



WORKFORCE SOLUTIONS
of the Coastal Bend

Workforce Services Committee

**November 14, 2019
3:00 pm**

**Staples Career Center
520 N. Staples Street
Conference Room #1
Corpus Christi, TX**

www.workforcesolutionscb.org

Strategic Goals

- Establish and Strengthen Partnerships
- Effectively/Efficiently Target Rural Area Services
- Increase Workforce Awareness
- Expand Innovative Services to Business
- Explore New Revenue Opportunities
- Improve Internal Efficiencies
- Refine Board Culture

Mission Statement

At Workforce Solutions of the Coastal Bend, we invest in our regional economic success through access to jobs, training, and employer services.

Value Statement

Accountability – We address our customers and co-workers in a positive manner that elevates their spirit and creates a professional, supportive workplace for staff, job seekers, and employers.

Teamwork – We combine our individual talents for the benefit of the mission and common goals leveraging our unique abilities and contributions.

Trust – We consistently deliver on our commitments to our customers and co-workers to establish strong, sustainable relationships.

Integrity – We are honest, supportive, candid in addressing difficult issues, and willing to share success to demonstrate respect and consideration for our customers and co-workers.

Tenacity – We resist giving up when the going gets tough and support our customers and co-workers in seeing that issues are resolved and the job gets done.

Understanding – We are serious and passionate about delivering our services with compassion and empathy.

Dignity – We interact with customers and co-workers professionally regardless of their backgrounds, experience, and circumstances to reflect our commitment as public servants.

Enthusiasm – We recognize the importance and value of our work and know that every day we have the opportunity to help build the economic success of our regional economy.

Disclosure and Declaration of a Conflict of Interest

Conflicts of Interest and the appearance of Conflicts of Interest shall be reported according to Board Administrative Policies #1.0.101.00 - Standards of Conduct and Conflict of Interest; and #1.0.105.00 - Reporting Conflict of Interest, Fraud, and Abuse, which were adopted by the Board of Directors on April 26, 2007.

Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee is in a decision-making position and has a direct or indirect interest, particularly a financial interest, that influences the individual's ability to perform job duties and fulfill responsibilities.

Appearance of a Conflict of Interest – A circumstance in which a Board Member, Board employee, Contracted Provider, or Contracted Provider's employee's action appears to be:

- influenced by considerations of one or more of the following: gain to the person, entity, or organization for which the person has an employment interest, substantial financial interest, or other interest, whether direct or indirect (other than those consistent with the terms of the contract), or;
- motivated by design to gain improper influence over the Commission, the Agency, the Board, or the Board's Chief Elected Officials.

Code of Ethics

The Workforce Solutions Code of Ethics is a guide for dealing with ethical matters in the workplace and in our relationship with our clients and members of the community.

- We believe in respect for the individual.
- We believe all persons are entitled to be treated with respect, compassion and dignity.
- We believe in openness and honesty in dealing with the general public, the people we serve, and our peers.
- We believe in striving for excellence.
- We believe in conducting ourselves in a way that will avoid even the appearance of favoritism, undue influence or impropriety, so as to preserve public confidence in our efforts.



WORKFORCE SOLUTIONS
of the Coastal Bend

Workforce Services Committee Meeting
Staples Career Center - 520 N. Staples Street - Conference Room #1
Corpus Christi, Texas
November 14, 2019 – 3:00 pm

AGENDA

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I. Call to Order: <i>Velma Soliz-Garcia, Chair</i>	
II. Roll Call.....	3
III. Announcement on Disclosure of Conflicts of Interest <i>Any Conflicts of Interest or Appearance of a Conflict of Interest with items on this agenda shall be declared at this time. Members with conflicts will refrain from voting, and are asked to refrain from discussion on such items. Conflicts discovered later in the meeting shall be disclosed at that time. Note: Information on open meetings is included at the end of this agenda.</i>	
IV. Public Comments	
V. Discussion and Possible Action on Minutes of the September 12, 2019 Workforce Services Committee Meeting.....	4-6
VI. Items for Discussion and Possible Action:	
1. Targeted Occupations List Activities 2020-2021: <i>Amy Villarreal</i>	7
VII. Information Only:	
1. Services to Workers	
a. Policy Review Schedule – <i>Alba Silvas</i>	8-10
b. Program Updates: <i>Alba Silvas</i>	11-12
c. Veterans Services: <i>Alba Silvas</i>	13
2. Services to Youth	
a. YOU! Program Update: <i>Alba Silvas</i>	14
3. Services to Business	
a. Hurricane Harvey Activities: <i>Alba Silvas</i>	15
4. Local Labor Market Information	
a. Jobs and Employment Report: <i>Amy Villarreal</i>	16-20
5. Performance Measure Update	
a. Board Contract Year 2019: <i>Amy Villarreal</i>	21-26
6. Facilities Update: <i>Amy Villarreal</i>	27

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Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

Deaf, hard-of-hearing or speech impaired customers may contact

Relay Texas: 1-800-735-2989 (TDD) and 1-800-735-2988 or 7-1-1 (voice)

VIII. Adjournment

Note: Except for expressly authorized closed sessions, meetings, discussions, and deliberations of the Board or Committees will be open to the public. Voting in all cases will be open to the public. Board members are advised that using personal communication devices to discuss Committee and Board business during the meeting may be a violation of the Texas Open Meetings Act. Such communications also may be subject to the Texas Public Information Act.

Closed Session Notice. PUBLIC NOTICE is given that the Board may elect to go into executive session at any time during the meeting in order to discuss matters listed on the agenda, when authorized by the provisions of the Open Meetings Act, Chapter 551 of the Texas Government Code. In the event the Board elects to go into executive session regarding an agenda item, the section or sections of the Open Meetings Act authorizing the executive session will be publicly announced by the presiding officer.

**Workforce Services Committee
Roll Call Roster
November 14, 2019**

_____ Velma Soliz-Garcia, Chair

_____ Gary Allsup, Vice-Chair

_____ Randy Giesler

_____ Vince Goodwine

_____ Kari Kelley

_____ Manny Salazar

_____ Sandra Julia Bowen

_____ Ray De Los Santos Jr.

_____ Michelle Flower

_____ Dr. Marc Puig

_____ Susan Temple

Signed

Printed Name

MINUTES

**Workforce Solutions of the Coastal Bend – Workforce Services Committee
Staples Career Center – 520 N. Staples Street, Conference Room #1
Corpus Christi, Texas
September 12, 2019 – 3:00 pm**

Committee Members

Present

Velma Soliz-Garcia, Chair
Gary Allsup
Michelle Flower
Sandra Julia Bowen
Ray De Los Santos, Jr.
Randy Giesler
Vince Goodwine
Manny Salazar

Other Board Members Present

Victor M. Gonzalez, Jr.
Gloria Perez

Absent

Kari Kelley

Others Present

Ken Trevino, Workforce Solutions
Amy Villarreal, Workforce Solutions
Shileen Lee, Workforce Solutions
Alba Silvas, Workforce Solutions
Pam Ross, Workforce Solutions
Andrea Byrd, Workforce Solutions
Catherine Cole, Workforce Solutions
Shelby Simms, Workforce Solutions
Jennifer Ledford, Workforce Solutions
Monika De La Garza, Workforce Solutions
Larry Peterson, Workforce Solutions
Heather Cleverley, Workforce Solutions
Janet Neely, Workforce Solutions
Albert Salinas, SERCO of Texas, Inc.
Rita Soto, SERCO of Texas, Inc.
Maria Medina, SERCO of Texas, Inc.
Ramsey Olivarez, C2 Global Professional Services, LLC
Karen Casey, Texas Veterans Commission
Davina G. Cortez, Santos McBain Mgmt. & Planning

I. Call to Order

Ms. Soliz-Garcia called the meeting to order at 3:01 pm.

II. Roll Call

The roll was called and a quorum was present.

III. Announcement on Disclosure of Conflicts of Interest

Attention was called to the Disclosure and Declaration of Conflict of Interest guidelines and disclosures were requested at this time. None were made.

IV. Public Comments

Ms. Villarreal introduced and welcomed Catherine Cole new Contract Manager for Workforce Solutions of the Coastal Bend.

V. Discussion and Possible Action on Minutes of the May 7, 2019 Workforce Services Committee Meeting

Mr. Allsup moved to approve the minutes of the May 7, 2019 Workforce Services Committee meeting. The motion was seconded and passed.

VI. Items for Discussion and Possible Action:

1. Policy #4.0.100.06 – Incentives/Stipends
2. Policy #4.1.104.04 – Individual Training Accounts (ITAs)
3. Policy #4.0.120.04 – Limited English Proficiency (LEP)

Ms. Ross and Ms. Silvas presented information on recommended updates to Board policies (included on pages 8-26 of the September 12 agenda packet). The updates reflect DOL final regulations and terminology changes.

Mr. Salazar moved to recommend to the Executive/Finance Committee approval of the revised policies as presented. The motion was seconded and passed.

4. WIOA – Alternative Funding for Statewide Activities

Ms. Villarreal presented information on WIOA – Alternative Funding for Statewide Activities (included on pages 27-33 of the September 12 agenda packet). Ms. Silvas provided additional information.

Ms. Villarreal stated that Board Professionals recommend the approval of WIOA Alternative Funding plan as presented; and authorize the President/CEO to approve future changes made to the plan in order to provide continuous services to eligible customers.

Mr. Salazar moved to recommend to the Executive/Finance Committee to approve the WIOA – Alternative Funding for Statewide Activities. The motion was seconded and passed.

VII. Information Only:

1. *Services to Workers*

a. Policy Review Schedule

Ms. Silvas presented the Policy Review Schedule (included on pages 34-36 of the September 12 agenda packet).

b. Program Updates

Ms. Villarreal and Ms. Silvas provided program updates (included on pages 37-38 of the September 12 agenda packet).

Ms. Villarreal provided an update on the Transitioning of Service Providers regarding the management and operations of the career center delivery system: including activities outlined in transition agreements executed August 1, 2019 with SERCO of Texas and C2GPS. Ms. Villarreal introduced Mr. Ramsey Olivarez, Chief Innovation and Performance Officer of C2 Global Professional Services, LLC.

Ms. Silvas provided an update on the Corrective Action Plan (CAP) status for SERCO of Texas. Ms. Silvas stated SERCO of Texas will remain on CAP until September 30, 2019. Ms. Silvas mentioned Board staff will continue to prioritize the activities to ensure quality customer service delivery.

Ms. Byrd provided an update on Work-in-Texas (WIT) Plus! “soft-launch” 08.19.2019. Ms. Byrd stated Board staff are working with TWC and Service Provider Staff for job seekers and employers’ applications.

Ms. Ross provided an update on Work Ready Koncepts (WRK) Mobile Learning Program.

c. Veterans Services

Ms. Silvas provided information on Veterans Services (included on page 39 of the September 12 agenda packet).

2. *Services to Youth*

a. YOU! Program Update

Ms. Silvas provided an update and a handout on the YOU Choose! 3rd Annual Career Expo at American Bank Center on September 25 (included on pages 40-41 of the September 12 agenda packet).

3. *Services to Business*

a. Hurricane Harvey Activities

Ms. Silvas provided an update on the Hurricane Harvey Relief Initiative (HHRI) activities (included on page 42 of the September 12 agenda packet).

4. *Local Labor Market Information*

a. Jobs & Employment Report

Ms. Villarreal presented local labor market information for July 2019 (included on pages 43-47 of the September 12 agenda packet).

5. *Performance Measure Update*

a. Board Contract Year 2019

Ms. Byrd presented the performance measure update for June 2019 (included on pages 48-53 of the September 12 agenda packet).

6. *Facilities Update*

Ms. Villarreal provided a facilities update (included on page 54 of the September 12 agenda packet).

VIII. Adjournment

The meeting adjourned at 4:24 pm.

ITEM FOR DISCUSSION AND POSSIBLE ACTION

VI. Target Occupation List

BACKGROUND INFORMATION

Board Professionals will present information regarding the collection of industry/occupation data from stakeholders in order to update the Target Occupation List (TOL) 2020-2021. Activities will include survey of area employers, school districts, higher education partners and economic development entities. Board Staff will compile data, analyze, extract data from labor market analytics Emsi, and make necessary changes to the TOL. An updated TOL will be brought forward to the committee in the Spring of 2020.

INFORMATION ONLY

VII-1a. Services to Workers – Policy Review Schedule

BACKGROUND INFORMATION

Board Staff will be presenting Policy Review Schedule- As of November 2019

Nine (9) Policies updated for review and approval- February 2019

Three (3) Policies updated for review and approval- May 2019

Three (3) Policies updated for review and approval- September 2019

Total of 14 Policies for Calendar Year 2019

Attachment: Policy Review Schedule.

Policy Review Schedule-2019

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
Board Administration		
	1.0.100.01	Responsibilities of the Local Workforce System
	1.0.101.01	Standards of Conduct and Conflict of Interest
	1.0.102.01	Policy Development
	1.0.103.02	Open Meetings Policy
	1.0.104.02	Public Information Policy
	1.0.105.01	Reporting Conflict of Interest, Fraud and Abuse
	1.0.106.02	New Board Member Orientation and Training
	1.0.107.03	Communication Process
	1.0.108.00	Restrictions on Lobbying Activities and Expenditures
	1.0.109.00	Businesses Employing Undocumented Workers
02.21.19	1.0.110.03	Equal Employment Opportunity
	1.0.111.00	Fraud, Waste, theft, and Program Abuse
02.21.19	1.0.112.02	Discrimination Complaint Procedure
	1.0.113.00	Approval Process for Contracts, Contract Renewals, and Contract Amendments
02.21.19	1.0.114.02	Storage and Use of Disability-Related and Medical Information
	1.0.115.01	Anonymous Complaints and Communications
	1.0.116.01	Approval Process for Micro-Purchases
	1.0.117.00	Firearms and Weapons Restrictions of WFSCB Premises
Workforce Programs		
09.26.19	4.0.100.06	Incentives/Stipends
05.23.19	4.0.101.11	Support Services
	4.0.102.01	Basic Skills Deficiencies
	4.0.103.03	Case Management
	4.0.104.02	Workforce Professional Development and Continuous Improvement
	4.0.106.01	Reasonable Distance
	4.0.107.03 (Annual)	Determination of Self-Sufficiency
	4.0.109.03	Credentials
	4.0.110.02	Integrated Complaints, Hearings, and Appeals
	4.0.111.04	Customer File Documentation
	4.0.113.04	OJT, Subsidized Employment, and Customized Training
02.21.19	4.0.115.05	Program Non-Compliance
	4.0.117.03	Priority of Service and Data Collection
02.21.19	4.0.118.02	Accessibility
09.26.19 & 02.21.19	4.0.120.04	Limited English Proficiency (LEP)
02.21.19	4.0.121.03	Reasonable Accommodations
	4.0.122.02	Outreach
WIOA		

Policy Review Schedule-2019

<u>Category</u>	<u>Policy Number</u>	<u>Policy Title</u>
	4.0.124.00	Documentation and Verification of Work Activities: Choices/SNAP E&T
	4.1.101.02	Follow-Up Services for WIOA Adults & Dislocated Workers
	4.1.103.01	Youth Eligibility Criteria
09.26.19	4.1.104.04	Individual Training Accounts (ITAs)
	4.1.105.00	Apprenticeship Programs
Choices		
05.23.19	4.2.100.02	Service Strategies
Child Care		
	4.3.100.06	Child Care Eligibility
	4.3.102.04	Assessing and Collecting Parent Share of Cost
	4.3.103.00	Attendance Requirements for Child Care Services
	4.3.104.00	Reapplication for Child Care Provider Agreement
	4.3.105.01	Child Care Related Funds Recovery
	4.3.106.01	Termination of Child Care
	4.3.107.00	Children of Military Parents on Deployment
	4.3.108.03	Child Care Provider Reimbursement Rate
	4.3.109.01	Eligible Child Care Providers
	4.3.111.00	American Recovery and Reinvestment Act (ARRA)
Unemployment Insurance		
05.23.19	4.5.100.06 (Annual)	Work Search Requirement
Quality Assurance & Monitoring		
	5.0.100.02	Oversight and Monitoring
	5.0.101.03	Data Integrity
02.21.19	5.0.102.03	Equal Opportunity - Accessibility Monitoring
Property & Facilities		
	6.0.100.00	Smoking in Workforce Solutions of the Coastal Bend Facilities
	6.0.101.01	Emergency Management & Business Recovery/Continuity of Operations Plan
02.21.19	6.0.102.01	Accessibility for Persons with Disabilities
Information Technology & Data Management		
	7.0.100.03	Use of Electronic Media and Services
	7.0.101.02	Computer and Personally Identifiable Information Systems Access and Security
Public Relations		
	8.0.100.02	Strategic Marketing Standards and Guidelines

INFORMATION ONLY

VII-1b. Services to Workers – Program Updates

BACKGROUND INFORMATION

Board Staff will provide updates on:

1. Transitioning of Service Provider- C2GPS, regarding the management and operations of the career center delivery system: including activities outlined in master contract implemented October 1, 2019. Board staff and C2GPS making progress on implementation of Service Delivery Plan, which addresses all components of program(s) service delivery, monitoring, marketing guidelines, and performance. The Service Delivery Plan is a living document, it provides the “how-to” and remains flexible for updates throughout the program year.

2. *Success Through Service* - Customer Service Training

Background: Reported as a program update at the May 7, 2019 Workforce Services Committee, DLO Three Dimensional Development was contracted for the development of an *ongoing* customer service training curriculum to be used and managed by WFSCB. Customer service training entitled *Success Through Service* was provided to Board staff and the One-stop and Childcare contractor staff through the month of April. Tools and insights were trained to adapt behaviors to elevate customer and client satisfaction. They especially gained insight how to communicate more effectively by learning different personality styles and how they and other people show up in the world.

Update: *Success Through Service* has continued by carrying forward the last module entitled “Elevating the Service Experience Journey.” This journey moves customer service from basic expectations to elevated experiences to enlist the customer (1st contact), evaluate (basic intake), explore (resolution approach), and to engage (identifies and finds solutions). The desired outcome will be to identify and implement tools and best practices that elevates experiences in each part of the journey using benchmarks and measurement to gauge staff behavior.

To start this journey, a *Success Through Service* training survey was sent by Board staff in September 2019 and mandated to be completed by all contractor staff. To encourage participation, a token of appreciation for survey completion was given. The customer service training manual was also attached as a final product.

Results of Survey: Staff completion for Serco of Texas – 40% (40 of 100 staff) and Baker Ripley – 80% (12 of 15 staff). This survey revealed the following outcomes overall:

- Staff's most identified customer service strength: Feeling confidence in knowing how to meet customer need
- Staff's difference seen in co-workers to provide better customer service: More active listening to meet customer needs
- An idea implemented as a result of training: Demonstration the customer is our primary focus by exhibiting patience, empathy, and sincere responsiveness to resolve their concerns and move them forward
- Expressed an interest in being a Champion at their Career Center as team lead: 33% of responders. Each Career Center had at least 2 staff interested.

Next Steps: Contractors will be responsible to continue elevating customer service utilizing their own methods and resources along with the Success Through Service Board curriculum as they identify useful. Monthly reports will be submitted identifying evidence of elevated customer experience.

3. Non-Custodial Parent (NCP)-

Background: The NCP Choices Program launched in May of 2009 in Nueces County targets low-income, unemployed or underemployed NCPs who are behind on their child support payments. The goals of the program are to help NCPs, who have substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments. The Board works in tandem with the Texas Office of the Attorney General (OAG), IV-D Court and the One Stop Career Center staff. NCPs ordered into the program by court order will either willingly participate in the project or will be subject to incarceration as directed by the local court system.

Accomplishments:

- Child Support Collections 2019 (09/2018 – 08/2019) - \$79,149.00
- May 2009 to Date – 779 NCP enrolled with total Child Support Collected **\$9,203,511.04!**

INFORMATION ONLY

VII-1c. Services to Workers – Veterans Services

BACKGROUND INFORMATION

Veterans Services

Board Staff will be providing information on collaboration with Texas Veterans Commission (TVC), Texas Veterans Leadership Program (TVLP), Texas Workforce Commission Veterans Network Collaboration with Alamo Area Council of Governments and Military Family Support Pilot Program.

8th Annual, Hiring, Red, White and YOU 2019.

November 7th, American Bank Center. As of November 5th, 850 job-seekers and 135 Employers were registered for the event. Board Staff will present preliminary number count on show rate and employment activities.

INFORMATION ONLY

VII-2. Services to Youth

BACKGROUND INFORMATION

Board staff will provide updates on WIOA YOUTH:

1. WIOA Youth as of September 30, 2019.

Program Year Enrollment Goal: 330.

- Completed Board Contract Year with 347 participants served.
- During BCY 2020 the Youth Program will make a concentrated effort to increase services to both In and Out of School Youth directly related to the 14 Youth Program Elements. Promotion and implementation of the TWC tools such as Jobs Y'all, Career Explorer, Career Check, Texas Reality Check, Internship Texas and much more.
- A special emphasis will be placed on strengthening our service to Foster Youth. Our MOU agreement between Workforce Solutions of the Coastal Bend and BCFS for this BCY has been signed by both organizations along with our first meet and greet with the new Director held October 24, 2019.
- Youth Services will continue to elevate sharing in demand occupation and industry awareness through participation in ISD's Career Events, Orientations, Junior Achievement session, community partner events, etc.

Participant Expenditures YTD:

- Out of School Youth (OSY): Budget \$513,529.27 Expenditures \$495,435.91 (96.48%)
- In School Youth (ISY): Budget \$1,612,379.40. Expenditures \$1,083,253.52 (67.18%)

2. C2GPS Management Update- Introduction of Youth Program Manager, Mr. Josh Sosa.

INFORMATION ONLY

VII-3. Services to Business

BACKGROUND INFORMATION

Hurricane Harvey Relief Initiative (HHRI) Update 09.30.19.

Career Center Services:

606- Intensive job search, assessment and training.

169- Contracts executed for Relief Employment.

350- Support Services Transactions (transportation, work-related, clothing, utilities, housing)

Deployment of Mobile Career Center continues! Visit www.workforcesolutionscb.org for monthly calendar.

HHRI Grant will continue through December 31, 2020.

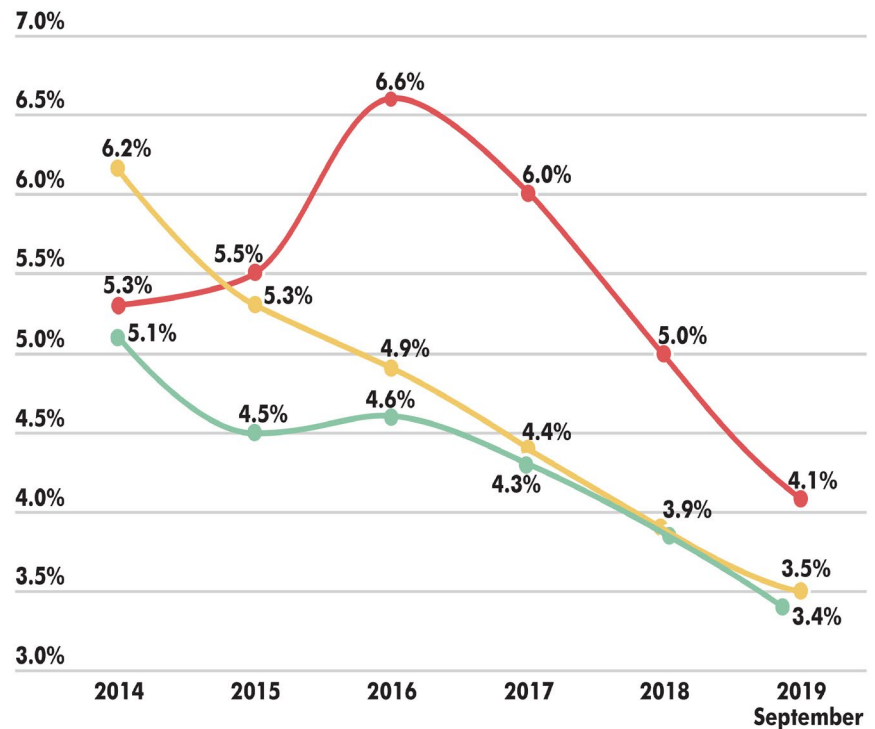
VII-4. Local Labor Market Information

Labor Market Intelligence Update

The September 2019 unemployment rate for the Coastal Bend region decreased -0.3% over the month to 4.1%. This is the lowest unemployment rate on record for the month of September. Ten of the 11 Coastal Bend counties experienced decreases over the month.

UNEMPLOYMENT TRENDS

- **Coastal Bend**
- **Texas**
- **United States**



The Corpus Christi Metropolitan Statistical Area (MSA) decreased by -0.3% to 4.1%. Total Nonfarm jobs increased by 1.7% over the year with Mining, Logging and Construction experiencing the greatest increase at 5.9%.

With over 8,600 jobs currently available in WorkInTexas.com the regional economy remains strong. Hundreds of employers are currently hiring for these in-demand jobs in the Construction, Production, and Health Care Industries. The need for skilled and trade occupations in the Coastal Bend remains high as new and expanded industrial growth continues in the region.

If you are looking for work or workers, please call 361-882-7491 or 1-888-860-JOBS (5627) or visit <http://workintexas.com>. If you do not already have an account with WorkInTexas.com, you can register at http://bit.ly/WIT_Register.

BACKGROUND

Local labor market information for September 2019 is included on the following pages.

Coastal Bend Workforce Area

(Not Seasonally Adjusted Unemployment Rates by WDA, MSA, & County)

Area	Area Type	Latest Monthly Data September 2019						Previous Monthly Data August 2019				Year Ago September 2018			
		Labor Force	Employment	Unemployment	Rate	M+-	Y+-	Labor Force	Employment	Unemployment	Rate	Labor Force	Employment	Unemployment	Rate
United States	Nation	164,039,000	158,269,000	5,769,000	3.5	-0.2	-0.2	163,922,000	157,878,000	6,044,000	3.7	162,055,000	156,069,000	5,986,000	3.7
Texas	State	14,055,717	13,560,414	471,089	3.4	0.0	-0.3	14,032,289	13,560,428	471,861	3.4	13,849,870	13,337,031	512,839	3.7
Corpus Christi	MSA	208,180	199,723	8,457	4.1	-0.3	-0.6	207,203	198,106	9,097	4.4	206,181	196,465	9,716	4.7
Coastal Bend	WDA	265,085	254,287	10,798	4.1	-0.3	-0.6	263,902	252,256	11,646	4.4	262,401	250,004	12,397	4.7
Aransas	County	10,149	9,774	375	3.7	-0.4	-1.4	10,144	9,728	416	4.1	10,132	9,618	514	5.1
Bee	County	9,834	9,410	424	4.3	-0.4	-0.4	9,760	9,305	455	4.7	9,911	9,442	469	4.7
Brooks	County	2,525	2,395	130	5.1	-0.2	-0.8	2,510	2,378	132	5.3	2,481	2,334	147	5.9
Duval	County	5,232	5,030	202	3.9	-0.6	-1.4	5,200	4,967	233	4.5	5,102	4,832	270	5.3
Jim Wells	County	17,921	17,197	724	4.0	-0.5	-0.9	17,822	17,017	805	4.5	17,068	16,225	843	4.9
Kenedy	County	247	239	8	3.2	0.1	-0.4	258	250	8	3.1	249	240	9	3.6
Kleberg	County	13,114	12,545	569	4.3	-0.4	-0.5	13,126	12,504	622	4.7	13,140	12,512	628	4.8
Live Oak	County	4,904	4,738	166	3.4	-0.1	-0.2	4,908	4,734	174	3.5	5,118	4,934	184	3.6
Nueces	County	167,825	161,313	6,512	3.9	-0.3	-0.6	166,918	159,933	6,985	4.2	166,116	158,668	7,448	4.5
Refugio	County	3,128	3,010	118	3.8	-0.1	-0.4	3,115	2,995	120	3.9	3,151	3,020	131	4.2
San Patricio	County	30,206	28,636	1,570	5.2	-0.4	-0.7	30,141	28,445	1,696	5.6	29,933	28,179	1,754	5.9

(M+-) Change in unemployment rate from last month (Increase) (Decrease)

(Y+-) Change in unemployment rate from last year (Increase) (Decrease)

- Earnings for all occupations Coastal Bend, expressed as hourly rate (TWC):

Coastal Bend	All Occupations-	Average \$18.35/hr.	Entry level \$8.58/hr.	Experienced workers \$23.24/hr.	Top 10% \$33.56/hr.
Texas	All Occupations-	Average \$20.97/hr.	Entry level \$8.88/hr.	Experienced workers \$ 27.02/hr.	Top 10% \$39.64/hr.

- Educational Attainment for population 25 years of age and older - Corpus Christi (Census American Fact Finder/American Community Survey):

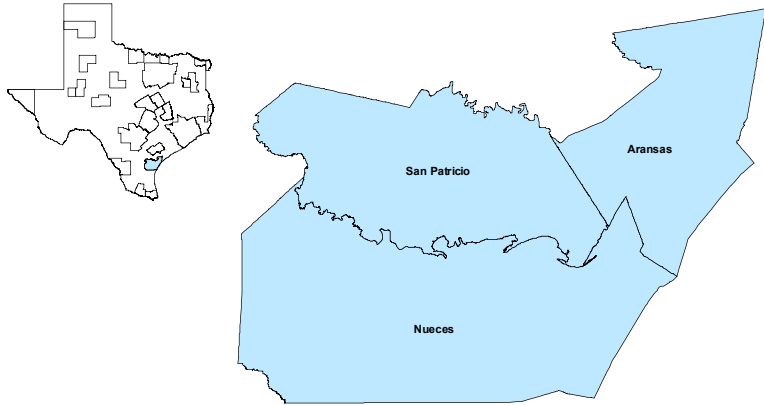
Less than 9th grade	8.7%	12th grade & GED	27.7%	Associates degree	7.0%	Graduate or Professional degrees	8.4%
9th thru 11th grade	9.3%	Some College	25.1%	Bachelors degree	13.8%		

- Median earnings Corpus Christi by education for persons 25 years of age & up (Census AFF/ACS): **\$27,211** (\$36,380 male/ \$22,328 female)

Less than High School	\$15,437	Some College or Associates	\$28,739	Graduate or Professional	\$56,681
High School & GED	\$26,818	Bachelor's	\$44,078		

Corpus Christi MSA

September 2019

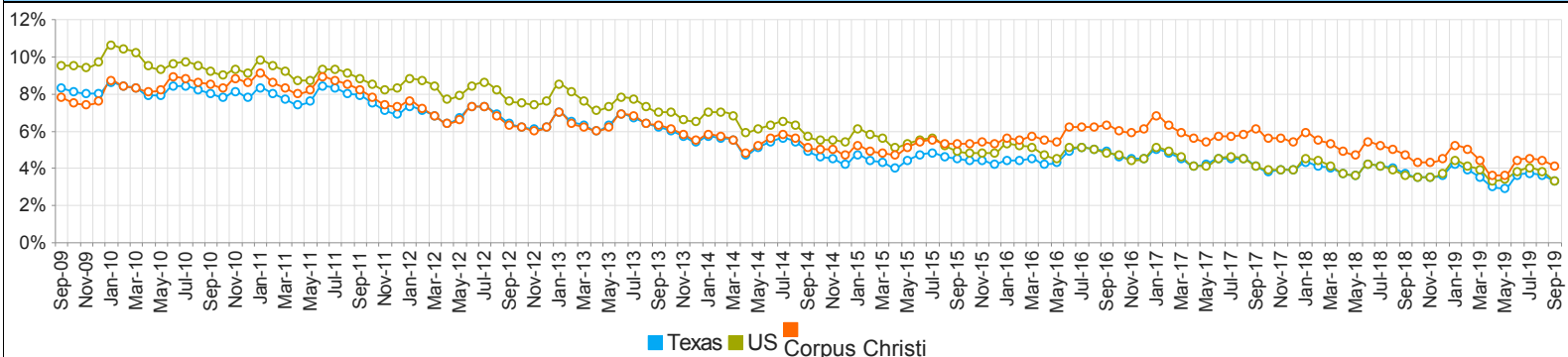


MSA Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	208,180	207,203	206,181	1,999
Employed	199,723	198,106	196,465	3,258
Unemployed	8,457	9,097	9,716	-1,259
Unemployment Rate	4.1%	4.4%	4.7%	-0.6%

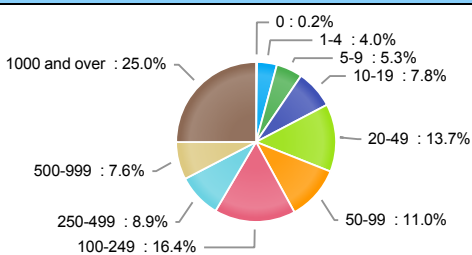
Texas Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	14,112,718	14,015,597	13,849,870	262,848
Employed	13,641,101	13,508,829	13,337,031	304,070
Unemployed	471,617	506,768	512,839	-41,222
Unemployment Rate	3.3%	3.6%	3.7%	-0.4%

US Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	163,943,000	164,019,000	161,958,000	1,985,000
Employed	158,478,000	157,816,000	156,191,000	2,287,000
Unemployed	5,465,000	6,203,000	5,766,000	-301,000
Unemployment Rate	3.3%	3.8%	3.6%	-0.3%

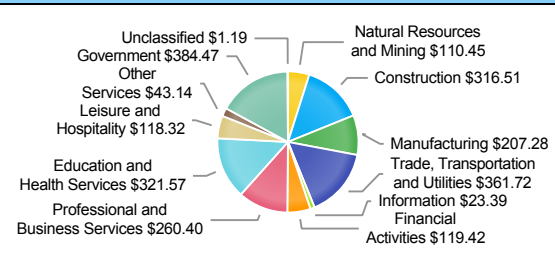
Historical Unemployment Rates



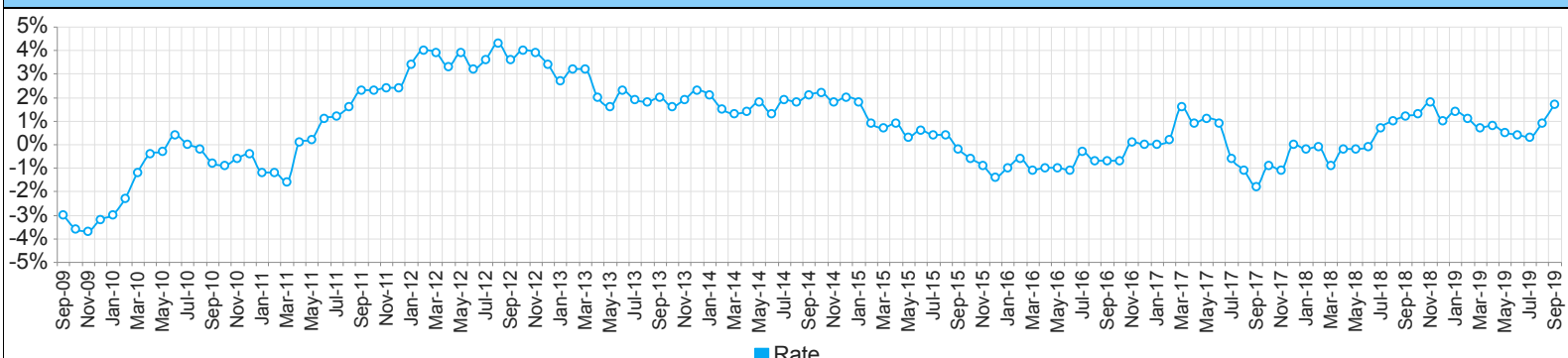
Employment by Size Class (1st Quarter 2019)



Wages by Industry (in millions) (1st Quarter 2019)



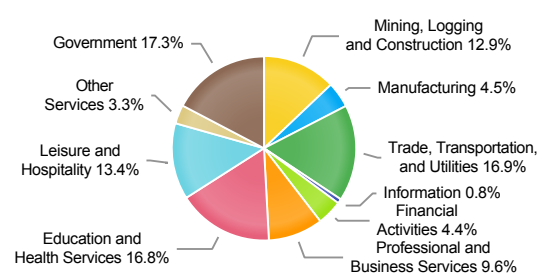
Annual Growth Rate Total Non-agricultural employment



Employment by Industry (September 2019)

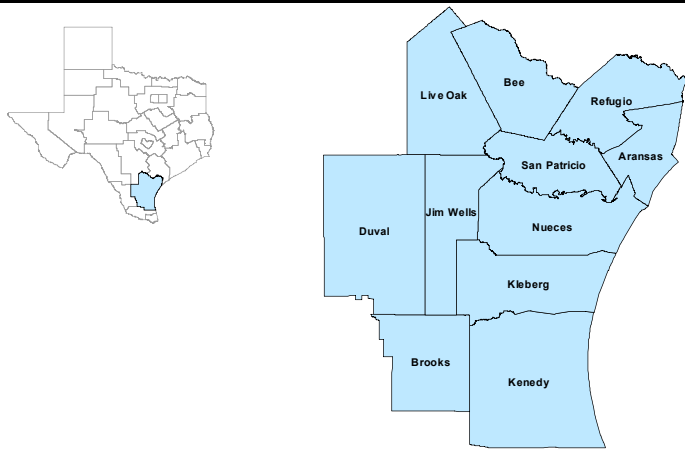
Industry	Current Month Employment	% Monthly Change	% Yearly Change
Total Nonfarm	194,800	0.1%	1.7%
Mining, Logging and Construction	25,100	0.4%	5.9%
Manufacturing	8,700	0.0%	4.8%
Trade, Transportation, and Utilities	32,900	-0.3%	-0.3%
Information	1,600	0.0%	0.0%
Financial Activities	8,600	0.0%	3.6%
Professional and Business Services	18,700	-2.1%	0.0%
Education and Health Services	32,800	0.3%	1.9%
Leisure and Hospitality	26,200	-2.2%	2.3%
Other Services	6,500	-1.5%	3.2%
Government	33,700	3.4%	-0.3%

Employment by Industry (September 2019)



Coastal Bend Workforce Development Area

September 2019



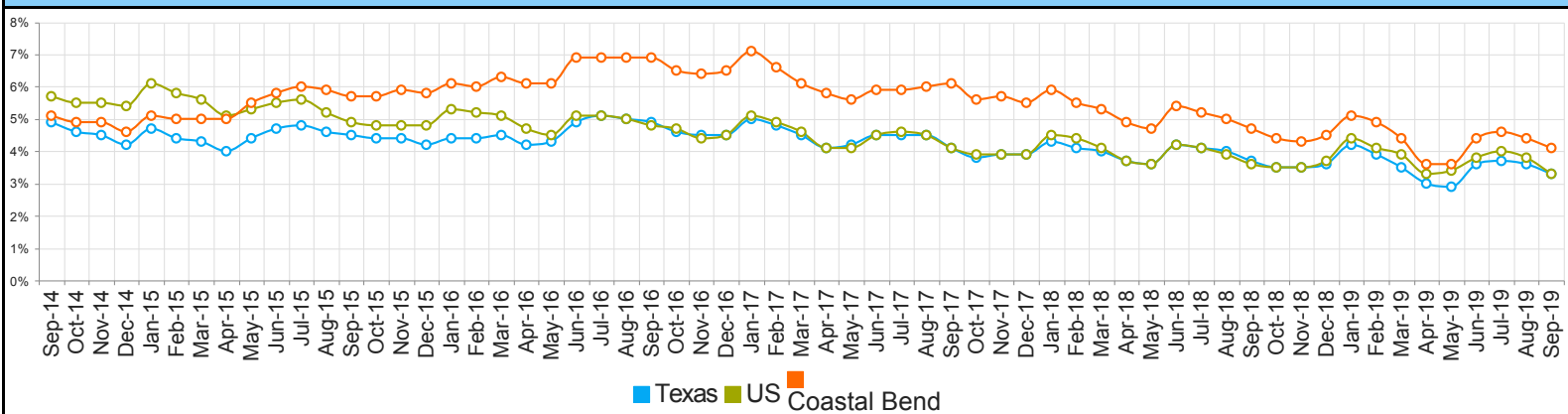
WDA Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	265,085	263,902	262,401	2,684
Employed	254,287	252,256	250,004	4,283
Unemployed	10,798	11,646	12,397	-1,599
Unemployment Rate	4.1%	4.4%	4.7%	-0.6%

Texas Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	14,112,718	14,015,597	13,849,870	262,848
Employed	13,641,101	13,508,829	13,337,031	304,070
Unemployed	471,617	506,768	512,839	-41,222
Unemployment Rate	3.3%	3.6%	3.7%	-0.4%

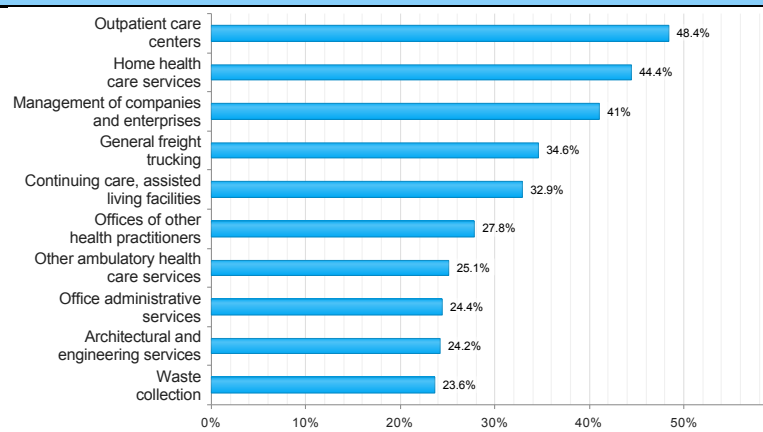
US Labor Force Statistics				
	Sep-19	Aug-19	Sep-18	Yearly Change
Civilian Labor Force	163,943,000	164,019,000	161,958,000	1,985,000
Employed	158,478,000	157,816,000	156,191,000	2,287,000
Unemployed	5,465,000	6,203,000	5,766,000	-301,000
Unemployment Rate	3.3%	3.8%	3.6%	-0.3%

Continued Claims for the Week of the 12th				
	Sep-19	Aug-19	Sep-18	Yearly Change
WDA	2,167	2,315	2,097	70
Texas	89,379	94,973	85,927	3,452

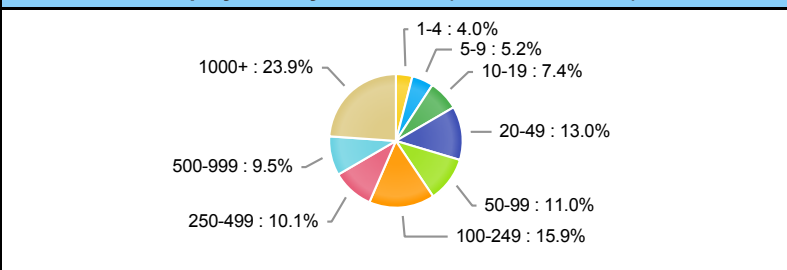
Historical Unemployment Rates



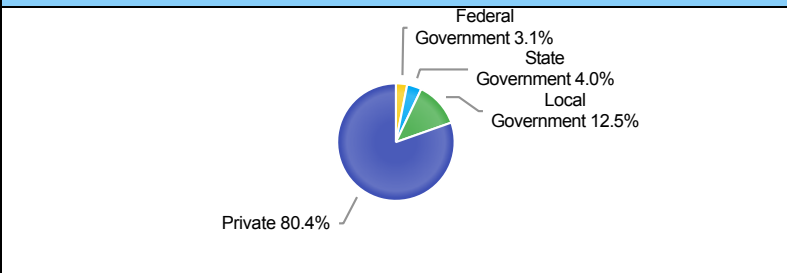
Projected Top Ten Fastest Growing Industries in WDA (% Growth 2016-2026)



Employment by Size Class (1st Quarter 2019)



Employment by Ownership (1st Quarter 2019)



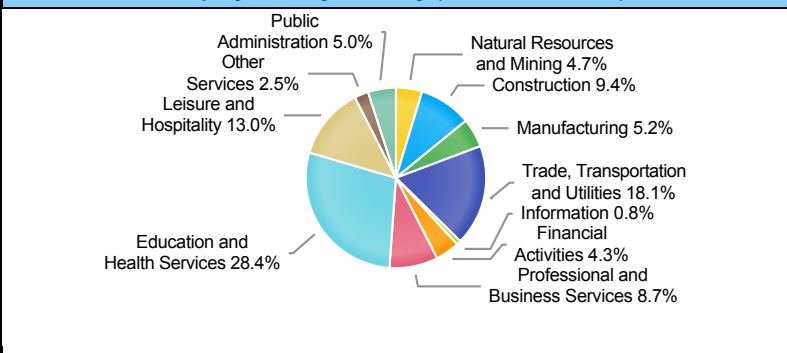
Average Weekly Wage (1st Quarter 2019)

	Q1 2019	Q4 2018	Q1 2018	Quarterly Change	Yearly Change
WDA	\$924	\$933	\$899	\$-9	\$25
Texas	\$1,204	\$1,148	\$1,168	\$56	\$36
US	\$1,184	\$1,144	\$1,152	\$40	\$32

Employment by Industry (1st Quarter 2019, Percent Change)

Industry	Employment	% of Total	% Quarterly Change	% Yearly Change
Natural Resources and Mining	11,075	4.7%	-2.2%	5.5%
Construction	22,308	9.4%	-5.7%	-8.9%
Manufacturing	12,175	5.2%	-2.9%	-1.3%
Trade, Transportation and Utilities	42,677	18.1%	-1.9%	0.1%
Information	1,904	0.8%	-1.1%	-3.4%
Financial Activities	10,081	4.3%	0.7%	4.2%
Professional and Business Services	20,674	8.7%	-2.6%	2.8%
Education and Health Services	67,036	28.4%	0.0%	1.6%
Leisure and Hospitality	30,820	13.0%	0.5%	1.8%
Other Services	5,834	2.5%	-1.0%	1.4%
Public Administration	11,746	5.0%	-1.6%	-0.6%

Employment by Industry (1st Quarter 2019)



INFORMATION ONLY

VII-5. Performance Measure Update

BACKGROUND INFORMATION

Performance Update (August 2019 Final Release)

Summary

August 2019 Final Release Monthly Performance Report (MPR) has Workforce Solutions of the Coastal Bend exceeding five (5) measures, meeting (11) and not meeting one (1).

Board Contract Year 2019, sixteen (16) of the seventeen (17) measures are meeting or exceeding on a Year-to-Date Performance Period. The measure criteria for BCY19 incentives have not been published. **Quartile 3; access to this information will not be available until the TWC Annual Conference is concluded.**

Background

Listed below are the TWC Performance Measures definitions and an indication of whether the individual measures are attained or not, Target % and Current %. The percentages of target attained are represented by the following:

Non-WIOA Measures	WIOA Measures
+P - Meeting performance - Greater than 105%	+P - Meeting performance - Greater than 110%
MP - Meeting performance - Greater than 97.5% and Equal to or Less than 105%	MP - Meeting performance - Greater than 95% and Equal to or Less than 110%
MP - Meeting At Risk - Equal to or Greater than 95% and Equal to or Less than 97.5%	MP - Meeting At Risk - Equal to or Greater than 90% and Equal to or Less than 95%
-P - Not meeting performance - Less than 95%	-P - Not meeting performance - Less than 90%
N/A – The Median Earning measures for AD/DW continue to be reviewed by TWC Performance Department and targets will be forthcoming.	

Reemployment and Employer Engagement Measures

+P Claimant Reemployment Within 10 Weeks

The percent of monetarily eligible, registered initial claimants subject to work search reemployed within 10 weeks.

+P # of Employers Receiving Workforce Assistance

The number of employer reporting units served.

Program Participation Measures

+P Choices Full Work Rate

The % of Employment Expected Choices Families that meet their Participation Goal exclusively thru paid employment (or school for teens) supplemented by Employment Preferred Families and those in the 2 month Ramp Up phase who meet participation exclusively thru paid employment (or school for teens)

MP Average Number Children Served Per Day - Combined

The number of customers receiving qualifying services during the performance period.

WIOA Outcome Measures

MP Employed/Enrolled Q2 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

MP Employed/Enrolled Q2-Q4 Post Exit – All Participants

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 2nd Quarter after Exit who are ALSO Employed or Enrolled in Education/Training IN BOTH the 3rd and 4th Calendar Quarters after Exit.

+P Median Earnings Q2 Post Exit – All Participants

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

MP Credential Rate – All Participants

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

MP Employed Q2 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

MP Employed Q4 Post Exit – Adult

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

N/A Median Earnings Q2 Post Exit – Adult

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

MP Credential Rate – Adult

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

MP Employed Q2 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 2nd Calendar Quarter after Exit

MP Employed Q4 Post Exit – DW

The percent of Exiting Program Participants (Exiters) Employed IN the 4th Calendar Quarter after Exit

N/A Median Earnings Q2 Post Exit – DW

The Median Earnings in the 2nd Calendar Quarter after Exit for Participants Employed in the 2nd Calendar Quarter after Exit

MP Credential Rate – DW

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

MP Employed/Enrolled Q2 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education or Training IN the 2nd Calendar Quarter after Exit

MP Employed/Enrolled Q4 Post Exit – Youth

The percent of Exiting Program Participants (Exiters) Employed or Enrolled in Education/Training IN the 4th Calendar Quarter after Exit

+P Credential Rate – Youth

The percent of Exiting Program Participants (Exiters) who were in Training/Education other than OJT or Employer Customized Training and who achieved a Recognized Credential within 1 Year of Exit

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

FINAL RELEASE
As Originally Published 10/11/2019
AUGUST 2019 REPORT

BOARD NAME: **COASTAL BEND**

Status Summary		With Positive Performance (+P):	Meeting Performance (MP):	With Negative Performance (-P):	% +P & MP											
Contracted Measures		5	11	1	94.12%											
Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
Notes																

Reemployment and Employer Engagement Measures

TWC	Claimant Reemployment within 10 Weeks	+P	118.96%	54.60%	54.60%	64.95%	63.81%	57.28%	5,725	8,814	67.69%	63.12%	66.87%	60.58%	7/18	5/19
TWC	# of Employers Receiving Workforce Assistance	+P	112.68%	3,132	3,132	3,529	3,603	3,305	----	----	2,139	1,950	1,942	1,769	8/18	7/19
1																

1. In August 2019, TWC implemented a replacement for its WorkInTexas.com online labor exchange system. Unfortunately, TWC is currently unable to connect and unduplicate data across the old and new systems, which prevents us from accurately reporting performance for the period of 9/1/18 to 8/31/19 or 10/1/18 to 9/30/19. Therefore, TWC modified the BCY19 yearend performance period to be 8/1/18 to 7/31/19 and adjusted the targets to be based on 2 months of BCY18 and 10 months of BCY19 to match the period.

Program Participation Measures

TWC	Choices Full Work Rate - All Family Total	+P	121.90%	50.00%	50.00%	60.95%	54.02%	52.28%	67	110	62.18%	60.44%	62.62%	57.38%	10/18	8/19
TWC	Avg # Children Served Per Day - Combined (Discrete Month)	-P	91.05%	3,060	3,060	2,786	n/a	n/a	61,295	22	n/a	n/a	n/a	n/a	8/19	8/19
2																
TWC	Avg # Children Served Per Day - Combined	n/a	n/a	n/a	n/a	2,831	2,302	2,076	679,465	240	2,648	2,904	2,961	2,808	10/18	8/19
2																

2. TWC modified child care measure status methodology effective with the February MPR to be more consistent with the historic methodology. Generally, <95% of Target is -P, >=105% of Target is +P (unless service level is unsustainable), or else MP. This methodology is applied to the monthly Ramp-up Target if the Board has not yet hit their Combined Target or against the Combined Target itself once the Board has fully ramped up.

WIOA Outcome Measures

LBB-K	Employed/Enrolled Q2 Post Exit – C&T Participants	MP	100.00%	69.00%	69.00%	69.00%	68.48%	68.10%	10,103	14,642	68.07%	67.90%	68.73%	71.42%	7/17	6/18
LBB-K	Employed/Enrolled Q2-Q4 Post Exit – C&T Participants	MP	101.44%	84.00%	84.00%	85.21%	84.35%	82.49%	9,998	11,734	84.25%	85.20%	87.12%	84.28%	1/17	12/17
TWC	Median Earnings Q2 Post Exit – C&T Participants	+P	106.20%	\$5,338.00	\$5,338.00	\$5,669.16	\$5,514.25	\$5,274.38	n/a	9,487	\$5,491.81	\$5,505.97	\$5,603.90	\$6,171.40	7/17	6/18
LBB-K	Credential Rate – C&T Participants	MP	102.82%	60.00%	60.00%	61.69%	54.88%	51.25%	95	154	74.29%	74.36%	54.90%	41.38%	1/17	12/17
DOL-C	Employed Q2 Post Exit – Adult	MP	94.07%	78.80%	78.80%	74.13%	80.52%	79.76%	278	375	77.84%	67.61%	67.12%	79.69%	7/17	6/18
DOL-C	Employed Q4 Post Exit – Adult	MP	95.31%	80.10%	80.10%	76.34%	83.19%	80.82%	284	372	71.43%	77.65%	82.04%	64.79%	1/17	12/17
DOL-C	Median Earnings Q2 Post Exit – Adult	---	-----	-----	-----	\$7,948.25	\$7,880.54	\$7,279.98	n/a	274	\$12,559.23	\$5,019.47	\$4,525.44	\$6,376.25	7/17	6/18
DOL-C	Credential Rate – Adult	MP	91.93%	65.80%	65.80%	60.49%	44.27%	55.77%	49	81	80.00%	75.00%	45.83%	35.71%	1/17	12/17
DOL-C	Employed Q2 Post Exit – DW	MP	106.78%	75.10%	75.10%	80.19%	82.16%	76.82%	166	207	79.63%	73.68%	88.37%	81.13%	7/17	6/18
DOL-C	Employed Q4 Post Exit – DW	MP	98.92%	80.30%	80.30%	79.43%	83.24%	67.95%	166	209	81.13%	75.56%	87.04%	73.68%	1/17	12/17
3																

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

BOARD SUMMARY REPORT - CONTRACTED MEASURES

Year-to-Date Performance Periods*

FINAL RELEASE
As Originally Published 10/11/2019

BOARD NAME: **COASTAL BEND**

AUGUST 2019 REPORT

Source	Measure	Status	% Current Target	Current Target	EOY Target	Current Perf.	Prior Year End	2 Years Ago YE	YTD Num	YTD Den	QTR 1	QTR 2	QTR 3	QTR 4	From	To
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WIOA Outcome Measures

DOL-C 3,4	Median Earnings Q2 Post Exit – DW	---	-----	-----	-----	\$7,859.47	\$8,383.75	\$6,634.93	n/a 164		\$8,213.74	\$8,291.77	\$6,224.95	\$7,932.05	7/17	6/18
DOL-C 3	Credential Rate – DW	MP	94.05%	77.70%	77.70%	73.08%	74.00%	70.83%	38 52		82.35%	50.00%	77.78%	63.64%	1/17	12/17
DOL-C 3	Employed/Enrolled Q2 Post Exit – Youth	MP	100.28%	68.30%	68.30%	68.49%	68.18%	69.00%	150 219		62.20%	76.67%	73.47%	68.97%	7/17	6/18
DOL-C 3	Employed/Enrolled Q4 Post Exit – Youth	MP	102.93%	67.30%	67.30%	69.27%	66.12%	73.05%	133 192		66.67%	77.97%	59.76%	80.00%	1/17	12/17
DOL-C 3	Credential Rate – Youth	+P	120.77%	41.40%	41.40%	50.00%	55.13%	65.88%	10 20		33.33%	80.00%	50.00%	0.00%	1/17	12/17

3. <90% of Target is -P and >= 110% of Target is +P.

4. Targets will be negotiated late in BCY19 when casemix data is available.

Note: In some cases historic data not available at time of original publication (such as when a new measure is created) has been added to the MPR retroactively to allow trend analysis.

AT-A-GLANCE COMPARISON - BOARD CONTRACTED MEASURES

Percent of Target (Year-to-Date Performance Periods)

FINAL RELEASE
As Originally Published 10/11/2019

AUGUST 2019 REPORT

Green = +P White = MP Yellow = MP but At Risk Red = -P

Board	Reemployment and Employer Engagement		Participation		WIOA Outcome Measures															Total Measures			
			Choices Full Work Rate-All Family Total	Avg # Children Svd Per Day-Comb (Discr. Mo)	C&T Participants				Adult				DW				Youth			+P	MP	-P	% MP & +P
	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q2-Q4 Post-Exit			Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q4 Post-Exit	Credentia Rate						
	Climnt ReEmpl within 10 Weeks	Emplyrs Rcvg Wkfc Assist	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q2-Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Employ- ed Q2 Post-Exit	Employ- ed Q4 Post-Exit	Median Earnings Q2 Post-Exit	Credentia Rate	Empl/ Enrolled Q2 Post-Exit	Empl/ Enrolled Q4 Post-Exit	Credentia Rate						
Alamo	114.18%	n/a	126.80%	112.57%	103.29%	101.88%	110.14%	120.02%	101.89%	99.39%	n/a	90.89%	101.27%	99.40%	n/a	105.66%	100.47%	93.42%	129.55%	5	10	1	94%
Borderplex	109.93%	n/a	110.96%	96.75%	98.03%	100.90%	107.31%	114.00%	99.30%	106.07%	n/a	100.34%	102.64%	97.55%	n/a	94.38%	97.00%	97.96%	133.43%	5	11	0	100%
Brazos Valley	115.81%	n/a	78.36%	90.48%	101.49%	98.61%	111.60%	116.03%	109.04%	103.86%	n/a	103.39%	90.79%	101.86%	n/a	97.49%	102.98%	97.41%	79.72%	3	10	3	81%
Cameron	112.07%	n/a	98.34%	103.45%	110.94%	101.37%	116.89%	145.00%	95.10%	91.10%	n/a	104.11%	107.88%	105.16%	n/a	106.92%	108.00%	99.86%	106.43%	4	12	0	100%
Capital Area	111.11%	n/a	97.28%	88.76%	103.07%	104.27%	118.95%	112.58%	98.31%	100.42%	n/a	99.09%	93.95%	102.27%	n/a	105.94%	108.03%	112.87%	109.99%	4	11	1	94%
Central Texas	111.66%	n/a	119.72%	101.01%	93.75%	99.85%	104.34%	98.40%	102.34%	106.78%	n/a	111.98%	105.32%	99.26%	n/a	92.02%	109.21%	98.60%	133.56%	4	11	1	94%
Coastal Bend	118.96%	n/a	121.90%	91.05%	100.00%	101.44%	106.20%	102.82%	94.07%	95.31%	n/a	91.93%	106.78%	98.92%	n/a	94.05%	100.28%	102.93%	120.77%	4	11	1	94%
Concho Valley	114.34%	n/a	91.82%	85.51%	106.97%	100.35%	108.20%	127.60%	104.93%	115.93%	n/a	82.40%	114.51%	96.30%	n/a	97.58%	100.37%	119.37%	111.94%	8	5	3	81%
Dallas	106.38%	n/a	100.66%	111.60%	101.88%	101.02%	109.82%	124.38%	97.86%	96.52%	n/a	97.56%	101.09%	101.41%	n/a	90.26%	106.82%	97.94%	101.58%	4	12	0	100%
Deep East	116.67%	n/a	105.24%	98.67%	103.55%	100.74%	110.05%	120.28%	103.32%	91.12%	n/a	110.46%	92.24%	95.26%	n/a	100.19%	93.76%	102.15%	136.55%	6	10	0	100%
East Texas	112.26%	n/a	91.68%	104.18%	98.64%	100.40%	108.62%	106.85%	99.67%	98.33%	n/a	91.22%	103.62%	97.79%	n/a	102.28%	93.21%	99.20%	101.52%	3	12	1	94%
Golden Cresce	114.96%	n/a	135.36%	92.26%	110.03%	102.45%	121.31%	120.65%	118.18%	110.47%	n/a	108.28%	105.19%	93.09%	n/a	101.91%	126.10%	130.76%	133.38%	10	5	1	94%
Gulf Coast	110.62%	n/a	98.78%	100.46%	96.72%	99.23%	110.67%	101.37%	99.49%	101.02%	n/a	98.34%	84.92%	96.50%	n/a	96.31%	107.47%	109.15%	157.25%	3	12	1	94%
Heart of Texas	113.89%	n/a	103.47%	101.51%	103.22%	100.13%	108.50%	136.15%	109.50%	100.50%	n/a	114.42%	116.01%	124.07%	n/a	41.67%	103.07%	103.60%	104.70%	6	9	1	94%
Lower Rio	117.54%	n/a	117.44%	97.72%	110.15%	100.88%	114.38%	132.50%	98.94%	102.26%	n/a	100.06%	104.68%	101.01%	n/a	102.57%	98.93%	105.68%	106.24%	5	11	0	100%
Middle Rio	106.42%	n/a	101.94%	98.86%	101.93%	95.26%	106.57%	151.82%	104.17%	92.35%	n/a	95.34%	107.33%	111.11%	n/a	111.11%	107.89%	93.71%	119.56%	6	10	0	100%
North Central	103.24%	n/a	114.24%	86.34%	98.36%	102.20%	112.17%	117.22%	104.19%	102.25%	n/a	97.79%	101.04%	92.90%	n/a	95.60%	102.70%	99.79%	104.77%	3	12	1	94%
North East	111.32%	n/a	102.72%	114.37%	99.77%	101.56%	104.68%	87.98%	100.48%	98.12%	n/a	93.49%	108.40%	118.31%	n/a	84.66%	89.23%	111.61%	107.59%	3	9	4	75%
North Texas	111.80%	n/a	102.26%	95.99%	103.57%	102.39%	107.69%	142.60%	99.71%	108.92%	n/a	110.34%	114.59%	101.44%	n/a	108.84%	99.80%	106.35%	107.87%	5	11	0	100%
Panhandle	124.69%	n/a	132.82%	91.45%	104.97%	102.12%	108.91%	123.87%	105.18%	111.12%	n/a	90.89%	104.60%	94.34%	n/a	108.62%	96.43%	118.16%	84.61%	6	8	2	88%
Permian Basin	122.44%	n/a	99.52%	91.02%	108.22%	102.64%	112.55%	125.35%	89.86%	88.01%	n/a	98.51%	113.24%	103.18%	n/a	82.43%	119.76%	107.23%	144.93%	7	5	4	75%
Rural Capital	107.92%	n/a	103.90%	94.30%	105.35%	105.54%	114.06%	123.13%	102.97%	109.21%	n/a	85.81%	104.67%	107.89%	n/a	111.11%	98.80%	103.98%	126.63%	7	7	2	88%
South Plains	116.61%	n/a	103.98%	94.19%	102.04%	98.44%	109.28%	119.55%	93.97%	106.47%	n/a	90.74%	99.46%	92.59%	n/a	93.68%	99.80%	119.57%	115.77%	5	10	1	94%
South Texas	109.57%	n/a	112.84%	94.63%	101.51%	99.89%	110.04%	146.15%	107.69%	102.63%	n/a	107.88%	102.37%	111.73%	n/a	136.67%	107.64%	127.36%	110.96%	8	7	1	94%
Southeast	119.41%	n/a	94.90%	101.12%	105.33%	100.95%	106.81%	102.97%	103.86%	109.57%	n/a	106.77%	93.87%	102.25%	n/a	103.11%	93.44%	99.82%	93.95%	3	12	1	94%
Tarrant	105.43%	n/a	99.36%	94.21%	102.12%	101.64%	112.21%	115.32%	101.76%	99.25%	n/a	90.65%	100.58%	97.78%	n/a	94.66%	90.38%	95.60%	69.51%	3	11	2	88%
Texoma	112.96%	n/a	111.20%	98.82%	106.26%	101.29%	111.70%	123.53%	104.93%	100.06%	n/a	91.45%	114.42%	111.11%	n/a	80.01%	99.80%	106.21%	100.42%	7	8	1	94%
West Central	118.88%	n/a	97.00%	98.25%	98.16%	98.55%	105.50%	113.10%	101.51%	101.67%	n/a	96.54%	94.11%	91.25%	n/a	111.11%	106.49%	104.47%	80.51%	4	11	1	94%
+P	27	0	11	1	8	1	26	23	1	3	0	4	5	5	0	4	2	7	13	141			
MP	1	0	13	13	19	27	2	4	26	24	0	22	22	23	0	20	25	21	11	273			
-P	0	0	4	14	1	0	0	1	1	1	0	2	1	0	0	4	1	0	4	34			
% MP & +P	100%	N/A	86%	50%	96%	100%	100%	96%	96%	96%	N/A	93%	96%	100%	N/A	86%	96%	100%	86%	92%			
From	7/18		10/18	8/19	7/17	1/17	7/17	1/17	7/17	1/17		1/17	7/17	1/17		1/17	7/17	1/17	1/17	From			
To	5/19		8/19	8/19	6/18	12/17	6/18	12/17	6/18	12/17		12/17	6/18	12/17		12/17	6/18	12/17	12/17	To			

INFORMATION ONLY

VII-6. Facilities Update

BACKGROUND INFORMATION

Board Professionals will provide update on:

Co-location of Vocational Rehabilitation Services (VRS) in Beeville & Kingsville Career Centers. Kingsville and Beeville set-up of additional workstations has been completed.

Sinton, Sunrise and Staples Career Centers will receive a refresh to include painting and furniture updates. Staples and Sunrise will replace cubicle walls.

Glossary of Terms

Program Title	Program Characteristics
Child Care	Helps employers retain qualified workers with families by providing subsidized child care to low-income parents, children of teen parents, and children with disabilities.
Non-Custodial Parent (NCP) Choices	Targets low-income, unemployed, or underemployed NCPs who are behind on child support payments and whose children are current or former recipients of public assistance. Involves working in tandem with the Office of the Attorney General (OAG) and the local court system to help NCPs with substantial barriers to employment and career advancement, become economically self-sufficient while also making consistent child support payments.
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	Designed to assist SNAP recipients in obtaining employment through participation in allowable job search, training, education, or workforce activities that promote long-term self-sufficiency. SNAP recipients are referred by the Texas Health and Human Services Commission (HHSC).
Temporary Assistance for Needy Families (TANF)/Choices	The goal of Choices services is to end the dependence of needy parents on public assistance by promoting job preparation, employment, and job retention with a “Work First” service delivery design. TANF recipients are referred by the Texas Health and Human Services Commission (HHSC).
Trade Act Services	Provides employers with skilled workers. Moves trade-affected workers into new jobs as quickly and effectively as possible.
The Workforce Information System of Texas (TWIST)	TWIST is a centralized point of reporting intake, case management, and service delivery for customers. Intake information is submitted just once for multiple employment and training programs, and can be retrieved statewide. TWIST also allows staff to query and retrieve information from the legacy systems - Employment Services (ES), Unemployment Insurance (UI), SNAP E&T, Temporary Assistance to Needy Families (TANF), SSI (Supplemental Security Income), and the Texas Department of Criminal Justice (TDCJ).
Veterans Employment Services	Employers have quick access to the talents and expertise of veterans and eligible persons, e.g., spouses of deceased/disabled/MIA veterans, to fill job openings.
Wagner-Peyser Employment Services (ES), Agricultural Services and Migrant and Seasonal Farm Worker Services	Acts as liaison between employers and job seekers to ensure employers have access to qualified workers. Provides job matching and recruitment services to employers and job seekers.
Workforce Innovation and Opportunity Act (WIOA)	WIOA helps job seekers and workers access employment, education, training, and support services to succeed in the labor market; and matches employers with the skilled workers they need to compete in the global economy.