Mr. De Los Santos, Jr. called the meeting to order at 3:00 pm.

II. Roll Call

The roll was called and a quorum was present.

III. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines and disclosures were requested at this time. None were made.

IV. Public Comments

There were no public comments.

V. Discussion and Possible Action on Minutes of the November 14, 2019 Workforce Services Committee Meeting

Ms. Kelley moved to approve the minutes of the November 14, 2019 Workforce Services Committee meeting. The motion was seconded and passed.

VI. Discussion and Possible Action on Committee Initiatives for BCY 2020 and Review of Charter

Ms. Villarreal provided information on the Committee Initiatives for BCY 2020 and Review of Charter (included on page 7 of the February 6 agenda packet). Mr. Trevino added additional information.

Mr. Allsup moved to approve the Committee Initiatives for BCY 2020 and Review of Charter. The motion was seconded and passed.

VII. Items for Discussion and Possible Action:

1. Policy #4.0.101.11 – Support Services

Ms. Silvas presented information on Policy #4.0.101.11 – Support Services (included on pages 9-18 of the February 6 agenda packet).

Ms. Kelley moved to recommend to the Board of Directors approval of Policy #4.0.101.11 – Support Services. The motion was seconded and passed.

2. Policy #4.1.104.05 – Individual Training Account (ITA) policy

Ms. Silvas presented information on Policy #4.1.104.05 – Individual Training Account (ITA) policy (included on pages 19-27 of the February 6 agenda packet).

Mr. Nelson moved to recommend to the Board of Directors approval of Policy #4.1.104.05 – Individual Training Account (ITA) policy. The motion was seconded and passed.

VIII. Information Only:

1. *Services to Workers*

a. Policy Review Schedule

Ms. Silvas presented the Policy Review Schedule (included on pages 28-30 of the February 6 agenda packet).

b. Program Updates

Ms. Silvas provided program updates (included on pages 31-32 of the February 6 agenda packet).

Mr. Smith stated there are no vacant positions and are fully operational.

Ms. Villarreal introduced Aaron Smith, Chief Operating Officer with C2 Global Professional Services, LLC.

Ms. Silvas provided information and a handout on the purchase of ten KIOSKs to provide an innovative way to inform and connect with job seekers in the most rural and remote areas in our eleven counties.

Ms. Silvas stated Mr. Gonzalez and Mr. Trevino attended a Governor's visit November 12th at the Omni Dallas Hotel to support the initiative Pursuit of Advanced Training in High-Demand Skills (PATHS) for Texas.

Ms. Silvas stated Workforce Solutions of the Coastal Bend applied for an Opioid Grant of \$1.2 million to serve 75 participants to assist them to re-enter the workforce. This is a 4 year grant and Workforce Solutions of the Coastal Bend should know sometime in April if it has been approved. Ms. Silvas mentioned Nueces County Judge Canales has put the Opioid Grant in force. Ms. Villarreal stated Workforce Solutions of the Coastal Bend was 1 in 4 Boards that had said yes to the grant. Ms. Villarreal mentioned the opioid crisis affected children, parents, co-workers, etc. Mr. Trevino recognized the team for the willingness to apply for the Opioid Grant. Mr. Trevino stated out of 28 Boards only 4 were able to apply for the grant, Workforce Solutions of the Coastal Bend being 1 of the 4. Mr. Trevino expressed how proud he was of the team. Mr. De Los Santos, Jr. expressed gratitude for the team and Judge Canales for the initiative they have taken on the opioid crisis.

Ms. Villarreal provided an update and a handout on the WE Summit.

c. Veterans Services

Ms. Cole provided information on the Veterans Services (included on pages 33-34 of the February 6 agenda packet). Ms. Cole provided a Save the Date: Thursday, November 5, 2020 for the 9th Annual Hiring Red, White & You!

2. *Services to Youth*
 - a. YOU! Program Update
Ms. Silvas and Ms. Byrd provided YOU! program updates (included on page 35 of the February 6 agenda packet).

3. *Services to Business*
 - a. Hurricane Harvey Activities
Ms. Silvas provided information on Hurricane Harvey activities (included on page 36 of the February 6 agenda packet).

 - b. Business Solutions Report
Ms. Silvas introduced Robert Reyna, Business Manager with C2 Global Professional Services, LLC. Mr. Reyna presented and provided a handout on the Business Solutions Report (included on page 37 of the February 6 agenda packet).

4. *Local Labor Market Information*
 - a. Jobs & Employment Report
Ms. Villarreal provided local labor market information for December 2019 (included on pages 38-42 of the February 6 agenda packet).

5. *Performance Measure Update*
 - a. Board Contract Year 2019
Ms. Byrd presented a performance measure update for the Board Contract Year 2019 (included on pages 43-48 of the February 6 agenda packet).

6. *Facilities Update*
Ms. Villarreal provided a facilities update (included on page 49 of the February 6 agenda packet).

IX. Adjournment

The meeting adjourned at 4:48 pm.

ITEM FOR DISCUSSION AND POSSIBLE ACTION

VI. Board Policies Related Policies and Procedures

BACKGROUND INFORMATION

Board Professionals have reviewed and made recommended changes to the following Board policies.

Policy #4.5.100.07- Work Search Requirement

Annual Review of work search requirements for Unemployment Insurance (UI) eligible recipients. Board staff proposing to impose TWC's basic requirement of three (3) work search activities/contacts to all counties in our workforce development area.

Discussion will also emphasize, the waivers to work search requirements declared by TWC due to economic and natural disaster conditions. TWC waived requirements as of March 15, 2020 due to COVID-19 Pandemic. Board Staff will continue to follow TWC directive once waiver has been lifted.

RECOMMENDATION

Board Professionals recommend the approval of policies as amended.



WORKFORCE SOLUTIONS of the Coastal Bend

POLICY-DRAFT

CATEGORY:	Workforce Programs-Unemployment Insurance	No: 4.5.100.076
TITLE:	Work Search Requirement	
SUPERSEDES:	4.5.100.056	
EFFECTIVE DATE:	May 24, 2019 <u>May 22, 2020</u>	
DATE APPROVED:	May 23, 2019 <u>May 21, 2020</u>	
DATE REVIEWED:	May 7, 2019 <u>May 7, 2020</u>	

I. PURPOSE

To receive Unemployment Insurance (UI) benefits, claimants must have worked for employers who pay UI taxes, must be unemployed through no fault of their own, and must be physically able to work, available for work and actively seeking work. The work test is administered in two ways. Unless exempted by Texas Workforce Commission (TWC) policy, UI claimants must be registered for work, generally through the local career centers or WorkInTexas.com. Claimants must also make a personal work search log and keep a record of work search contacts they have made and work search activities which improve their chance for finding employment.

Workforce Boards are required to review their work search requirement annually. Texas maintains high expectations regarding the percent of claimants entering employment. The Board, through its service providers, has devoted considerable effort and resources to improving performance on claimant employment rates. Increasing the level of work search participation by UI claimants is expected to more fully engage both claimants and employers in the continuous improvements necessary to maintain and exceed State performance standards.

The intended benefit for claimants will be, a higher percent return to work sooner. Claimants will restore their earning power and enjoy the dignity associated with work. The intended benefit for employers will be potential savings on UI taxes, and having a more readily-available, skilled workforce.

II. DEFINITIONS

Work Search Contact/Work Search Activities- A contact by a UI claimant with an employer to ask for work, complete an application, or submit a resume. Examples of work search activities include registering for work, attending career center orientations, job readiness workshops, job search seminars, job club meetings, job fairs, resume preparation workshops, etc.

MSA- Metropolitan Statistical Area- This classification is intended to provide nationally consistent definitions for collecting, tabulating, and publishing Federal statistics for a set of geographic areas. The Corpus Christi MSA consists of Aransas, Nueces, and San Patricio counties.

III. POLICY STATEMENT

TWC requires a combination of three (3) work search contacts or work search activities during each claim week. No Board action is required for this level of UI work search requirement. The Board adopts the State requirement of three (3) work search contacts or activities for the following counties: Brooks, Duval, Kenedy, ~~and Live Oak, Jim Wells, Refugio, Aransas, Bee, Kleberg, Nueces and San Patricio.~~

~~The work search requirement will be a combination of five (5) work search contacts or work search activities each claim week for the following counties: Jim Wells,, Refugio, Aransas, Bee, Kleberg, Nueces and San Patricio. See the table below.~~

The Board of Directors has adopted the following UI policy. The effective date will be as soon as the programming changes can be implemented by TWC.

County	Contacts/Activities Per Week	Explanation
Brooks, Duval, Kenedy, and Live Oak.	3	Basic State requirement
Jim Wells, Refugio, Aransas, Bee, Kleberg, Nueces and San Patricio.	5	Basic State requirement Career Centers located in or near these counties offer additional work search activities for the public, including UI claimants.

IV. PROCEDURES

Board staff will continue to review the UI work search requirement on at least an annual basis to see if adjustments in the work search requirement are necessary. Changes, if needed, will be recommended to the Board for approval. Board staff will notify TWC of changes in the local UI work search requirement.

TWC will program its automated claim filing system to give claimants the current UI work search requirement for the Board area. When claimants contact TWC by telephone or internet to file their UI claims, TWC will officially notify each claimant of their specific work search requirement. Field staff will notify TWC of availability issues detected during the work test. All eligibility issues on UI claims will be investigated by TWC. Final determinations on eligibility for UI benefits will be made by TWC.

V. RELATED POLICY INFORMATION

TWC Rule 40 TAC 815.28

[TWC Workforce Development Letter 01-12](#)

VI. RESPONSIBILITIES

The ~~Contract Manager~~ Career Center Service Provider Management shall ensure that all relevant staff and the Workforce Solutions Career Center service providers are informed of and comply with this policy. The Workforce Solutions Career Center service providers shall ensure that appropriate procedures are implemented and that relevant staff receives training regarding the requirements of this policy.

VII. FORMS AND INSTRUCTIONS

POLICY TITLE: Work Search Requirements
POLICY NUMBER: 4.5.100.076

DATE: May 22, 2020
REVISED: May 7, 2020

N/A

VIII. DISTRIBUTION

Board of Directors

Board Staff

Service Provider Staff

IX. SIGNATURES

Reviewed by EO Officer

Date

President/CEO

Date

INFORMATION ONLY

VII - 1a. Services to Workers – Policy Review Schedule

BACKGROUND INFORMATION

Board Staff will be presenting Policy Review Schedule- As of May 2020

Two (2) Policies updated for review, recommend for approval- February 2020

One (1) Policy updated for review, recommended for approval – May 2020

Attachment: Policy Review Schedule.

Policy Review Schedule-2020

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
Board Administration		
	1.0.100.01	Responsibilities of the Local Workforce System
	1.0.101.01	Standards of Conduct and Conflict of Interest
	1.0.102.01	Policy Development
	1.0.103.02	Open Meetings Policy
	1.0.104.02	Public Information Policy
	1.0.105.01	Reporting Conflict of Interest, Fraud and Abuse
	1.0.106.02	New Board Member Orientation and Training
	1.0.107.03	Communication Process
	1.0.108.00	Restrictions on Lobbying Activities and Expenditures
	1.0.109.00	Businesses Employing Undocumented Workers
	1.0.110.03	Equal Employment Opportunity
	1.0.111.00	Fraud, Waste, theft, and Program Abuse
	1.0.112.02	Discrimination Complaint Procedure
	1.0.113.00	Approval Process for Contracts, Contract Renewals, and Contract Amendments
	1.0.114.02	Storage and Use of Disability-Related and Medical Information
	1.0.115.01	Anonymous Complaints and Communications
	1.0.116.01	Approval Process for Micro-Purchases
	1.0.117.00	Firearms and Weapons Restrictions of WFSCB Premises
Workforce Programs		
	4.0.100.06	Incentives/Stipends
02.20.2020	4.0.101.11	Support Services
	4.0.102.01	Basic Skills Deficiencies
	4.0.103.03	Case Management
	4.0.104.02	Workforce Professional Development and Continuous Improvement
	4.0.106.01	Reasonable Distance
	4.0.107.03 (Annual)	Determination of Self-Sufficiency
	4.0.109.03	Credentials
	4.0.110.02	Integrated Complaints, Hearings, and Appeals
	4.0.111.04	Customer File Documentation
	4.0.113.04	OJT, Subsidized Employment, and Customized Training
	4.0.115.05	Program Non-Compliance
	4.0.117.03	Priority of Service and Data Collection
	4.0.118.02	Accessibility
	4.0.120.04	Limited English Proficiency (LEP)
	4.0.121.03	Reasonable Accommodations
	4.0.122.02	Outreach
WIOA		

Policy Review Schedule-2020

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
	4.0.124.00	Documentation and Verification of Work Activities: Choices/SNAP E&T
	4.1.101.02	Follow-Up Services for WIOA Adults & Dislocated Workers
	4.1.103.01	Youth Eligibility Criteria
02.20.2020	4.1.104.05	Individual Training Accounts (ITAs)
	4.1.105.00	Apprenticeship Programs
Choices		
	4.2.100.02	Service Strategies
Child Care		
	4.3.100.06	Child Care Eligibility
	4.3.102.04	Assessing and Collecting Parent Share of Cost
	4.3.103.00	Attendance Requirements for Child Care Services
	4.3.104.00	Reapplication for Child Care Provider Agreement
	4.3.105.01	Child Care Related Funds Recovery
	4.3.106.01	Termination of Child Care
	4.3.107.00	Children of Military Parents on Deployment
	4.3.108.03	Child Care Provider Reimbursement Rate
	4.3.109.01	Eligible Child Care Providers
	4.3.111.00	American Recovery and Reinvestment Act (ARRA)
Unemployment Insurance		
05.07.2020	4.5.100.07 (Annual)	Work Search Requirement
Quality Assurance & Monitoring		
	5.0.100.02	Oversight and Monitoring
	5.0.101.03	Data Integrity
	5.0.102.03	Equal Opportunity - Accessibility Monitoring
Property & Facilities		
	6.0.100.00	Smoking in Workforce Solutions of the Coastal Bend Facilities
	6.0.101.01	Emergency Management & Business Recovery/Continuity of Operations Plan
	6.0.102.01	Accessibility for Persons with Disabilities
Information Technology & Data Management		
	7.0.100.03	Use of Electronic Media and Services
	7.0.101.02	Computer and Personally Identifiable Information Systems Access and Security
Public Relations		
	8.0.100.02	Strategic Marketing Standards and Guidelines

INFORMATION ONLY

VII - 1b. Services to Workers – Program Updates

BACKGROUND INFORMATION

Board Staff will provide updates on impact to programs and grants, revamping on service delivery, and continuous progress for implementation of virtual services. Matrix provides updates as of April 17, 2020. Details and subsequent changes will be presented at committee meeting.

Programs/Grant/Project	Significant Changes	Funding
1. CHOICES, WIOA, SNAPE&T, NCP.	CHOICES/SNAP- No sanction requests for lack of response/participation. WIOA- No changes to regulations.	Remains.
2. WIOA Statewide Funds.	No changes	Remains. TWC Extended Grant end date to August 2021.
3. Texas Internship Grant, Summer Earn and Learn (SEAL), Educator Externship.	Cancelled for 2020.	SEAL may be funded in 2021. Educator Externship funding currently available for 2021.
4. Women’s Entrepreneur –WE Summit.	Planning underway to deliver a version of WE, focusing on Small Business and impact of COVID-19	Remains.
5. YOU CHOOSE! Career Expo	Scheduled for September 2020.	Remains- TWC Extended Grant end date to May 2021.
6. Red, White and You! Veterans Hiring Fair	Scheduled for November 2020	Remains- TWC Extended Grant end date to May 2021.
7. Trade Adjustment Act(TAA), Rapid Response(RR), Employment Services(ES) and Reemployment and Eligibility Assessment(RESEA)	ES and RESEA- Work Search Requirements waived effective March 15.	TWC will be re-allocating funds for ES and RR to increase amounts. Applications for additional funds available to Boards to increase capacity to serve employers, job seekers impacted by COVID-19
8. Hurricane Harvey Relief Employment	No Changes	Grant scheduled to end December 2020; Funds projected to be depleted by June 30, 2020.

1. Opportunities for new funding sources:
 - Employment Services, Dislocated Worker Grants(56K), Rapid Response, Veterans Network Collaboration with Alamo Council of Governments.
2. Operation of Career Centers:
 - C2GPS created four (4) teams, working remotely from home. Teams created to provide virtual services by answering calls, guidance for services, and keep up with current participants enrolled in our various programs. Employer Services continue by Business Services Unit: Mass Claims.
 - Assessing Staffing levels, 11 Staff moved to assist with Unemployment insurance, Center Manager (Alice Tx) and 2 Career Counselors/Support Service Techs current vacancies. One Data Analyst relocating to San Antonio.
 - Career Center Services Orientations, Eligibility, Assessments and Enrollments for current participants and potential new enrollments; conducted via Textme, Google Voice, Phone, Emails and DocuSign (training scheduled for April 23). Individual appointments have been arranged in cases where specific documents need to be exchanged such as Authorization to Work and issuance of support services. Management is implementing all social distancing guidelines. C2GPS continues to utilize this time for staff training and development.
3. Information and Resources to community:
 - WFSCB deployment of COVID-19 Resource Page. Public Relations Manager, Monika K. De La Garza, will provide overview of page and resources.
4. Unemployment Insurance by the numbers:
 - To be presented during agenda item: Local Labor Market Information-Jobs and Employment Report.

INFORMATION ONLY

VII - 2. Jobs & Employment Report

BACKGROUND INFORMATION

Labor Market Intelligence Update

The historical unemployment rate for March 2020 increased to 5.9%, up 1.4% over the month and 1.5% over the year for the Coastal Bend region. This increase is a direct result of COVID-19 that is currently affecting the nation and specifically, the Coastal Bend region. Additionally, the Corpus Christi Metropolitan Statistical Area (MSA) experienced a loss of some 4,400 jobs and more than 1,700 workers left the MSA between the two months.

Based on preliminary data from the Texas Workforce Commission, mid-March 2020 began to show the initial impacts of COVID-19 with higher than normal unemployment. Approximately 1,667 job seekers in the Coastal Bend region were out of work in March 2019 through the first week in April 2019. An estimated 15,196 workers were unemployed during that same five week period (3/1/2020 - 4/4/2020) in 2020. This is an increase of 811% year-over-year.

The *Food Service* industry has been most impacted by COVID-19 business layoffs throughout the state. Over 173,000 workers in *Food Service* filed for unemployment beginning March 1st through April 4th. A total of 1.3 million workers have filed for unemployment across all industry sectors through April 4, 2020. Additionally \$500 million dollars have been paid out so far in unemployment insurance benefits to 260,000 workers.

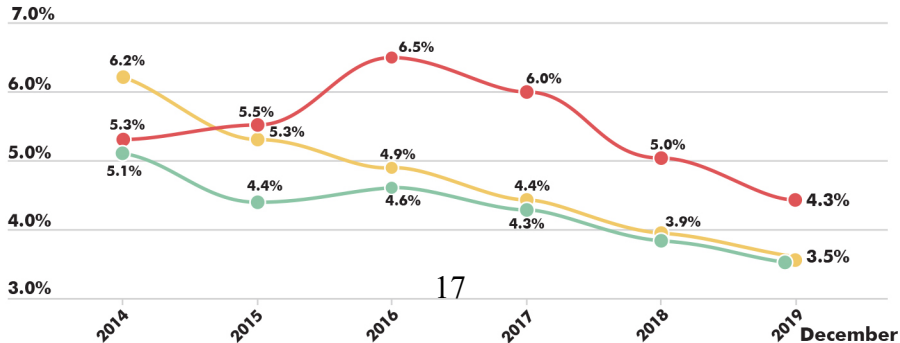
The continued economic impact of COVID-19 in the Coastal Bend should reflect in the April 2020 unemployment numbers which will be released on May 22, 2020.

BACKGROUND

Local labor market information for March 2020 is included on the following pages.

UNEMPLOYMENT TRENDS

● Coastal Bend ● Texas ● United States



Coastal Bend Workforce Area

(Not Seasonally Adjusted Unemployment Rates by WDA, MSA, & County)

Area	Area Type	Latest Monthly Data December 2019						Previous Monthly Data November 2019				Year Ago December 2018			
		Labor Force	Employment	Unemployment	Rate	M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	164,556,000	158,803,000	5,753,000	3.5	0.0	-0.4	164,347,000	158,536,000	5,811,000	3.5	163,240,000	156,945,000	6,294,000	3.9
Texas	State	14,188,089	13,697,783	490,306	3.5	0.1	-0.2	14,148,208	13,662,193	486,015	3.4	13,920,780	13,404,409	516,371	3.7
Corpus Christi	MSA	209,848	200,959	8,889	4.2	0.2	-0.3	210,817	202,304	8,513	4.0	208,998	199,632	9,366	4.5
Coastal Bend	WDA	266,973	255,594	11,379	4.3	0.2	-0.2	268,147	257,113	11,034	4.1	265,130	253,215	11,915	4.5
Aransas	County	10,227	9,834	393	3.8	0.0	-0.8	10,267	9,879	388	3.8	10,231	9,765	466	4.6
Bee	County	9,741	9,314	427	4.4	-0.1	-0.3	9,792	9,353	439	4.5	9,863	9,403	460	4.7
Brooks	County	2,564	2,431	133	5.2	0.1	-0.2	2,514	2,386	128	5.1	2,436	2,305	131	5.4
Duval	County	5,125	4,883	242	4.7	0.2	0.0	5,135	4,905	230	4.5	5,032	4,798	234	4.7
Jim Wells	County	17,526	16,671	855	4.9	0.2	0.0	17,797	16,955	842	4.7	17,197	16,390	807	4.7
Kenedy	County	244	235	9	3.7	0.0	-0.6	244	235	9	3.7	234	224	10	4.3
Kleberg	County	13,318	12,764	554	4.2	-0.2	-0.4	13,407	12,823	584	4.4	13,194	12,581	613	4.6
Live Oak	County	5,481	5,320	161	2.9	-0.3	-0.5	5,304	5,132	172	3.2	5,092	4,921	171	3.4
Nueces	County	169,160	162,333	6,827	4.0	0.1	-0.3	170,024	163,445	6,579	3.9	168,558	161,331	7,227	4.3
Refugio	County	3,126	3,017	109	3.5	-0.2	-0.5	3,137	3,020	117	3.7	3,084	2,961	123	4.0
San Patricio	County	30,461	28,792	1,669	5.5	0.4	0.0	30,526	28,980	1,546	5.1	30,209	28,536	1,673	5.5

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

- Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend	All Occupations-	Average \$18.35/hr.	Entry level \$8.58/hr.	Experienced workers \$23.24/hr.	Top 10% \$33.56/hr.
Texas	All Occupations-	Average \$20.97/hr.	Entry level \$8.88/hr.	Experienced workers \$ 27.02/hr.	Top 10% \$39.64/hr.

- Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

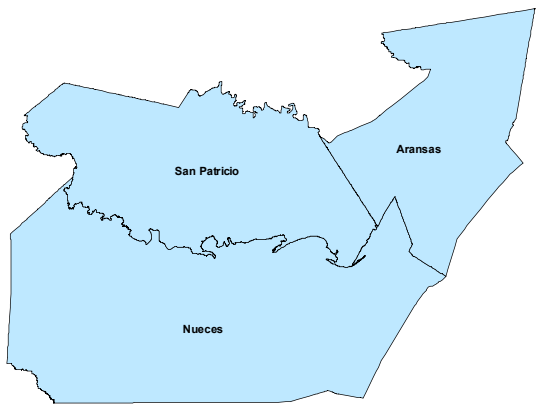
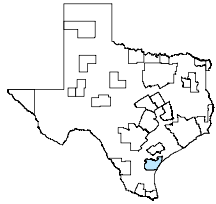
Less than 9th grade	8.7%	12th grade & GED	27.7%	Associates degree	7.0%	Graduate or Professional degrees	8.4%
9th thru 11th grade	9.3%	Some College	25.1%	Bachelors degree	13.8%		

- Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS): **\$27,211** (\$36,380 male/ \$22,328 female)

Less than High School	\$15,437	Some College or Associates	\$28,739	Graduate or Professional	\$56,681
High School & GED	\$26,818	Bachelor's	\$44,078		

Corpus Christi MSA

December 2019



MSA Labor Force Statistics

	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	209,848	210,817	208,998	850
Employed	200,959	202,304	199,632	1,327
Unemployed	8,889	8,513	9,366	-477
Unemployment Rate	4.2%	4.0%	4.5%	-0.3%

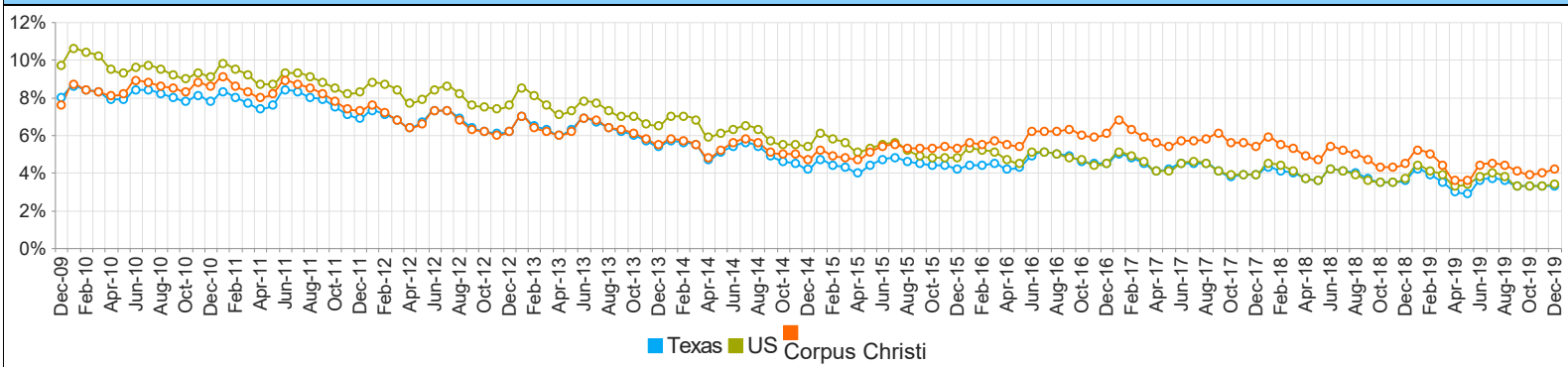
Texas Labor Force Statistics

	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	14,228,471	14,264,714	13,975,415	253,056
Employed	13,758,042	13,787,798	13,473,628	284,414
Unemployed	470,429	476,916	501,787	-31,358
Unemployment Rate	3.3%	3.3%	3.6%	-0.3%

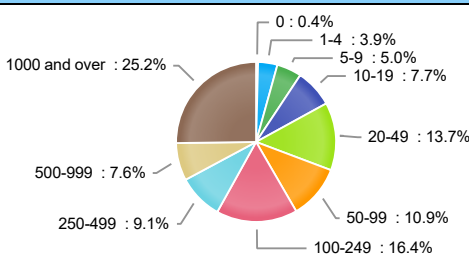
US Labor Force Statistics

	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	164,007,000	164,386,000	162,510,000	1,497,000
Employed	158,504,000	158,945,000	156,481,000	2,023,000
Unemployed	5,503,000	5,441,000	6,029,000	-526,000
Unemployment Rate	3.4%	3.3%	3.7%	-0.3%

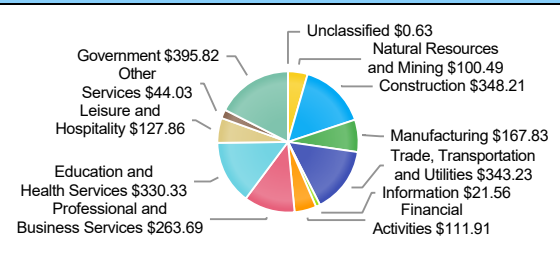
Historical Unemployment Rates



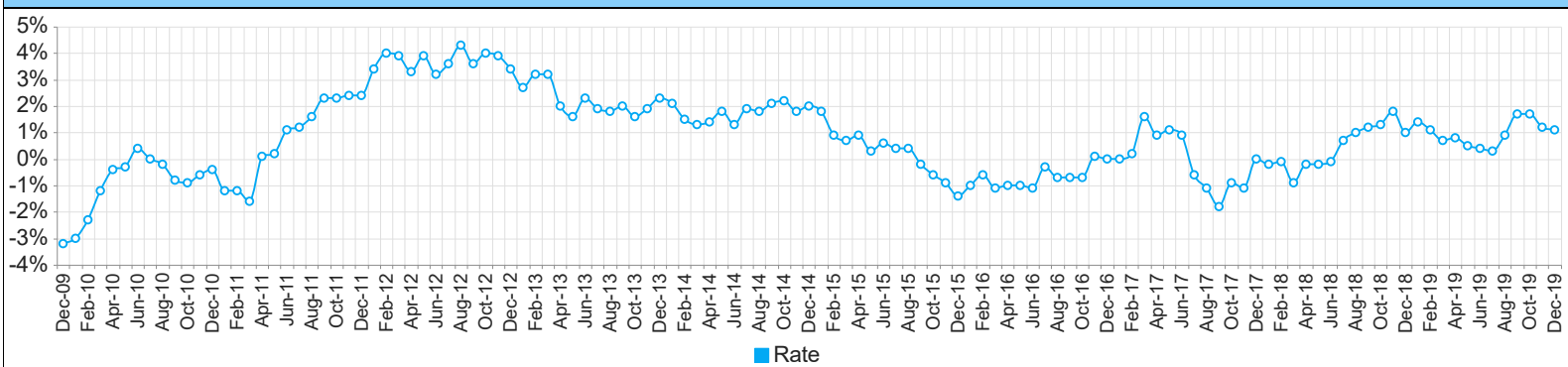
Employment by Size Class (2nd Quarter 2019)



Wages by Industry (in millions) (2nd Quarter 2019)



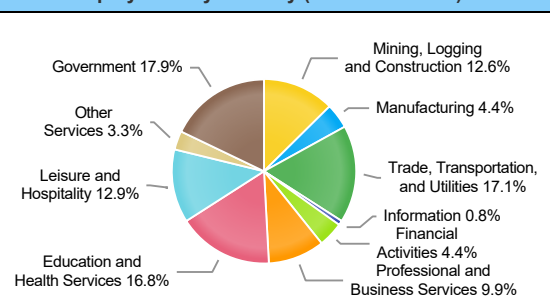
Annual Growth Rate Total Non-agricultural employment



Employment by Industry (December 2019)

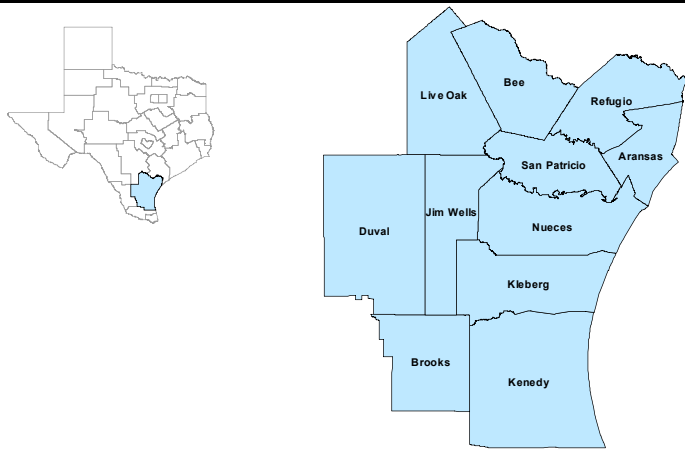
Industry	Current Month Employment	% Monthly Change	% Yearly Change
Total Nonfarm	197,600	-0.2%	1.1%
Mining, Logging and Construction	24,900	-1.6%	1.6%
Manufacturing	8,600	0.0%	1.2%
Trade, Transportation, and Utilities	33,700	0.9%	-0.3%
Information	1,600	0.0%	-5.9%
Financial Activities	8,700	1.2%	4.8%
Professional and Business Services	19,600	-1.5%	-0.5%
Education and Health Services	33,100	0.0%	2.2%
Leisure and Hospitality	25,500	-0.4%	2.4%
Other Services	6,500	0.0%	3.2%
Government	35,400	0.0%	0.3%

Employment by Industry (December 2019)



Coastal Bend Workforce Development Area

December 2019



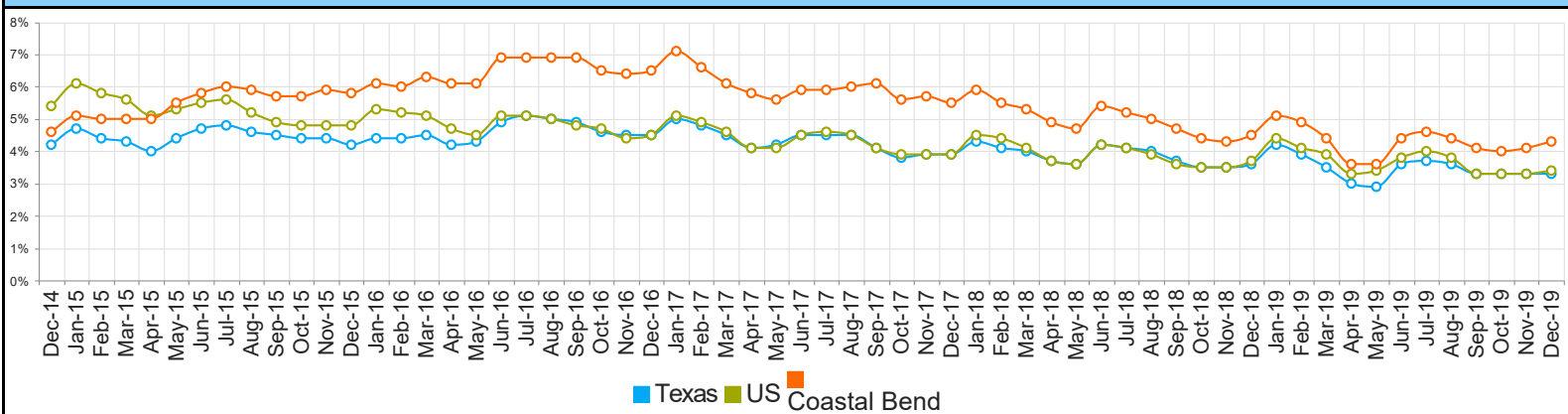
WDA Labor Force Statistics				
	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	266,973	268,147	265,130	1,843
Employed	255,594	257,113	253,215	2,379
Unemployed	11,379	11,034	11,915	-536
Unemployment Rate	4.3%	4.1%	4.5%	-0.2%

Texas Labor Force Statistics				
	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	14,228,471	14,264,714	13,975,415	253,056
Employed	13,758,042	13,787,798	13,473,628	284,414
Unemployed	470,429	476,916	501,787	-31,358
Unemployment Rate	3.3%	3.3%	3.6%	-0.3%

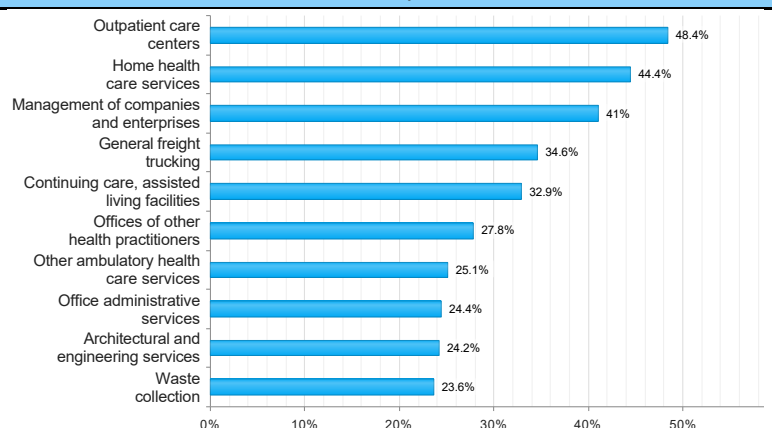
US Labor Force Statistics				
	Dec-19	Nov-19	Dec-18	Yearly Change
Civilian Labor Force	164,007,000	164,386,000	162,510,000	1,497,000
Employed	158,504,000	158,945,000	156,481,000	2,023,000
Unemployed	5,503,000	5,441,000	6,029,000	-526,000
Unemployment Rate	3.4%	3.3%	3.7%	-0.3%

Continued Claims for the Week of the 12th				
	Dec-19	Nov-19	Dec-18	Yearly Change
WDA	2,805	2,321	2,208	597
Texas	101,789	93,700	89,560	12,229

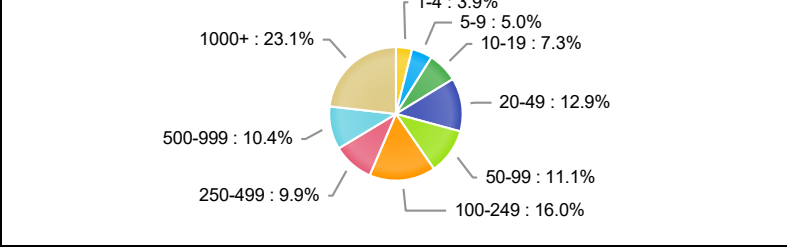
Historical Unemployment Rates



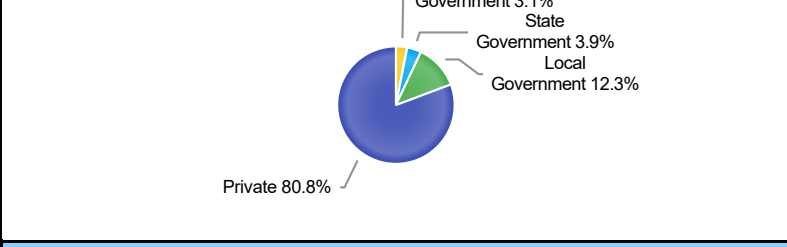
Projected Top Ten Fastest Growing Industries in WDA (% Growth 2016-2026)



Employment by Size Class (2nd Quarter 2019)



Employment by Ownership (2nd Quarter 2019)

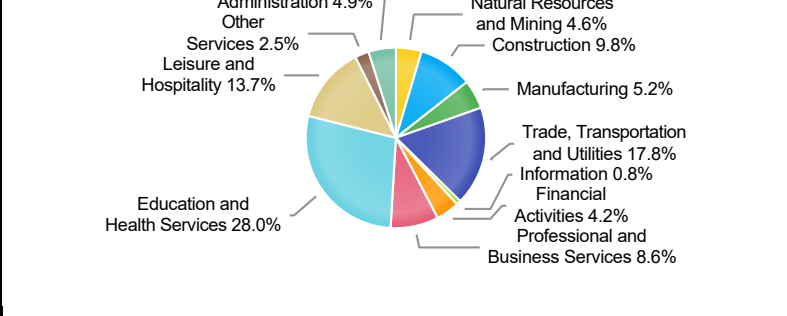


Average Weekly Wage (2nd Quarter 2019)					
	Q2 2019	Q1 2019	Q2 2018	Quarterly Change	Yearly Change
WDA	\$901	\$918	\$868	\$-17	\$33
Texas	\$1,102	\$1,204	\$1,062	\$-102	\$40
US	\$1,095	\$1,184	\$1,055	\$-89	\$40

Employment by Industry (2nd Quarter 2019, Percent Change)

Industry	Employment	% of Total	% Quarterly Change	% Yearly Change
Natural Resources and Mining	11,090	4.6%	-0.3%	0.9%
Construction	23,445	9.8%	1.7%	-1.4%
Manufacturing	12,604	5.2%	1.3%	1.3%
Trade, Transportation and Utilities	42,702	17.8%	0.1%	-0.8%
Information	1,921	0.8%	0.6%	0.8%
Financial Activities	10,065	4.2%	-0.1%	2.1%
Professional and Business Services	20,585	8.6%	-0.6%	2.3%
Education and Health Services	67,164	28.0%	-0.3%	0.6%
Leisure and Hospitality	32,909	13.7%	6.4%	2.4%
Other Services	5,892	2.5%	0.7%	-0.2%
Public Administration	11,848	4.9%	0.9%	0.2%

Employment by Industry (2nd Quarter 2019)



INFORMATION ONLY

VII – 3. Performance Measure Update

BACKGROUND INFORMATION

Performance Update (February 2020 Final Release)

Summary

February 2020 Final Release Monthly Performance Report (MPR) has Workforce Solutions of the Coastal Bend exceeding two (2) measures, meeting eleven (11) and not meeting two (2).

Board Contract Year 2020, thirteen (13) of the fifteen (15) measures are meeting or exceeding; two (2) measures not meeting on a Year-to-Date Performance Period. The measure criteria for BCY20 incentives have not been published.

Quartile 3.

Explanation of Measures in Negative Performance for BCY 20

Performance Measure	Current Num/Den	Current % of Target	Action Plan to improve to MP Status
<u>Credential Rate – C&T Participants</u>	<u>50/93</u>	89.60%	5 additional credential attainments were needed to move performance to a MP Status; 2 have been identified and verified with correct documentation and have been updated in TWIST Educational Outcomes; DINT has been approved at Local, Board and Levels. Verification of credential through obtaining a copy of degree, certification, online credential verification tools.
<u>Employed Q4 Post Exit – Adult</u>	<u>95/136</u>	87.20%	Currently denominator reviews are being conducted to follow up on any entered employment wage data that may have be missed. Verification through Tax wage, TheWorkNumber, etc.

Special Note: COVID-19 Impact for BCY 20

The following performance measures may be impacted by COVID-19 protocols that were implemented to ensure compliance with guidance from State and Federal authorities/entities.

1. Choices Full Work Rate - All Family Total
2. Avg # Children Served Per Day - Combined
3. Claimant Reemployment within 10 Weeks
4. # of Employers Receiving Workforce Assistance

Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P - Meeting performance - Greater than 105%	+P - Meeting performance - Greater than 110%

MP - Meeting performance - Greater than 97.5% and Equal to or Less than 105%	MP - Meeting performance - Greater than 95% and Equal to or Less than 110%
MP - Meeting At Risk - Equal to or Greater than 95% and Equal to or Less than 97.5%	MP - Meeting At Risk - Equal to or Greater than 90% and Equal to or Less than 95%
-P - Not meeting performance - Less than 95%	-P - Not meeting performance - Less than 90%
N/A – The Median Earning measures for AD/DW continue to be reviewed by TWC Performance Department and targets will be forthcoming.	

Reemployment and Employer Engagement Measures

N/A Claimant Reemployment Within 10 Weeks

The percent of monetarily eligible, registered initial claimants subject to work search reemployed within 10 weeks.

N/A # of Employers Receiving Workforce Assistance

The number of employer reporting units served.

Special Note: In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect employer service data across the old and new systems, which prevents us from accurately reporting performance at this time. When the issue is resolved, we will begin reporting this measure again.

Program Participation Measures

MP Choices Full Work Rate

The % of Employment Expected Choices Families that meet their Participation Goal exclusively thru paid employment (or school for teens) supplemented by Employment Preferred Families and those in the 2 month Ramp Up phase who meet participation exclusively thru paid employment (or school for teens)

MP Average Number Children Served Per Day - Combined

The Average Number of Units of Low Income, Transitional, Homelessness, Choices, TANF Applicant, SNAP E&T, and Former DFPS Child Care paid for or subsidized by CCDF or Title XX funds during the performance period.

WIOA Outcome Measures

MP Employed/Enrolled Q2 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

MP Employed/Enrolled Q2-Q4 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 2nd Quarter after Exit who are ALSO Employed or Enrolled in Education/Training IN BOTH the 3rd and 4th Calendar Quarters after Exit.

+P Median Earnings Q2 Post Exit – All Participants

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

-P Credential Rate – All Participants

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

+P Employed Q2 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

P Employed Q4 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

N/A Median Earnings Q2 Post Exit – Adult

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

MP Credential Rate – Adult

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

MP Employed Q2 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

MP Employed Q4 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

N/A Median Earnings Q2 Post Exit – DW

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

MP Credential Rate – DW

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

MP Employed/Enrolled Q2 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

MP Employed/Enrolled Q4 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 4th Calendar Quarter after Exit

MP Credential Rate – Youth

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 3/31/2020
FEBRUARY 2020 REPORT

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		2	11	2	86.67%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC 1	Claimant Reemployment within 10 Weeks	n/a	n/a	n/a	59.42%	N/L	N/L	63.81%	N/L	N/L	N/L	N/L	N/L	7/19	11/19
1	# of Employers Receiving Workforce Assistance	N/L	N/L	----	----	N/L	N/L	3,603	N/L	N/L	N/L	N/L	N/L	10/19	2/20

1. In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect employer service data across the old and new systems, which prevents us from accurately reporting performance at this time. When the issue is resolved, we will begin reporting this measure again.

Program Participation Measures

TWC 1	Choices Full Work Rate - All Family Total	MP	101.06%	50.00%	50.00%	50.53%	59.23%	54.02%	50	99	50.22%	51.00%			10/19	2/20
TWC 2	Avg # Children Served Per Day - Combined	MP	102.43%	2,967	2,967	3,039	2,834	2,302	331,267	109	2,947	3,181			10/19	2/20

2. On 1/7/2020, the Commission approved updated CC targets but we delayed implementation to provide time to ramp-up where needed. These targets are now all in effect with the February MPR.

WIOA Outcome Measures

LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	100.77%	69.00%	69.00%	69.53%	69.00%	68.48%	4,819	6,931	69.55%	69.50%			7/18	12/18
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	100.99%	84.00%	84.00%	84.83%	85.21%	84.35%	4,232	4,989	84.64%	85.01%			1/18	6/18
TWC	Median Earnings Q2 Post Exit – C&T Participants	+P	105.60%	\$5,433.00	\$5,433.00	\$5,737.47	\$5,669.16	\$5,514.25	n/a	4,534	\$5,734.81	\$5,743.02			7/18	12/18
LBB-K	Credential Rate – C&T Participants	-P	89.60%	60.00%	60.00%	53.76%	61.69%	54.88%	50	93	55.56%	52.63%			1/18	6/18
DOL-C	Employed Q2 Post Exit – Adult	+P	111.12%	78.80%	78.80%	87.56%	74.13%	80.52%	176	201	92.03%	77.78%			7/18	12/18
DOL-C	Employed Q4 Post Exit – Adult	-P	87.20%	80.10%	80.10%	69.85%	76.34%	83.19%	95	136	68.49%	71.43%			1/18	6/18
DOL-C	Median Earnings Q2 Post Exit – Adult	---	----	----	----	\$10,625.00	\$7,948.25	\$7,880.54	n/a	173	\$12,758.94	\$5,077.27			7/18	12/18
DOL-C	Credential Rate – Adult	MP	92.09%	72.40%	72.40%	66.67%	60.49%	44.27%	24	36	66.67%	66.67%			1/18	6/18
DOL-C	Employed Q2 Post Exit – DW	MP	94.38%	79.20%	79.20%	74.75%	80.19%	82.16%	74	99	74.55%	75.00%			7/18	12/18
DOL-C	Employed Q4 Post Exit – DW	MP	102.22%	80.50%	80.50%	82.29%	79.43%	83.24%	79	96	81.40%	83.02%			1/18	6/18
DOL-C	Median Earnings Q2 Post Exit – DW	---	----	----	----	\$7,945.83	\$7,859.47	\$8,383.75	n/a	73	\$8,746.79	\$7,373.28			7/18	12/18
DOL-C	Credential Rate – DW	MP	101.61%	77.70%	77.70%	78.95%	73.08%	74.00%	15	19	87.50%	72.73%			1/18	6/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

BOARD NAME: **COASTAL BEND**

FINAL RELEASE
As Originally Published 3/31/2020
FEBRUARY 2020 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes															

WIOA Outcome Measures

DOL-C	Employed/Enrolled Q2 Post Exit – Youth	MP	99.26%	73.20%	73.20%	72.66%	68.49%	68.18%	$\frac{93}{128}$	67.14%	79.31%			7/18	12/18
DOL-C	Employed/Enrolled Q4 Post Exit – Youth	MP	94.38%	71.30%	71.30%	67.29%	69.27%	66.12%	$\frac{72}{107}$	67.35%	67.24%			1/18	6/18
DOL-C	Credential Rate – Youth	MP	94.20%	45.50%	45.50%	42.86%	50.00%	55.13%	$\frac{9}{21}$	40.00%	43.75%			1/18	6/18

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 3/31/2020
FEBRUARY 2020 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	Reemployment and Employer Engagement		Participation		WIOA Outcome Measures															Total Measures			
			Choices Full Work Rate-All Family Total	Avg # Children Svd Per Day-Combined	C&T Participants				Adult				DW				Youth						
	Clmnt ReEmpl within 10 Weeks	Emplyrs Rcvg Wkfc Assist			Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q2-Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q4 Post-Exit	Credentia Rate	+P	MP	-P	% MP & +P
Alamo	n/a	n/a	116.60%	99.62%	103.74%	102.99%	110.86%	130.43%	100.60%	98.01%	n/a	95.23%	92.78%	96.50%	n/a	111.34%	94.54%	99.31%	105.61%	4	11	0	100%
Borderplex	n/a	n/a	102.44%	96.69%	98.29%	100.12%	106.89%	128.72%	100.97%	101.58%	n/a	109.90%	105.21%	91.81%	n/a	96.41%	97.10%	103.55%	155.67%	3	12	0	100%
Brazos Valley	n/a	n/a	96.26%	91.43%	100.30%	98.49%	105.17%	119.80%	99.59%	96.83%	n/a	86.16%	114.68%	105.68%	n/a	131.58%	112.91%	81.70%	133.33%	6	6	3	80%
Cameron	n/a	n/a	100.40%	111.20%	108.93%	99.62%	111.35%	139.27%	89.17%	105.84%	n/a	99.77%	96.35%	69.44%	n/a	111.11%	95.37%	94.92%	84.61%	5	7	3	80%
Capital Area	n/a	n/a	111.48%	100.06%	105.61%	104.18%	104.35%	125.00%	105.42%	89.72%	n/a	111.11%	106.30%	90.58%	n/a	105.44%	115.77%	104.03%	100.47%	5	9	1	93%
Central Texas	n/a	n/a	115.36%	99.00%	93.20%	99.87%	106.69%	93.85%	100.78%	99.66%	n/a	133.51%	105.32%	91.96%	n/a	103.51%	98.88%	86.68%	55.64%	3	8	4	73%
Coastal Bend	n/a	n/a	101.06%	102.43%	100.77%	100.99%	105.60%	89.60%	111.12%	87.20%	n/a	92.09%	94.38%	102.22%	n/a	101.61%	99.26%	94.38%	94.20%	2	11	2	87%
Concho Valley	n/a	n/a	92.52%	98.47%	105.28%	100.64%	95.15%	139.78%	89.28%	105.61%	n/a	97.58%	116.55%	89.65%	n/a	112.99%	117.09%	90.53%	111.94%	6	6	3	80%
Dallas	n/a	n/a	91.34%	104.03%	99.48%	100.74%	104.54%	130.77%	92.08%	91.08%	n/a	105.27%	95.79%	93.82%	n/a	93.46%	97.30%	97.12%	124.55%	2	12	1	93%
Deep East	n/a	n/a	96.32%	95.52%	102.01%	97.71%	107.36%	143.10%	90.55%	93.64%	n/a	63.45%	85.06%	90.34%	n/a	113.63%	95.44%	95.26%	95.38%	3	10	2	87%
East Texas	n/a	n/a	101.88%	91.14%	105.00%	101.71%	106.34%	123.25%	104.38%	97.12%	n/a	87.39%	97.20%	103.04%	n/a	108.70%	113.56%	98.74%	126.90%	4	9	2	87%
Golden Cresce	n/a	n/a	122.46%	95.65%	110.20%	105.33%	118.98%	122.80%	96.90%	100.93%	n/a	102.69%	104.17%	101.34%	n/a	88.74%	n/a	120.21%	152.44%	7	6	1	93%
Gulf Coast	n/a	n/a	103.44%	93.77%	96.10%	99.07%	105.32%	112.90%	96.31%	92.52%	n/a	97.69%	87.01%	81.39%	n/a	80.97%	92.04%	103.84%	124.55%	3	8	4	73%
Heart of Texas	n/a	n/a	121.58%	94.93%	104.22%	101.90%	101.44%	108.33%	114.31%	125.63%	n/a	95.87%	101.51%	93.17%	n/a	83.33%	115.68%	89.13%	72.51%	5	6	4	73%
Lower Rio	n/a	n/a	108.44%	106.35%	109.10%	98.27%	106.06%	134.18%	98.57%	97.27%	n/a	106.12%	100.96%	97.78%	n/a	100.53%	95.99%	98.92%	91.07%	5	10	0	100%
Middle Rio	n/a	n/a	95.12%	101.88%	102.41%	94.36%	99.28%	151.85%	97.89%	97.62%	n/a	88.31%	118.06%	92.59%	n/a	111.11%	99.12%	104.17%	143.47%	4	9	2	87%
North Central	n/a	n/a	95.10%	97.14%	95.83%	102.87%	112.77%	115.65%	96.64%	95.12%	n/a	78.02%	95.75%	97.89%	n/a	99.74%	101.02%	107.24%	108.35%	2	12	1	93%
North East	n/a	n/a	104.78%	104.72%	99.32%	101.76%	100.32%	119.32%	116.55%	105.73%	n/a	117.79%	88.99%	107.44%	n/a	78.19%	96.95%	88.51%	97.61%	3	9	3	80%
North Texas	n/a	n/a	102.18%	97.22%	100.23%	102.00%	101.13%	142.85%	98.77%	99.32%	n/a	126.10%	125.00%	55.56%	n/a	114.03%	119.76%	108.55%	126.90%	6	8	1	93%
Panhandle	n/a	n/a	127.28%	98.67%	103.96%	102.51%	106.50%	132.48%	112.40%	99.09%	n/a	91.60%	99.20%	107.66%	n/a	120.05%	95.37%	115.32%	93.06%	6	9	0	100%
Permian Basin	n/a	n/a	80.54%	99.08%	106.29%	100.68%	102.75%	119.05%	74.78%	79.24%	n/a	94.52%	120.63%	103.18%	n/a	85.47%	119.76%	122.55%	0.00%	5	5	5	67%
Rural Capital	n/a	n/a	110.32%	98.57%	104.94%	105.44%	109.34%	131.95%	102.10%	99.57%	n/a	111.86%	108.22%	100.99%	n/a	111.11%	99.50%	99.98%	102.88%	6	9	0	100%
South Plains	n/a	n/a	100.86%	100.53%	102.68%	98.77%	103.51%	135.67%	104.51%	107.86%	n/a	89.49%	119.62%	101.01%	n/a	111.11%	119.76%	122.72%	108.06%	5	9	1	93%
South Texas	n/a	n/a	112.70%	100.13%	95.74%	101.10%	94.62%	152.78%	101.01%	111.62%	n/a	111.86%	114.42%	111.73%	n/a	131.58%	123.29%	103.34%	138.70%	9	5	1	93%
Southeast	n/a	n/a	96.24%	98.04%	106.45%	100.11%	101.24%	127.45%	100.92%	107.11%	n/a	103.59%	99.63%	102.25%	n/a	131.23%	102.61%	102.37%	95.42%	3	12	0	100%
Tarrant	n/a	n/a	91.60%	97.44%	100.86%	101.51%	110.43%	134.23%	96.54%	92.61%	n/a	95.02%	89.39%	98.79%	n/a	84.80%	88.41%	84.92%	97.64%	2	8	5	67%
Texoma	n/a	n/a	94.40%	99.33%	105.04%	102.37%	106.04%	146.67%	100.53%	108.47%	n/a	111.35%	114.42%	111.11%	n/a	120.00%	105.68%	92.97%	108.79%	7	7	1	93%
West Central	n/a	n/a	100.36%	98.89%	96.93%	98.18%	99.67%	102.57%	94.34%	93.04%	n/a	101.55%	109.49%	62.80%	n/a	111.11%	103.83%	106.86%	0.00%	1	12	2	87%
+P	0	0	9	2	8	2	16	25	4	2	0	7	8	2	0	14	9	4	10				122
MP	0	0	14	22	19	25	11	1	21	23	0	15	16	21	0	8	17	19	13				245
-P	0	0	5	4	1	1	1	2	3	3	0	6	4	5	0	6	1	5	5				52
% MP & +P	N/A	N/A	82%	86%	96%	96%	96%	93%	89%	89%	N/A	79%	86%	82%	N/A	79%	96%	82%	82%				88%
From			10/19	10/19	7/18	1/18	7/18	1/18	7/18	1/18		1/18	7/18	1/18		1/18	7/18	1/18	1/18				From
To			2/20	2/20	12/18	6/18	12/18	6/18	12/18	6/18		6/18	12/18	6/18		6/18	12/18	6/18	6/18				To

INFORMATION ONLY

VII – 4. Facilities Update

BACKGROUND INFORMATION

Board Professionals will provide update on:

- COVID-19 Facilities Activities & Updates
- Career Center and Board Office Space

Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a “Work First” service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.